

Itinerary / Receipt

We are pleased to confirm your airline reward booking. Thank you for letting Aeroplan take you where you want to go.
Please bring your itinerary-receipt to the airport.

Main Contact Information

Booking reference: **NUI6AR**

Name: **Mr Yelei Long**
E-mail: **STEVEN989@GMAIL.COM**
Form of payment: **CC AXXXXXXXXXXXX2000* AEROPLAN**
TAX. NONREF AE40002564656

Customer Care

Aeroplan Contact Centre
1-800-361-5373

Air Canada Flight Information
1-888-422-7533

Flight Reward Cancellation
www.aeroplan.com/managerewards
or call the Aeroplan Contact Centre

Flight Change Alert
[Flight notification](#)

Blue Cross Travel Insurance
www.aeroplan.com/bluecross

Flight Itinerary

Flight	From	To	Aircraft	Cabin Service	Status
AC793	Toronto Pearson (YYZ)	Los Angeles (LAX)	319	Economy	Confirmed
	Sat 05-Apr 2014 18:35 - TERMINAL T1	Sat 05-Apr 2014 21:02 - TERMINAL 2			
Seat number(s) requested: 22C					
AC794	Los Angeles (LAX)	Toronto Pearson (YYZ)	320	Economy	Confirmed
	Sun 06-Apr 2014 22:00 - TERMINAL 2	Mon 07-Apr 2014 05:45 - TERMINAL T1			
Seat number(s) requested: 21C					

Passenger Information

Passenger 1
Name: **Mr Yelei Long** Ticket number: **014 2130 780551**

Tax and Fee Summary

Date of issue

06-Feb 2014

Aeroplan Flight Reward

Market Fare Flight

Taxes, surcharges and airline fees per passenger (age of 2 and over)

Canada Security Charge (CA)

12.10

Canada Goods and Services Tax (GST/HST #10009-2287) (XG)

0.61

Combined taxes, fees, charges and surcharges *for ClassicFlight, see fare calculation below (XT)

96.55

Ticket Particularities:

AERO REW TKT/739374874

NON REF/NON END

Itinerary Rules

General Rules:

- Aeroplan service, change and cancellation fees are non-refundable and all fees are subject to change with or without notice.
- Some taxes and fees may be collected at your departure airport.
- An unused reward ticket is valid for one year from the original date of ticket issuance.
- Flight rewards are subject to the Air Rewards Terms and Conditions of the Aeroplan program. For further details visit our web-site at aeroplan.com or contact Aeroplan at 1-800-361-5373.
- Flight Reward mileage level quotes are valid at the time of redemption and only for the itinerary booked.
- Airlines may charge fees for checked bags for travel within North America. Please visit the airline's website directly as baggage allowance and fees vary by carrier.

Changing Flight Rewards:

- Changes to the itinerary can be made at anytime up to 2 hours prior to departure subject to availability.
- If you cannot travel on your scheduled flights you must notify Aeroplan at least 2 hours before flight departure or your ticket will be forfeit. Forfeit flight reward tickets are no longer valid for travel or mileage reinstatement.
- Changes can be made to the flight date(s), flight number(s), routing and/or itinerary changes (including cabin) and will require a fee of \$90.00 CAD plus applicable taxes per ticket and may require the additional collection of miles. If additional mileage is required, the member must authorize the redemption of those additional miles. Changes that are less than the original mileage level booked will result in the residual miles being forfeit. Mileage changes may be due to availability, time of flight, day of travel, seasonality, advance purchase or minimum/maximum stay.
- If your itinerary includes flights operated by Air Canada or Air Canada Express where you redeemed a ClassicFlight Business Class reward, but only seats in the Economy cabin were available at the time of booking, on the day of departure you may request that an Air Canada check-in agent places you on the standby list for an upgrade to the Business Class cabin. Standby is not permitted on flights operated by other Star Alliance member airlines. Please note that airport standby upgrades are subject to availability and cannot be guaranteed. The mileage level redeemed for this itinerary is valid and no compensation or mileage adjustments will be provided.
- Name changes are not permitted once the reservation has been made or tickets have been issued.
- Market Fare Flight rewards cannot be changed to ClassicFlight rewards or Star Alliance flight rewards.
- Any changes made to Aeroplan redemption bookings may affect other travel services you may have booked/reserved (i.e. car and/or hotel reservations). It is your responsibility to verify whether or not other travel services are affected as a result of such changes.

Prior to your reward travel, but after your reward ticket has been issued:

- Prior to departure, changes can be made to flight reward tickets on Air Canada, Star Alliance and Air Canada Express depending on availability (certain conditions apply). To make a change to your itinerary, call the Aeroplan Contact Centre. To cancel or refund your flight rewards, go to the "Manage Your Rewards" section on www.aeroplan.com or call the Aeroplan Contact Centre.

Once reward travel has begun:

- Once travel has commenced, changes can be made to flight reward tickets on Air Canada, Star Alliance and Air Canada Express depending on availability. For flight rewards on Star Alliance and other airlines, changes are only permitted to flight date(s) and flight numbers on e-tickets only (certain conditions apply). Changes to the itinerary / routing / carrier / class are not permitted. To make a change, contact the Aeroplan Contact Centre.

Cancelling Flight Rewards:

There are two options for cancelling flight reward tickets:

1. Reinstate the miles - (see paragraph below for restrictions) or
2. Keep the flight reward ticket for future use - ticket is changeable (see above)

Reinstating Mileage:

- In order to return mileage to the account, the flight reward ticket must be cancelled at least 22 days prior to the scheduled outbound departure date.
- Within 22 days of the scheduled outbound departure date the flight reward ticket is non refundable but changes (see above) are permitted.
- The fee for this reinstatement is \$90.00 CAD plus taxes per person per reward.

Seat Assignment and Flight Confirmation:

- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same cabin.
- Flight schedules are subject to change. While we make every attempt to notify passengers of changes to the itinerary, it is imperative that you reconfirm your own flights prior to departure. It is strongly recommended that you provide us with an e-mail/fax number for flight schedule change notification. You should monitor this e-mail/fax for changes to your itinerary, both before departure and while at your destination.

Want to redeem Aeroplan Miles for other parts of your trip?

- [Hotel Rewards](#)
- [Car Rental Rewards](#)

Important Information & Conditions

This is your E-ticket itinerary/receipt. Keep this document for your travel. Your flight coupons are stored in our reservation system. The Conditions of Contract and other legal notices are provided with this itinerary/receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the [Travel Documentation](#) and [US Secure Flight Program](#) for important information on documents and identification required for travel.

Blue Cross Travel Insurance for Aeroplan Members

Now travel with complete peace of mind, getting even more out of your flight rewards - with the world's most recognized travel insurance provider, Blue Cross Travel Insurance. Let Blue Cross travel coverage take care of any unexpected trip interruption or medical emergency costs, so you can travel worry-free. Call Blue Cross today at 1-888-905-3488 or visit www.aeroplan.com/bluecross and get a free customized travel insurance quote.

Air Canada - Comments, Compliments and Complaints

Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the service we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

Schedules and Timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

Check-in and Boarding Times

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must also be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Travel	Recommended Check-in Time	Check-in Deadline	Boarding Gate Deadline
Within Canada	90 min.	45 min.	20 min.
To/From the US	120 min.	60 min.	20 min.
International (incl. Mexico & Caribbean)	120 min.	60 min.	55 min.
From Toronto City Airport, Ontario Canada	60 min.	20 min.	20 min.
From Caracas, Venezuela	180 min.	90 min.	55 min.
From Tel Aviv, Israel	180 min.	75 min.	60 min.

Note: For baggage information and recommended check-in times for airlines other than Air Canada, contact the partner airline directly.

Baggage Policy

Carry-On Baggage Allowance

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the 2 piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Carry-on Baggage restrictions.

	Maximum Size	Maximum Weight
1 standard article	23cm x 40cm x 55cm 9" x 15.5" x 21.5"	10 kg 22 lbs
1 personal article	16cm x 33cm x 43cm 6" x 13" x 17"	10 kg 22 lbs

Checked Baggage

When you travel on Air Canada and Air Canada Express, your complimentary baggage allowance is determined by your fare, destination, date of travel and frequent flyer status.

A bag is defined:

- For customers traveling in Economy and Premium Economy Class:
Maximum weight per bag: 23kg (50lb). Maximum linear dimension: 158cm (62in)
- For customers traveling in Business Class or Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k and Elite 35k customers:
Maximum weight per bag: 32kg (70lb). Maximum linear dimension: 158cm (62in)
(Linear dimension is calculated by adding together it's greatest outside height, width and length - wheels and handles included.)

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy.

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted.

Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to [Security Requirements and Dangerous Goods](#) page for more information.

Between Canada and the U.S.

- including Hawaii,
- excluding Puerto Rico (see 'Caribbean')

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 35 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1st bag: 25 CAD (per direction) * 2nd bag: 35 CAD (per direction) *	2 Complimentary bags

* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

** For more information, please read the section 'Infants and children' at: [Air Canada's baggage policy](#)

Within Canada or between Canada and Mexico / Costa Rica / the Caribbean / Bermuda

- includes Puerto Rico, Haiti and Jamaica
- includes travel between the U.S. and Mexico / Costa Rica / the Caribbean / Bermuda

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Eite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 Complimentary bag Check a 2nd bag for 20 CAD (per direction) *	2 Complimentary bags

* Applicable taxes will be added at the time of payment (from 0 to 7 CAD) per bag

** For more information, please read the section 'Infants and children' at: [Air Canada's baggage policy](#)

Embargoes: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit [Air Canada's baggage policy](#) and refer to the section 'Between Canada and Mexico / Costa Rica / the Caribbean / Bermuda'

All other itineraries

Exceptions	
Canada to/from Australia	Check a 2nd bag for 100 CAD (per direction) *.
Canada to/from Asia	For tickets issued on /after October 26, 2013, check two complimentary bags.
All travel to/from Brazil	2 Complimentary bags at all times Maximum weight per piece is 32kg (70lb)
Flights AC092 and AC093 between Santiago (Chile) and Buenos Aires (Argentina)	Check a 2nd bag for 20 CAD (per direction) *.
All travel between Canada and India, Saudi Arabia, Turkey, Qatar, United Arab Emirates	For tickets issued on/after June 8, 2012, check 2 complimentary bags.
Canada to/from the United Kingdom	Check a 2nd bag for 70 CAD (per direction) *.
Canada to/from Iran	For tickets issued on/after October 6, 2012, check 2 complimentary bags.

	Economy Class	Premium Economy / Business Class
Regular Baggage Allowance See exception table above	For travel from Canada or the US to Europe (except from Canada to the United Kingdom) to the Middle East and to Egypt, Malawi, Morocco and Zambia 1 Complimentary bag Check a 2nd bag for 100 CAD (per direction) * <hr/> All other itineraries 1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k & Elite 35k	3 Complimentary bags	3 Complimentary bags
Air Canada Altitude Prestige 25k	2 Complimentary bags	2 Complimentary bags
Star Alliance Gold	3 Complimentary bags	3 Complimentary bags
Star Alliance Silver	1 Complimentary bag Check a 2nd bag for 70 CAD (per direction) *	2 Complimentary bags
Infants** (0-2 years) NOT occupying a seat (on lap)	1 bag Check a 2nd bag for 70 CAD (per direction) *	1 bag Check a 2nd bag for 70 CAD (per direction) *
Infants/children** (0 to 12 years) occupying a seat (with own ticket)	1 bag Check a 2nd bag for 70 CAD (per direction) *	2 bags

* Applicable taxes will be added at the time of payment (from 0 to 14 CAD) per bag

** For more information, please read the section 'Infants and children' at: [Air Canada's baggage policy](#)

Additional checked baggage allowance

If your baggage exceeds the free allowance (in number, size and /or weight), additional checked baggage charges apply. Please refer to [Air Canada's Additional Checked Baggage Policy](#) to view the additional baggage allowance.

Codeshare Flights and Other Airlines

Passengers who are holding itineraries including flights operated by other airlines or codeshare flights may be subject to baggage* rules and fees of the airline which may be different from Air Canada's baggage policy.

For specific terms and conditions of Air Canada's [codeshare](#) and interline partners baggage rules, visit the carrier's website.

*checked baggage and carry-on baggage

NOTICE - SOLD SUBJECT TO TARIFF REGULATIONS

CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

NOTICE of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Conventions applies, the limits of liability are as follows:

1. There are no financial limits in respect of death or bodily injury.
2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:

1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is \$1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7

days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
4. The Conditions may include, but are not restricted to:
 - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
 - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
 - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
 - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
 - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
 - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carrier's right to refuse carriage.
 - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
 - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
5. You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.

Thanks again for letting Aeroplan reward you.
Enjoy your trip!
