## **PERSONAL OBJECTIVES**

Personal objectives ensure we are clear on our how we can each make a difference to our team, the business and our customers. Here's what you need to do:

- Take some time to understand your team's goals.
- Reflecting on your role, draft up to *eight* personal objectives which will support your team to achieve its goals.
- Each objective must be **SMART**:
  - o **Specific** Describe exactly what you will deliver.
  - Measurable Make it clear how you will measure whether you've achieved the objective.
  - o **Achievable** Will it stretch your abilities, but still be achievable?
  - o Relevant Does the objective help us to achieve our business/team goals?
  - o **Time bound** Give a clear timeframe for when will it be completed.
- When you've drafted your objectives, agree them with your line manager.
- Consider whether you'll need specific development to achieve your objectives. Make sure you include it on your Personal Development Plan (PDP) and discuss in a Link conversation.
- Review your objectives with your line manager through the year to ensure they are still relevant to your role, your team and the business.



What does **the difference I make** really mean?



**It's what you do**: your key achievements that contribute to your team, the business and our customers.



It's how you do it: the way you go about delivering those achievements in line with our values.



It's how we work better together: the difference you make to and through others; sharing knowledge, building on ideas and

## **Examples**

Examples			
What will I do to make a difference this year? (SPECIFIC and check it's ACHIEVABLE)	How will I know I've made a difference (e.g. by improving quality/saving time/reducing cost)? (MEASURABLE & TIMEBOUND)	Which company or divisional priority does this support? (RELEVANT)	
Deliver a consistent level of availability to meet customers' needs by supporting the factory to shelf team to test, trial and implement a more efficient forecasting methodology.	New forecasting methodology implemented by Period 8. Positive Sales vs Budget improvement starts to show by Period 9.	Divisional Objective: Love Our Customers	
In order to deliver key change projects within stores more effectively I will improve my personal impact by completing the 'Inspiring Communications' workshop by Period 4.	Store Managers feedback, sought by the end of period 7, will indicate a positive improvement in my ability to clearly communicate, inspire and drive change in teams.  Project X will be implemented in my store on time and with higher levels of consistency than project Y least year.	HR Strategic Objective: Values-led leadership for the 21 <sup>st</sup> century	
Align the Trading Core plan of events to Customer Plan and Workload Planner, ensuring we have visibility of activity beyond secondary and seasonal space, and communicate to all non-food trading colleagues.	Plans aligned and communicated to all non-food trading colleagues by Period 3. Positive feedback on the clarity and usability of the plans sought by Period 5.	Strategic Objective: Great products and services at fair prices	

Name: Financial Year:

	What will I do to make a difference this year?	How will I know I've made a difference (e.g. by improving quality/increasing sales/saving time/reducing cost)?	Which company or divisional priority does this support?
1			
2			
3			
4			
5			
6			
7			
8			