

STEVEN BROOKS

Senior Software Engineer

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SUMMARY

Senior Software Engineer with 9+ years building large-scale e-commerce and payment systems using AWS, microservices, and event-driven architectures. Led development of Guest Checkout at Zappos/Amazon, now driving 7-10% of company sales, and integrated Amazon Pay, contributing ~6% of sales. Experienced in Java, Python, SQL, REST APIs, CI/CD, and observability, leading cross-functional teams and mentoring engineers.

EXPERIENCE

- 11/2022 - Present** • **Software Development Engineer 2**
Amazon
 - Led system design and managed multiple tech teams to develop Guest Checkout, now driving 7-10% of company sales
 - Implemented Amazon Pay into Zappos checkout system, driving roughly 6% of company sales
 - Directed migration of microservice proxy layer to AWS resulting in a 30% across the board latency reduction in all proxied requests
 - Updated backend systems to use Amazon's secure recognition and allow for roughly 80% of all backend requests to be made safely without forcing customers to log in
 - Served as the formal mentor for multiple junior engineers and guided through monthly 1:1s, resulting in 1 mentee promotion and positive performance reviews
- 02/2019 - 11/2022** • **Software Engineer**
Zappos
 - Expanded microservice proxy layer functionality leading to removal of thousands of lines of redundant code/configuration
 - Built critical security components leading to the blocking of millions of requests from bad actors daily
 - Added several core AWS features to cart system including implemented AWS CodeDeploy for blue/green deploys and AWS ECS/Fargate for firelens AWS CloudWatch logging
- 09/2018 - 02/2019** • **Software Engineer**
Everi
 - Normalized MSSQL databases enabling safer data operations and new feature additions
 - Modernized Angular frontend, reducing load times by multiple seconds
 - Optimized backend saving several seconds on high-latency requests, addressing a major pain point
- 04/2018 - 09/2018** • **Jr. Software Engineer**
Influential
 - Debugged legacy systems solving customer reported bugs and general application improvements
 - Created microservice to handle reactive automatic email communication that was previously manual
- 08/2016 - 04/2018** • **Software Development Intern**
UNLV Network Engineering Department
 - Developed internal and campus wide applications saving hundreds of hours of network engineer time
 - Created wifi.unlv.edu to help assist getting students and faculty connected to eduroam network

EDUCATION

- 2013 - 05/2018** • **B.S. Computer Science - Minor in Mathematics**
University of Nevada, Las Vegas
 - GPA: 3.88 (Magna Cum Laude)

SKILLS

Java	Python	C#	Spring	Flask	SQL	AWS	DynamoDB	CI/CD	System Design	Docker
Leadership	Emotional Intelligence	Integrity	Customer Service	Adaptability	Creativity	Mentorship				