STEVEN OCHIENG

CAREER OBJECTIVE

Diligent and motivated Computer Science undergraduate eager to secure an internship
position at KCB, where I can leverage my knowledge of computer science and passion
for technology to contribute to the bank's innovative projects, gain practical experience,
and develop into a future leader in the banking industry.

CONTACT DETAILS

Telephone contact	+254708940074
City	Nairobi, 00200, Kenya
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LinkedIn	https://www.linkedin.com/in/steven-ochieng-aa11b721a/

EXPERIENCE

Technical Support Attaché, Kenyaweb.com Limited
May 2022 - Aug 2022 | Nairobi, Kenya

- Provided technical support to clients through telephone and email communication, ensuring timely resolution of software and hardware infrastructure issues.
- Troubleshot network failures, identifying and resolving internal and external network issues to minimize downtime.
- Managed domain names, including registration, renewal, transfer, and updating records to ensure seamless accessibility of emails and websites for clients.
- Successfully managed email systems, addressing security issues, misconfigurations, and viruses to protect data integrity.
- Provided comprehensive PC support, maintenance, servicing, repair, and upgrades to ensure optimal performance.
- Trained new interns, effectively orienting them into the organizational culture and supporting one another's professional growth.

EDUCATION

BSc. Computer Science, Pwani University, Kilifi (Expected Graduation: October 2023)
26th Aug 2019 - 30th May 2023

2) Certification in Computer Proficiency, Augur Computer College, Voi - Taita Taveta
4th Jan 2019 - 7th Mar 2019

3) Secondary Education: St. Marks Secondary School, Obambo, Kisumu
20th Mar 2015 - 18th Nov 2018 (mean grade: B plain)

4) Primary Education: Buoye Primary School, Kisumu
9th Apr 2012 - 6th Nov 2014 (total score: 322/500)

PROJECT

Rent My Space | HTML, CSS, JavaScript, MYSQL, PHP
- Developed a web app that allows users to list apartments for others to book.
- Utilized stripe payment integration for convenient booking transactions.
- GitHub: https://github.com/stevencodeblooded/rentmyspaceproject

ACHIEVEMENTS

- Received positive feedback from clients and colleagues during my industrial attachment at Kenyaweb.com Limited for providing exceptional customer service and technical assistance
- Engaged as a volunteer at Augur Computer College, where I provided extensive training in computer networking, Operating Systems, and group projects to new students.

TECHNICAL SKILLS

- **Languages:** JavaScript, PHP, HTML
- **Framework:** ReactJS
- **Database:** MYSQL
- **Curriculum**: Data structure and algorithm, Computer Network and Security, DBMS, OS
- **Tools**: Visual Studio, Git, GitHub

REFEREES

Dr. Leonard Kiti Alii - COD, Department of Computer Science, Pwani University
0722917294 | i.alii@pu.ac.ke

Ms. Caren Nangami - Assistant Systems and Network Administrator, Kenyaweb.com Limited
0724767391 | c.nangami@kenyaweb.com