



UNLOCK YOUR POTENTIAL

31st August, 2022

TO WHOM IT MAY CONCERN,

RE: RECOMMENDATION LETTER FOR MR. STEVEN OTIENO OCHIENG

This is to certify that Steven has been an intern in our technical ICT department at Kenyaweb.com Limited from 23rd May 2022 to 31st 2022

He was performing the following duties:-

- Client 's Email set up and configuration in webmail and outlook.
- Onsite and offsite Internet and Email support.
- Installation and configuration of broadband routers, setting up wi-fi access.
- Implementation of Structured cabling both wired and wireless.
- Domain Registration
- DNS Management
- Web and Email server management
- Web applications development and deployment
- Software development and management
- Data center management and monitoring and ensuring all devices are running.
- Installation and configuration of network printers.
- Level one customer Support.
- Handling front office duties.

Steven is reliable, hardworking and a good team player. He has never been involved in any disciplinary issue during the period he has been at Kenyaweb.com Ltd. He can work under pressure with minimal supervision and is very competent in his work.

During his period at Kenyaweb.com, he showed a great deal of interest in learning skills beyond his specific duties and would go out of his way to assist even in administrative duties.

It is without reservations that I recommend him to any employer.

Yours faithfully,

Caren Nangami

ASSISTANT SYSTEMS AND NETWORK ADMINISTRATOR

