STEVEN GOLDBERG

FULL STACK WEB DEVELOPER

CONTACT INFO

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in linkedin.com/in/stevengoldbergm/   🐙 github.com/stevengoldbergm/   📁 stevengoldbergm.github.io/react-portfolio/

SUMMARY

Full Stack Web Developer with a background in Psychology, Mortgage Banking, Projects, and Imaging Operations. Eager to learn new things and share knowledge with others. Strives for expertise and always looks to understand the "why" behind the "how."

TECHNICAL SKILLS

Technical Languages

HTML5, CSS3, JavaScript, jQuery, Handlebars.js, MySQL 2, PostgreSQL, MongoDB, Express, React, Node, Bootstrap, Bulma, SASS

Applications

Git Bash, Visual Studio Code, MySQL Workbench, MongoDBCompass, Insomnia, MS Office Suite

PROJECTS

MovieMate 3.0

GitHub| https://github.com/stevengoldbergm/movie-mate-3.0
Deployed Site| https://movie-mate-3.herokuapp.com/

MERN stack application utilizing oMDB API to pull movie data and YouTube API to pull movie trailers. Users can add friends, plan watch parties, and write movie reviews.

Responsibilities:
Project planning, Front-end development, Code refactoring, Heroku launch, Heroku MongoDB Integration, Troubleshooting, and Testing

Languages and Tools:
MongoDB, Express, React, Node, Axios, Bulma, GraphQL, Apollo, SASS, JSON WebToken, BCrypt, Heroku

Tech Blog!

GitHub| https://github.com/stevengoldbergm/tech-blog
Deployed Site| https://tech-blog-stevengoldbergm.herokuapp.com/

Message board application built using the Model View Controller design pattern. Users can post articles and comment on existing article posts.

Responsibilities:
Full application design and development

Languages and Tools:
MySQL 2, Sequelize, DotEnv, Express, Express-Handlebars, Express-Session, BCrypt, Bootstrap

PROFESSIONAL EXPERIENCE

Ops Support Specialist 5, July 2019 – July 2022
Citi – O'Fallon, MO

Worked with project management as a liaison and subject matter expert for the Mortgage Imaging team to develop and document procedures and implement technology changes. Monitored numerous tasks to ensure the business was in compliance with risk controls. Pulled ad hoc volumetric data reports for management.

Key Accomplishments:
- Developed training guide for at-home workers to perform digital tasks during the Covid-19 pandemic
- Lead effort to refactor department procedures during a fundamental change in business software
- Became Subject Matter Expert and Trainer for new software

Ops Support Assistant 4, December 2016 – July 2019
Citi – O'Fallon, MO

Lead a team of 12-24 people in Retail Mortgage Imaging Operations. Managed workflow and monitored production to ensure service level agreements were met daily. Worked interdepartmentally to update processes and procedures while meeting the needs of the larger corporation.

Key Accomplishments:
- Utilized online resources to learn Visual Basic for Applications (VBA)
- Lead testing on a new Mainframe shell (IBM Personal Communications) for the department
- Created multiple end-user technology solutions to improve productivity and reduce processor errors
  - These ranged from basic Excel data entry forms to complex programs whichh integrated with Citi's Mainframe systems to automate manual data entry and research tasks

Document Support Specialist 1, July 2014 – December 2016
Citi – O'Fallon, MO

Performed an expansive list of daily imaging production tasks (over 120) spanning four separate branches of business: Retail Mortgage, Mortgage Default, Banking, Retail Cards. Developed mastery of Citi's mainframe data systems for document research purposes. Developed mastery of Microsoft Office Suite

Key Accomplishments:
- Consistently exceeded expectations in performance reviews
- Granted a special project as a temporary member of the Quality team, where I took the initiative to build training materials and reorganize resources for new-hires on said team

EDUCATION

November 2022
Boot Camp Certificate:
Rutgers Center for Continuing Professional Development

A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handlebars.js, and React.

May 2013
Bachelor of Arts in Psychology:
University of Missouri – St. Louis

Accomplishments:
Psychology Department Chari's List,
Spring Semester 2013