



# STEVEN TRUONG

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## EDUCATION

University of California, Los Angeles

2016 – Present

Mathematics, B.S. (Expected 2020)

> GPA: 3.95 / 4

## PROJECTS

Bruin Meet (work in progress)

September 2017 – Present

## Market Research Analyst

- › Performed hands-on research on dating apps to help grow Bruin Meet, a dating website for UCLA students
- › Researched dating apps through reading research papers user activity on these apps
- › Collaborated with a team of developers effectively and efficiently

## WORK EXPERIENCE

## Rendezvous

January 2017 – Present

Food Service Worker

- › Served food and drinks to customers efficiently and accurately
- › Trained new workers efficiently so that they are able to work immediately afterwards
- › Proficiency with point-of-service computer systems
- › Communicated clearly with coworkers and managers ahead of time when necessary

iCubeMart

July 2015 – September 2015

## Site Development Intern

- › Reviewed all product images on the site for poor or inaccurate photos, and took high quality images to replace them
- › Wrote blog posts, accurate product descriptions, and other text as needed
- › Spotted content and technical issues on the website frontend
- › Helped create spreadsheets and counted stock required for iCubeMart to sell on Amazon
- › Provided high-quality customer service through e-mail and other media fronts such as Facebook
- › Used Photoshop to create banners and advertisements to promote sales and the store itself

## SKILLS

- > Microsoft Word, Excel
- > Photoshop
- > L<sup>A</sup>T<sub>E</sub>X 2<sub>ε</sub> (this résumé was made with it)
- > C++
- > HTML/CSS/JavaScript