STEVEN TRUONG

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EDUCATION

University of California, Los Angeles Mathematics, B.S. (Expected 2020)

> GPA: 3.93 / 4

2016 - Present

PROJECTS

Bruin Meet (work in progress)

September 2017 - Present

Market Research Analyst

- > Performed hands-on research on dating apps to help grow Bruin Meet, a dating website for UCLA students
- > Researched dating apps through reading research papers user activity on these apps
- > Collaborated with a team of developers effectively and efficiently

WORK EXPERIENCE

Rendezvous

January 2017 - December 2017

Food Service Worker

- > Served food and drinks to customers efficiently and accurately
- > Trained new workers efficiently so that they are able to work immediately afterwards
- > Proficiency with point-of-service computer systems
- > Communicated clearly with coworkers and managers ahead of time when necessary

iCubeMart

July 2015 - September 2015

Site Development Intern

- > Reviewed all product images on the site for poor or inaccurate photos, and took high quality images to replace them
- > Wrote blog posts, accurate product descriptions, and other text as needed
- > Spotted content and technical issues on the website frontend
- > Helped create spreadsheets and counted stock required for iCubeMart to sell on Amazon
- > Provided high-quality customer service through e-mail and other media fronts such as Facebook
- > Used Photoshop to create banners and advertisements to promote sales and the store itself

SKILLS

- > Microsoft Word, Excel
- > Photoshop
- > LATEX (this résumé was made with it)
- > C++
- > HTML/CSS/JavaScript