# **Steven Oey**

## **UX/Product Designer**

Interested in exploring the relationship between people and technology by understanding user behavior and creating unexpected solutions. CONTACT

http://stevenoey.design/ hi@stevenoey.design +1 510-816-8604

#### **WORK EXPERIENCE**

## Nike Digital Designer

Apr. 2021 - Present

Beaverton, OR (Remote)

 Designer for Nike Catalyst, I collaborate with digital partners and brand design to execute production of digital content for global retail groups.

## Thinkful UX/UI Design Mentor

Apr. 2021 - Present

Brooklyn, NY (Remote)

 Providing technical and professional support for students with 1-on-1 online video sessions as they progress through their UX/UI designer curriculum.

#### Freelance/Contract Product Designer

Dec. 2020 - Jan. 2021

San Diego, CA

 I joined a team of contracted designers to create a new web application that connects users to charities across the country. Designed user flows and high fidelity mockups for two types of end users.

### **BVA** UX/UI Designer

Apr. 2018 - Sep. 2020

San Diego, CA

- I helped over 12 new and existing brands with content strategy, visual design, and user research within the Shopify eCommerce space.
- Increased a makeup and skincare brand's eCommerce conversion rate by +44% for their "Value Sets" by redesigning and testing a new mobile purchasing flow.
- Increased a jewelry brand's average order value by +13% within the first month of launch by designing a new "Build Your Stack" feature from end-to-end.
- Led multiple content strategies and design presentations to key stakeholders, while validating my designs through user testing, Google Analytics, and insights from client's customer support teams.
- Designed information architectures, flow diagrams, wireframes, and high fidelity UI mockups for a variety of landing pages and custom features.

## Hologic Systems Engineer

Aug. 2015 - Sep. 2017

San Diego, CA

 Developed and optimized medical devices by validating and verifying instrumental design changes. Contributed to the development of the Panther Fusion® System which received FDA approval for COVID-19 testing.

## **Genentech** Bioprocess Associate

Jun. 2013 - Jul. 2015

Oceanside, CA

 Operated and assisted downstream production of multiple pharmaceuticals within a team environment.

#### SKILLS

Interaction Design Visual Design Usability Testing User Research Content Strategy Copywriting HTML & CSS Basic Javascript

#### **TOOLS**

Figma
Sketch
InVision
Abstract
Adobe Photoshop
Adobe Illustrator
Principle
Google Analytics
Userlytics
TryMyUI
LuckyOrange

#### **EDUCATION**

#### Bloc.io

Sep. 2017 - Feb. 2018 UX Design, Visual Design, UX Strategy, Design Thinking, User Research

## San Diego City College

Aug. 2016 - Jan. 2017 Basic Graphic Design, Typography I, Digital Media

#### **UC San Diego**

Sept. 2009 - Jun. 2012 B.S. Chemical Engineering