

EXECUTIVE SUMMARY

A **software quality assurance analyst** with 4 years of experience testing complex software systems, working with functionally diverse teams, and has a curiosity for learning test automation. Interested in Quality Assurance roles.

PROFESSIONAL SKILLS AND INTEREST

- **Analyzing Complex Features and Bugs**
- **Test Planning and Functional / Regression Testing**
- **Project Management**
- **Cross Functional Team Communication**
- **QA Process and Documentation**
- **Automation**

EDUCATION

Bachelor of Science (Informatics). University of California, Irvine (*GPA: 3.4/4.0*)

PROFESSIONAL SKILLS DEMONSTRATED

Mi9 Retail, Irvine, CA *November 2018 – September 2019*
Ranked #1 vendor overall in the 2019 RIS Software LeaderBoard, Mi9 provides enterprise software that facilitates better planning, master data management, allocation, and replenishment for retailers such as Nike and Vanity Fair.

Quality Assurance Engineer

Designed, developed, and implemented comprehensive manual and automated testing strategies for Demand Management software applications as part of the Execution team.

- **Automation:** Organized automated testing for the C# engine services, created and maintained over 150 test cases representing various retail scenarios, and reduced test execution from several days to less than 15 minutes.
- **Cross Functional Team Communication:** Collaborated with 9 team members consisting of Product, Development, and QA from different departments on the Assortment to Allocations integration project, discovered 7 bugs that led to additional enhancements, and successfully completed testing on a tight 2 week deadline.

Yardi Systems, Oxnard, CA *October 2017 – November 2018*
Developer of web-based property and asset management software for clients in the real estate industry employing over 5,000 professionals and generating over \$500 million in revenue per year.

Quality Assurance Specialist

Evaluated, tested, and debugged software products to verify that it functions according to design specifications and QA standards.

- **Analyzing Complex Features and Bugs:** Developed working expertise in Medicaid to close 16 trouble records, created executable test cases from its complex features, and analyzed critical bugs to assist Development in fixing issues.
- **Project Management:** Oversaw the QA phase for 8 enhancement projects, collaborated with project designers and developers to ensure product enhancements met client specifications, led training sessions of new features to the customer support team consisting of 30-50 employees in attendance.
- **QA Process and Documentation:** Pioneered a new Excel test plan tracker utilized by the QA team to manage test cases for a 7 month project consisting of 8 developers and 5 testers, and continued to use for future projects and trouble records.

Netaphor Software Incorporated, Irvine, CA *June 2015 – March 2017*
Developer of software solutions that track and manage fleet costs generated by printer, scanner, and wide format assets. Clients include Canon, Konica Minolta, Atea, and over 60 global resellers and is backed by investors such as Signal Peak Capital.

Quality Assurance Intern

Manually tested and maintained test case documentation for SiteAudit and its extensions, reported bugs and defects to the Engineering Department and developed and employed tools that improve day-to-day efficiencies.

- **Test Planning and Functional / Regression Testing:** Conducted functionality, usability, interface, and compatibility tests on a front end web application developed in AngularJS that consumes an in-house C# based RESTful API.
- **Automation:** Automated SiteAudit's process for importing organizational structures using Python, Excel, and XML.

OTHER RELEVANT INFORMATION

- **Tools:** Git, Jenkins, Jira, Postman, Selenium
- **Languages:** HTML, Java, Powershell, Python, SQL, XML