Steven O'Brien

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IT Professional with 4 years of system administration experience. Currently studying working towards a Bachelor's in Computer Science, while employed at Amazon Web Services. Core knowledge and skills include:

Skills:

Security Troubleshooting

Networking Customer Service

Cloud Computing Linux Command Line

Education and Training:

Certificate, Cloud Associate, City University, Tacoma, WA

Certificate, Networking +, CompTia, Downers Grove, IL

Certificate, Security +, CompTia, Downers Grove, IL

Advanced Skills Course (Systems Maintainer/Integrator) (42 weeks), Fort Huachuca, AZ High School

Diploma, Valley Central High School, Montgomery, NY

Experience:

System Analyst I, Amazon Web Services

January 2018 – Present

System Analysts for Amazon Web Services are tasked with learning and implementing Amazon's cloud technology into new services that are designed to support our government customers. Day to day tasks include using the Linux command line interface to integrate and launch services across all US regions.

Some tasks may also require code review for popular languages such as: Ruby, Python, Perl, and Java.

Military Intelligence Systems Maintainer/Integrator, US Army

November 2013 – December 2017

The MI Systems Maintainer/Integrator is primarily responsible for maintaining and integrating intelligence gathering systems, computers and networks used by intel soldiers. Maintains, tests and repairs communication equipment. Maintain and integrate MI computers and networks. Assess and extract data from fixed, portable and wireless storage and communication devices.

- Selected to deploy with a team into forward operations due to troubleshooting expertise.
- Trained end users on system procedures to maximize equipment efficiency and availability.