

# Steven Pelletier

Digital Media Professional and Web Designer

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A talented young passionate artist, developing his own websites using code and software. Has an outstanding work ethic with a genuine enthusiasm and love for web and graphic design.

## EXPERIENCE

### **Gator's Dockside, Orlando, FL — Server**

JANUARY 2015 - PRESENT

Restaurant server: Food service at upscale, american fare restaurant. Duties include familiarizing guests with menu and daily specials, accurately recording food and drink orders, running multi-course meals, and tallying bills.

Menu knowledge: Memorize details of daily specials, seasonal menu items and options, as well as rotating craft beer options.

Up-selling: Direct customers to meal add-ons and specialty drinks of perceived value to increase sales.

### **Carrabba's Italian Grill, Orlando, FL — Server**

JANUARY 2014 - JANUARY 2015

Restaurant server: Food service at upscale, american fare restaurant. Duties include familiarizing guests with menu and daily specials, accurately recording food and drink orders, running multi-course meals, and tallying bills.

Menu knowledge: Memorize details of daily specials, seasonal menu items and options, as well as rotating craft beer options.

Up-selling: Direct customers to meal add-ons and specialty drinks of perceived value to increase sales.

### **Cracker Barrel Old Country Store, Titusville, FL — Server**

FEBRUARY 2011 - JANUARY 2014

Restaurant server: Food service at upscale, american fare restaurant. Duties include familiarizing guests with menu and daily specials, accurately recording food and drink orders, running multi-course meals, and tallying bills.

Menu knowledge: Memorize details of daily specials, seasonal menu items and options, as well as rotating craft beer options.

Up-selling: Direct customers to meal add-ons and specialty drinks of perceived value to increase sales.

## EDUCATION

### **University of South Florida, Tampa, FL — Associate in Arts**

2008 - 2010

Studied Journalism and graduated with Associates in Arts degree.

## SKILLS

Coding languages: HTML, CSS, JavaScript, PHP

Adobe Products: Photoshop, Illustrator, Muse, Animate, Edge, Premiere

Photography

Windows 10/Vista/XP

## LANGUAGES

English, Spanish

## **University of Central Florida, Orlando — *Bachelors***

2011 - PRESENT

Transferred in 2011 and currently in senior year studying Digital Media - Web Design at the University of Central Florida.