## **Glossary of LSSGB Acronyms**

**5S:** Seiri (Sort), Seiton (Stabilize), Seiketsu (Standardize), Seiso (Shine), Shitsuke (Sustain)

**AHP:** Analytic Hierarchy Process

**ANOVA:** Analysis of Variance

COQ: Cost of Quality

**CTQ:** Critical to Quality

CuSum: Cumulative Sum

**DFMEA:** Design Failure Mode Effects Analysis

**DFSS:** Design for Six Sigma

**DMAIC:** Define-Measure-Analyze-Improve-Control

**DOE:** Design of Experiments

**DPMO:** Defects per Million Opportunity

**DPU:** Defect per Unit

**EWMA:** Exponentially Weighted Moving Average

FMEA: Failure Mode Effects Analysis

FPY: First Pass Yield

**HOQ:** House of quality

ImR: Individual and Moving Range

**KPIV:** Key Performance Input Variable

**KPOV:** Key Process Output Variable

**MPI:** Manufacturing Performance Index

NPMO: Non-Conformities per Million Opportunity

NVA: Non-value added

**OFAT:** One Factor at a Time

OOC: Out-Of-Control

**PFMEA:** Process Failure Mode Effects Analysis

PM: Preventive Maintenance

**QFD:** Quality Function Deployment

**ROI:** Return on Investment

**RPN:** Risk Priority Number

RTY: Rolled Throughput Yield

SIPOC: Suppliers-Inputs-Process-Output-Customers

**SLR:** Simple Linear Regression

**SOP:** Standard Operating Procedures

**SPC:** Statistical Process Control

**TDPU:** Total defects per Unit

**TOC:** Theory of constraints

**TPS:** Toyota Production System

| TPY: Throughput Yield         |
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| VOC: Voice of Customer        |
| WRS. Work breakdown structure |