STEVEN L. ZENG

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PROFESSIONAL EXPERIENCE

Google

New York, NY | Mountain View, CA

Software Engineer on Cloud Pub/Sub (CPS)

Jan 2024 – Feb 2025

- Designed periodic and real-time data pipelines to sync CPS resources with Cloud Asset Inventory, enabling resource management, auditing, and compliance across assets for 50,000+ customers
- Deployed 12 GDPR-compliant regional endpoints and service probers for 2000+ customers across 28 countries
- Reduced time-to-alert from O(hours) to O(5 min) + eliminated caching-induced metric gaps to enhance metrics reliability by developing service probers for metrics-emission APIs + reengineering metric definitions
- Drove collaboration with security and infrastructure teams to build and validate critical test integrations, ensuring secure access, usage restrictions, and network isolation for admin APIs handling 10,000+ qps
- Debugged and resolved 15+ production issues for customers as on-call, impacting 50+ GB/s of traffic

Software Engineer Intern on Google Store

Aug 2022 – Nov 2022

- Remodeled 3+ email code flows, introducing integrated logging, error specification & system test support, enhancing email delivery for 10+ million/yr customers
- Orchestrated efforts across 6 teams to align codebases and data representation to drive time efficiency

AmazonSoftware Engineer Intern on Alexa Video

Seattle, WA *May 2022 – Aug 2022*

- Designed a content management system for 16 Alexa Video experiences, dynamically delivering content to 3.5M users/day using scaled design (SOLID, factory/builder pattern, composition preference) + robust API contracts

- Integrated CMS algorithm pulling data from BI metrics and approved by 2 department leads

AT&T Dallas, TX

Data Engineer (Python)

Jul. 2023 – Dec. 2023

- Automated materials subrogation pricing system to detect and adjust price differentiation (+\$.75M/yr profit)
- Leveraged Azure Container Storage and Databricks to build and integrate ETL pipeline e2e
- Pioneered a unified, personalized scrum implementation for a team of 8+ engineers

CarMax Richmond, VA

Software Engineer Intern on Order Processing Capabilities

Jun. 2021 – Aug. 2021

- Built 11+ REST server-side data pipelines for DevOps velocity measurement tool driven by DORA metrics
- Interfaced securely with GitHub webhooks via SHA-256 hash signature verification to pull routine metrics
- Streamlined NoSQL document schema to reduce cross-partition hits by >30% within Azure Cosmos DB
- Designed and created MVP with site-wide user-testing, earning \$3000+ for further funding as 20% project

EDUCATION

Pennsylvania State University | Cumulative GPA: 3.79

B.S. Computer Science | B.S. Applied Statistics | Minors: Engineering Leadership Development, Math Projects

Image Recognition Neural Networks (Python, CUDA) (tinyurl.com/mgnet1)

Aug 2020

- Trained ML models to achieve 95%+ precision on large datasets (e.g., CIFAR-10, MNIST with 60K+ entries)
- Integrated MgNet's regressive feature extraction, optimizing classification accuracy and computational efficiency

SKILLS

Languages: Python, C++, Java, C, SQL, HTML5, CSS, R, SAS

Frameworks: PySpark, NodeJS, Agile (Kanban and Scrum), React, React Native, NativeScript,

Tools: Git/GitHub, Azure, GCP, Jupyter, Docker, Kubernetes, Firebase, Terraform

Certifications (current & expired): Databricks ML Pro, Google Foundations of PM, SAFe 5 Advanced Scrum

Master, SAFe 6 Agile PM, SAFe 6 Scrum Master, ACE Personal Fitness Trainer