### User Admin Views Requests Tab

As a User Admin, I can view the Requests Tab, so that I can see Requests regardless of status.

Wireframes: <a href="https://live.uxpin.com/a238c159251ee591036a0ad962f1527049cdeefa#/pages/30257742">https://live.uxpin.com/a238c159251ee591036a0ad962f1527049cdeefa#/pages/30258518</a>
https://live.uxpin.com/a238c159251ee591036a0ad962f1527049cdeefa#/pages/30258518

- I can filter the page to only show requests of a certain status or status group.
- If I edit a request status or notes manually, the GMSCloseDate should be changed to the current date.

For each request in the list the following is visible:

- Request ID
- Request Status
- Date of last update
- If I click on a request, the details of the request open up

The detail view of the request contains the following:

- PF Name
- Doctor Name
- Pathfinder Information
- Provider Information
- ✓ History
- Editable Notes field
- Editable Status
- Save Button
- ✓ Delete Button

#### Adam Russell

Oct 26, 2015 at 7:14pm

in the Homepage mockup, there are alerts for requests that haven't changed status in a while. Does anything like this appear on the Requests tab; when the UA is viewing the list of Record Requests?

## Steve Ryan

Oct 26, 2015 at 7:29pm

I hadn't thought so, but maybe a little exclamation circle icon appears next to the request status? <u>Jerel</u> <u>Johnson</u> what do you think?

#### Jerel Johnson

Oct 27, 2015 at 10:03am

© either circle or triangle with exclamation mark. We use the triangle with exclamation mark on RA home for Problems. And the triangle in UGC The triangle is more our 'alert' shape than the circle. I'd be inclined to use that here too unless Steve R thinks these are less alert-y than that, which is perhaps why the circle was chosen to begin with?

#### Alina Lesiv

Nov 4, 2015 at 6:59am

# √ TC on User Admin Record Request Handling

### Alina Lesiv

Nov 25, 2015 at 9:19am

https://betterpathga.testrail.net/index.php?/cases/view/197

https://betterpathga.testrail.net/index.php?/cases/view/209

https://betterpathga.testrail.net/index.php?/cases/view/210

https://betterpathga.testrail.net/index.php?/cases/view/211



Steve Ryan

completed this Task.Dec 4, 2015 at 12:05pm

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