STEPHEN **MUAMBI**

Stevemuambi@gmail.com · 0705549257 ·

Date of Birth: 8th May 1992

Personal Summary

A highly competent and organized IT professional with excellent problem-solving skills, always seeks to improve Quality & efficiency of service delivery and consistently meets deadlines. I'm skilled in Web Development(Frontend – ReactJs,Bootstrap, HTML, CSS) and Backend(Django, Laravel), , graphics designer(Photoshop,Illustrator,Figma) ,user support, machine and network infrastructure administration and support, service desk administration and general technical support.

I desire to be part of an organization that offers a competitive and innovative working environment and a career progression path, as well as personal development.

EXPERIENCE

MARCH 2022 - PRESENT

SOFTWARE DEVELOPER & IT SUPPORT, IMAJI CARGO LOGISTICS COMPANY

- Development of Cargo logistics system to monitor and track customer goods from China to Kenya(Technologies used -Python Django, HTML, Bootstrap).
- ICT service desk handling to create a customer friendly ICT environment.
- Internal process automation through SharePoint to improve TAT most business processes and reduce paper work.

SEP 2021 – JAN 2022

ICT TRAINER, WOTE TECHNICAL TRAINING INSTITUTE

- Training Computer Programming Languages C, C++, PHP.
- Troubleshooting software and hardware on-line to maintain performance and system throughout • Identifying potential improvements and work projects to realize benefits

FEB 2021 – JULY 2021

WEB DEVELOPER & IT SUPPORT, ESSENSPARK LTD,

- Development and maintenance of company website.
- Troubleshooting email
- End-user service training
- Desktop configuration automation by use of scripts group policy; setting new user profiles including outlook, required applications, departmental drives and screensavers.

MARCH 2019 – JAN 2021

WEB DEVELOPER & WEB ADMINISTRATOR, APT BUSINESS EXPERTS

- Development of APT website.
- LAN & WAN network configuration, support and continuous tuning and monitoring to ensure service and branch connectivity uptime.
- Performing companywide Preventive maintenance, Setup, designating and/or allocating of Computers, Printers, projectors, cameras, Telephones and other ICT related devices.
- Company Mail configurations
- ICT service desk handling to create a customer friendly ICT environment.

JAN 2018 – FEB 2019

WEB DEVELOPER & HEAD OF DIGITAL MARKETING, PLANNETTECH INVESTORS

- Development and designing of Plannettech ecommerce webapp.
- Installation and configuration of machines and assigning users
- IT support
- Analyzing Competitor activities for all Markets.

EDUCATION

2014 – 2017

BSC INFORMATION TECHNOLOGY

JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

2012 – 2014

DIPLOMA IN INFORMATION TECHNOLOGY

JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

2012

CERTIFICATE IN INFORMATION TECHNOLOGY

JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

2007 –2010

KCSE

NGELANI HIGH SCHOOL

1997 -2006

KCPE

KATHAMA TOWNSHIP PRIMARY SCHOOL

KEY SKILLS AND TECHNICAL COMPETENCIES

- Effective time management.
- Efficient trouble-shooter and problem solver.
- Frontend Web Developer
- Customer service oriented with excellent communication skills
- Administration of ICT Service Desk
- User Experience Expert
- Hands-on experience with Adobe Packages.
- IT Support expert.
- Backup and Disaster recovery

ACTIVITIES & HOBBIES

- Team building events
- Travelling
- Reading

REFEREES

- **Faith Anyonje**
  Director: Essenspark Ltd
  Phone: 0717 543695

- **Boniface Maina**
  Director Plannettech Investors ltd
  Phone: 0722 172143
- **David Kabue**
  Director: APT BUSINESS EXPERTS ltd
  Phone: 0718 062906

IMPORTANT LINKS

1. **GitHub: https://github.com/stevescilar**

2. **LinkedIn: https://www.linkedin.com/in/stephen-muambi-021aa065/**