

Verifying Simple Email Service Identity

If you have created an AWS Hosted Zone for your domain name, confirm the server names defined NS record for your domain match the Name servers defined for your registered domain (either in Route54 or in GoDaddy). They will undoubtedly NOT be the same.

The image shows two screenshots from a web browser. The top screenshot is from GoDaddy's 'Registered domains > steveviens.com' page. It displays domain details for 'steveviens.com', including registration date (2018-04-18), expiration date (2022-04-18), and name servers. A red circle highlights the 'Registered domains > steveviens.com' breadcrumb. A yellow callout box points to the 'Name servers' field, which lists: ns-999.awsdns-60.net, ns-1153.awsdns-16.org, ns-1786.awsdns-31.co.uk, ns-189.awsdns-23.com, and a link to 'Add or edit name servers'. The bottom screenshot is from AWS Route 54, showing the 'Hosted zones > steveviens.com' page. It displays the 'Hosted zone details' and a table of 'Records (7)'. A red circle highlights the 'Route 53 > Hosted zones > steveviens.com' breadcrumb. A yellow callout box points to the 'Name servers' field in the 'Records (7)' table, which lists: ns-290.awsdns-36.com, ns-571.awsdns-07.net, ns-1342.awsdns-39.org, ns-1648.awsdns-14.co.uk, and a link to 'Add or edit name servers'.

Registered domains > steveviens.com

Change these to the name servers from your AWS Hosted Zone

Domain: steveviens.com

Registration date: 2018-04-18

Expiration date: 2022-04-18 (extend)

Auto renew: Enabled (disable)

Transfer lock: Enabled (disable)

Authorization code: Get code

Domain name status code: clientTransferProhibited

Tag: View and manage tags for your domains using Tag editor

Name servers: ns-999.awsdns-60.net, ns-1153.awsdns-16.org, ns-1786.awsdns-31.co.uk, ns-189.awsdns-23.com, Add or edit name servers

DNSSEC status: Disabled, Manage keys

Route 53 > Hosted zones > steveviens.com

steveviens.com

Hosted zone details

Records (7)

Update the Name Servers listed in your Registered Domain to these values

Record name: steveviens.com

Type: NS

Routin...: Simple

Differ...: -

Value/Route traffic to: ns-290.awsdns-36.com, ns-571.awsdns-07.net, ns-1342.awsdns-39.org, ns-1648.awsdns-14.co.uk

Use dig (Mac/Linux) or nslookup (Windows) to confirm the DNS records for your hosted zone can be found.

```
$ dig NS certainvelocity.com +short
ns-1784.awsdns-31.co.uk.
ns-65.awsdns-08.com.
ns-834.awsdns-40.net.
Ns-1440.awsdns-52.org.
```

```
C:\Users\admin>nslookup -type=NS certainvelocity.com
Server: UnKnown
Address: 192.168.7.1
```

Non-authoritative answer:

```
certainvelocity.com      nameserver = ns-1440.awsdns-52.org
certainvelocity.com      nameserver = ns-1784.awsdns-31.co.uk
certainvelocity.com      nameserver = ns-65.awsdns-08.com
certainvelocity.com      nameserver = ns-834.awsdns-40.net
```

Also, take a look at this troubleshooting guide:

What can I do if my domain is stuck in the "pending verification" status or in the "failed" verification status in Amazon SES?

<https://aws.amazon.com/premiumsupport/knowledge-center/ses-domain-stuck-pending-verification/>