

Steven Nguyen

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Software Developer

Skills

CORE COMPETENCIES:

- **Languages:** JavaScript
- **Web Development:** HTML, CSS, Bootstrap, React, Node.js
- **Frameworks:** React, Express
- **UI/UX Design:** Material Icons
- **Version Control:** Git, GitHub
- **Databases:** PostgreSQL, MySQL
- **Tools:** Postman, Jira

BASIC KNOWLEDGE (FROM INITIAL TRAINING):

- **Languages:** Java, TypeScript, Python
- **Frameworks:** Spring MVC, Hibernate, Spring Data, Angular
- **Web Development:** HTML, CSS, Bootstrap
- **Databases:** PostgreSQL
- **Cloud Platform:** AWS
- **Tools:** Jenkins, Maven, AWS, Apache Tomcat, JDBC
- **Development Practices:** Agile-Scrum, Test-Driven Development (TDD)

Professional Experience

Senior Associate (August 2021 – June 2024)

Infosys Limited, Richardson, TX

Senior Associate at Infosys, deployed to partner organizations to drive project success and provide technical expertise

Operations Support Administor Selfcare DirecTV(March 2022 – January 2024)

- Created step-by-step guides for customers to troubleshoot errors independently.
- Implemented Figma designs from UX designers using Nokia Workflow Builder.
- Resolved production UI issues.
- Developed functionality for customers to input their zip code for outage information.
- Implemented alert functions for immediate error notification upon login.
- Led the development and maintenance of a \$1M BPM project, servicing over 150,000 customers weekly.

UI Development for DirectTV Agent Tools (August 2021 – January 2022)

- Utilized PostgreSQL, JSON, HTML, CSS, JavaScript for web tool editing.
 - Ensured timely completion of old tickets to meet SLAs.
 - Updated residential channel package prices for 2022.
- Maintained close communication with stakeholders for tool updates.

Full Stack Java Devloper (March 2021 – July 2021)

Revature, Reston, VA

Trained and utilized a variety of technologies based on Java, PostgreSQL, and Angluar techonology stack to create business industry applications.

- Attended a fast paced daily virtual classroom learning new technologies
- Participated in daily virtual classroom learning and Agile-Scrum meetings.
- Collaborated in a team of 5 to create a Movie Review application.

Education

University of Houston-Downtown, Davies College of Business, Houston, Texas

Bachelor of Business Administration in Management Information Systems

December 2020

GPA: 3.8, Summa Cum Laude & 3x Dean's List

Projects

Workout Tracker App

This project is a Workout Tracker designed to help users log their fitness routines and track their progress over time. The app allows users to log in, create personalized workout routines, and track the sets, reps, and weights used for each exercise.

Technologies Used: React, Node.js, Express, PostgreSQL, HTML, CSS, JavaScript

ZENBOWL

Built using React and Bootstrap, ZENBOWL is a minimalist web application that provides users with a calm, interactive experience.

Technologies Used: React, Bootstrap, HTML, CSS, JavaScript

Movie Review App

Developed a Movie Review web application where users can submit reviews and rate movies, created during Full Stack Java training at Revature.

Technologies Used: Angular, Java, PostgreSQL, HTML, CSS, JavaScript