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| --- | --- | --- | --- | --- | --- | --- | --- |
| Obumneme Okoye | |  |  | | --- | --- | | Fadeyi, Lagos State |  | | 07065652391 |  | | Steviemario2015@gmail.com |  | |

Experienced and professional IT Manager with over five years of valuable experience in monitoring project performance to ensure company success. Accustomed to handling IT support, managing IT projects, and supporting various engineering departments with IT tools and applications.

# Skills

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| --- | --- |
| * Teamwork * Microsoft Excel * Javascript * HTML&CSS * Switch and Router configuration * Indoor and Outdoor CPE configuration and installation | * Microsoft Power point * Problem Solving * Communication * Network support * Hardware Troubleshooting |

# Experience

### Sep, 2015 – May, 2016

## Network Support Engineer / Swift Networks Nigeria Limited, Lagos Nigeria

* Configured routers, switches, and firewalls to ensure optimal performance and reliability
* Performed routine maintenance and upgrades to keep the network running smoothly
* Installed and configured a new network for the branch offices, resulting in  faster data transfers and improved network reliability
* Assisted in the design and implementation of new network infrastructure, including LAN/WAN, wireless, and VoIP
* Diagnosed network problems involving combination of hardware, software, power and communications issue

### Oct, 2016 – Jul, 2021

## I.T Support Engineer / Maya Express Bureau De Change Limited, Lagos Nigeria

* Configured hardware and granted system permissions to new employees.
* Monitored system performance to identify potential issues.
* Removed malware, ransomware, and other threats from laptops and desktop systems.
* Tested new software and hardware prior to deployment.
* Researched and identified solutions to technical problems.
* Installed and configured operating systems and applications.
* Maintained servers and systems to keep networks fully operational during peak periods.
* Configured hardware, devices, and software to set up work stations for employees.
* Installed, configured and maintained computer systems and network connection

### Sep, 2021– PRESENT

**I.T Support Engineer/ Technology Tutor / Abound Consult**, **Lagos Nigeria**

* Instructed students on how to use Microsoft excel and SQL with respect to Data Analysis
* Configured hardware, devices, and software to set up work stations for employees.
* Installed, configured and maintained computer systems and network connections.

# Education

### Aug, 2015

## Bachelor of Engineering / Madonna University, Enugu State

Graduated with second class honors in Computer Engineering

SEPT, 2023 – JAN, 2024

**Front-End Development programming** **/** GOMYCODE, Alagomeji Yaba , Lagos State

In-Progress

# Hobbies

Teaching, walking, video games,