Sthefanny Silva

College Student– University of Central Florida

sthefcs@gmail.com
+1 (407) 267-2556
linkedin.com/in/sthefannysilva7

EDUCATION

B.S. Information Technology — *University of Central Florida*

January 2022 - Present   3.0/4.0

High School Diploma — *The First Academy*

May 2021   4.0/4.0

EXPERIENCE

KeyHolder — *Psycho Bunny, 4200 Conroy Rd*

November 2024 – Present   Orlando, FL

- Took a short leave (May-August 2024) to complete full-time internship.
- Organized and kept inventory of products, office supplies, equipment, and devices.
- Engaged with customers to meet their product requirements and effectively communicated the value proposition of our offers.
- Upheld a standard of orderliness and organization within the workplace, ensuring that the public space is kept clean.
- Managed and operated technology systems that eased the shipment and product packing process.

Technical Analyst Intern — *USARMY DEVCOM C5ISR*

May 2024 – August 2024   Fort Belvoir, VA

- Conduct Exploratory Data Analysis of data to check for bias, errors, etc., for Artificial Intelligence training.
- Provide great customer service by expecting and responding to customer needs by creating a website of company's data.
- Conduct documentations for steps taken to achieve goals
- Provide documentation to teach how to recreate products.

CERTIFICATIONS

TestOut CyberDefense Pro Certification — *Certified CyberDefense Pro*

December 2024   Orlando, FL

TestOut IT Fundamentals Pro Certificate— *Certified IT Fundamentals Pro*

December 2023   Orlando, FL

REFERENCES UPON REQUEST

TECHNICAL SKILLS

Windows 11
OS
Linux (Ubuntu)
Command Prompt & Bash Shell
VirtualBox/pfSense

NETWORKING & SECURITY

Wireshark
Cisco Packet Tracer
DHCP, Subnetting
Ethernet Cable Setup
Cybersecurity Principles
(Threat Intel, Risk Mitigation)

SOFT SKILLS

Bi-lingual
Customer Engagement
Data Analysis
Data Concepts
Organization Skills
Sales
Team Building
Teamwork
Technical Documentation
Troubleshooting
Web-building

LANGUAGES

English, Portuguese, Spanish

PROGRAMMING LANGUAGES

C, Java, Python, SQL, MARIE
Assembly,