

Seni Tijanee

Implementation Deployment Engineer

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Professional Summary

A goal-oriented and collaborative professional adept at implementing hardware and software solutions to support business growth. Skilled in problem-solving, requirements analysis, and executing technical solutions to streamline operations and improve efficiency.

Education

BSc: (Honours) Business Management with Human Resource Management
Classification: 3rd
Greenwich School of Management - London September 2012 to October 2015

GCSE/A levels: English, Maths, Science, Applied ICT, (Double Distinction Business Studies Diploma)
St. Michaels and All Angels Academy - London September 2005 to June 2011

Work Experience

- Implementation Deployment Engineer** January 2021 to Present
Planet Payment - London, England
 - Overseeing the deployment of pilot and non-pilot projects on-site. The scope outlined in the ticket will determine the intended outcome of each project, with successful completion resulting in revenue generation for the company. Reading through handover documents comparison with similar or existing projects and through collaboration with various teams to ensure optimal allocation of resources from third-party companies to internal logistics.
- Technical Support Specialist Team Leader** October 2019 to January 2021
3C Payment - Twickenham, England
 - Providing client support across diverse channels—remote, in-person, and hands-on—for configuring payment solutions to interface with Planet servers. Utilizing TeamViewer or AnyDesk to troubleshoot Windows environments and firewall ports for POS deployment. Delivering direct technical assistance, collaborating on business value opportunities. Employing monitoring tools for backend configurations, setting up test lab environments for validation, and remotely whitelisting devices for network adoption.
- 2nd Line IT Support Systems Administrator.** June 2018 to October 2019
Crawford's of London - West Acton, London

As the primary IT support, my responsibilities encompass a wide range of tasks, including:

- Administration of Office 365
- Providing mobile device support for 200+ fleet drivers
- Managing Active Directory and Group Policy
- Maintaining Netgate Firewalls
- Supporting Windows Server
- Virtualizing work environments using Hyper-V
- Managing bespoke in-house CRM software
- Data entry and analysis
- Multi Site Support for 60+ office workers

Hobbies and Interests

My time at University allow me to explore a range of interests and hobbies, from troubleshooting laptops and repairing phones for friends and family, to engaging in hands-on activities like darts, bowling, and car maintenance, which involved engine and body part replacements, and coding. Whilst studying Human Resources, my passion for IT grew, and I stayed updated on emerging technologies, offering assistance to acquaintances utilizing these advancements. In addition to these pursuits, I prioritize a healthy lifestyle, regularly attending the gym and enjoying occasional swimming sessions with my godson.

Certifications

AWS Certified Cloud Practitioner On-Track

Key skills

Area of Experience

TCP/IP, DHCP, Linux, DNS, VPN, O365, Windows, Firewalls, Mac, Android, Hyper-V, VMware, Oracle, SQL Queries, Windows 10

- Network Support
- Data Analysis
- CRM Management
- Diagnostic and planning
- Customer services
- Audit and record maintenance
- Security and Data protection/GDPR
- Documentation/Change Process
- Payment Solutions

Administrative Abilities

- Maintaining and tracking development.
- Informing management.
- Security and training.
- Supplier contact.

Personal Attributes

- Full UK Drivers Licence
- Attention to detail.
- Punctual and reliable.
- Can work without supervision.
- Able to work as part of a team.
- Ability to cope and work under pressure.
- Good written and verbal communication skills.
- Having a patient outlook regarding problem solving.
- Ability to prioritise tasks.

References

Stuart Ridgers
3C Payment UK LTD.
Regal House, 8th Floor
70 London Road
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Ahmed Kamara (IT Manager, CISO)
Crawford's of London
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Contact Details

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