

Federico Stimpfl

Software Support Engineer - .NET Software Developer

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-- Summary:

Professional with over 25 years of experience in technology, specialized in .NET and Full Stack development. Skilled in advanced technical support (L2/L3), critical incident resolution, and troubleshooting in complex enterprise environments. Experienced in debugging, SQL data correction, and code-level maintenance to ensure system stability and performance. Recognized for analytical thinking, autonomy, and a proactive approach to problem-solving. Strong background in international and remote teamwork, with an advanced level of English.

-- Work History:

COGNIZANT (Client: Cargill worldwide)

Application Support Engineer (L2/L3) | .NET Developer – Enhancements & Changes | SME
Buenos Aires, Argentina · Jan 2021 – Sept 2025

- Delivered L2/L3 application support for integrated enterprise systems in production environments.
- Diagnosed and resolved critical software issues and performance incidents in .NET and SQL.
- Implemented code fixes and functional enhancements to ensure system reliability and continuous improvement.
- Served as Subject Matter Expert (SME), training and mentoring junior staff across international teams.

SICLABS (Clients: La Caja de Ahorro, Experta ART, La Estrella, Generali Group)

Application Support Engineer (L2) | Team Leader
Buenos Aires, Argentina · Feb 2015 – Sept 2020

- Led technical support for key clients, ensuring service continuity.
- Executed data corrections and SQL adjustments to restore and maintain system stability.
- Managed incident analysis and implemented preventive actions to reduce recurring failures.
- Guided junior engineers and improved documentation and troubleshooting procedures.

TARGET MINDS CONSULTING & SOFTWARE (Clients: SanCor, YCRT)

Full Stack .NET Developer
Buenos Aires, Argentina · Jan 2005 – Feb 2015

- Designed and developed .NET applications from scratch, covering all layers: database, business logic, and user interface.
 - Built web and desktop solutions using C#, ASP.NET (Web Forms and later MVC), ADO.NET, Entity Framework, SQL Server, HTML, CSS.
 - Created and optimized stored procedures and SQL queries, improving data processing and system reliability.
 - Integrated security and monitoring tools (Splunk, McAfee, Websense) to maintain stable operations.
 - Developed software solutions for enterprise clients, ensuring on-time delivery and production readiness.
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-- Education:

Technical Programmer: ISIS, ARGENTINA

Literary Translation: Institute of Language Training

National Baccalaureate: National School No. 2 Domingo F. Sarmiento

-- Skills:

.NET Software Development | C# | .NET Core | ASP.NET MVC | Dapper | Blazor | Razor | Entity Framework | SQL | PL/SQL | Azure | Git | HTML5 | CSS3 | API RESTful | gRPC | SignalR | Minimal APIs | Software Integration | DevOps | Agile | SOLID Principles | Algorithms | Incident & Bug Troubleshooting | Ticketing Systems (Remedy / Jira) | Application Support | Debugging | CI/CD | xUnit | Moq | ADO.NET | And More

-- Soft Skills:

Effective Communication | Cross-Functional Teamwork | Adaptability to Change | Analytical Thinking | Crisis Management.

-- Languages: English / Spanish : Bilingual