RAYMOND DALES
Senior Consultant | Architect

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📍 Chattanooga, TN   📞 (706) 383-1164

EXPERIENCE

Senior Security Advisor
SecureWorks   04/2016 - 01/2020   Remote Worker, USA

- Facilitated and improved the functionality and processes for vulnerability management while managing projects to completion and mentoring other team members.
- Furthered strategic business and team objectives by managing vendor relationships for day-to-day operations and demonstrated strong technical analytical skills and analysis of security situations.
- Drove vulnerability assessment scanning and remediation with a collaborative review of scan findings with clients while providing technical and business recommendations for addressing vulnerabilities.
- Maintained client focus while staying informed of events, exploits, and threats in the security industry .

Security Engineer III
BlueCross BlueShield of Tennessee

01/2014 - 04/2016   Chattanooga, TN

- Administered the vulnerability management program (scanning and subsequent analysis) to maintain a secure environment in compliance with PCI standards.
- Monitored security tools such as the Qualys vulnerability scanner, RedSeal security analyzer, and StealthWatch IDS to provide analysis and guidance for prompt resolution to vulnerabilities and threats.
- Configured and maintained the Lockpath Keylight tool to provide asset owners with comprehensive access to the existing vulnerabilities within the environment to facilitate remediation.

Assistant Professor
Dalton State College

08/2008 - 12/2013   Dalton, GA

- Provided instruction in the Cisco CCNA Exploration Curricula, CCNA Security, A+, Net+, Security+, and Microsoft Office.
- Maintained VMWare ESXi server, FOG Image server and Windows DHCP server to support the virtualization technology necessary to deliver the appropriate environments for multiple curricula, while focusing on security and monitoring the infrastructure.
- Worked to ensure compliance with Federal laws and regulations as they pertained to Perkins Grant monies as IE Coordinator (Jan 2010 – Jan 2011).

CERTIFICATIONS

ISC2: CISSP

GIAC: GPEN, GCIA, GCED, GCIH

Cisco: CCNP, CCDP, CCAI

EC Council: CEH   PCI-DSS: ASV

CompTIA: A+, Net+, Security+

Microsoft: MCP, MCDST

EDUCATION

MS Information Technology
Southern Polytechnic State University
2011 – 2014

MBA
Kennesaw State University
2008 - 2009

BS Industrial Operations Management
Dalton State College
2004 - 2008

AAS Computer Networking and Service Technology
Dalton State College
2002 - 2004