

# ABOUT *Rapid Bill Pay*

## Company Overview



**R**apid Bill Pay has developed an innovative web-based online bill payment system. The system makes it easy for organizations both large and small to offer online bill payment to their customers —allowing them to pay their bills online with credit cards, debit cards, or electronic fund transfers. Customers can go to our website, log on, and have immediate access to their account where their bills are presented. The system is easy to set up and easy to use.







Unlike other online bill payment services, *Rapid Bill Pay* has developed a comprehensive bill payment solution providing functionality such as:

- ✚ Payments that are real time. In most cases your payment is posted with the same date you paid.
- ✚ Email reminder alerts sent to customers when bills arrive, when they're due, and when they're paid.
- ✚ A complete history of payment confirmations and online transactions.
- ✚ Auto Pay allows customers to set up automatic payments and not worry about them again.
- ✚ Secure transactions use the same security technology as leading online banking and financial institutions.

*Rapid Bill Pay* also meets all security compliance requirements for the Payment Card Industry (PCI) Data Security Standard —this includes certification with Visa Cardholder Information Security Program (CISP), MasterCard Site Data protection program, American ERapid Data Security Standards, and Discover Cards DISC program. And, *Rapid Bill Pay* has also received a Security Metrics Level 1 PCI certification.

## Markets

*Rapid Bill Pay* is ideal for the following markets:

-  Municipal Government —utility payments and other city fees
-  Utility Companies
-  Rental Properties
-  Condo Associations
-  Home Owners Associations
-  Accounts Receivable Collection

## Partners

*Rapid Bill Pay* partnered with the industry leading card processors, financial institutions, data centers, and internet security technology, to provide our customers with an easy-to-use and secure payment system that is available anytime. Organizations and their customers can be assured that financial information is encrypted and secure.

Founded in 2005, *Rapid Bill Pay* is helping many organizations provide their customers online bill payment solutions. *Rapid Bill Pay* is a privately held corporation headquartered in Provo, Utah.

## Testimonials

*“Rapid Bill Pay* is a great payment tool. It is user friendly and versatile. It has cut down our foot traffic, shutoffs, printing, postage, and time spent manually keying in payments —saving us money and manpower. We have expanded our *Rapid Bill Pay* to not only collect utilities, but permits, reconnect fees, landfill fees, and police fees. I see us doing more with *Rapid Bill Pay* in the future. *Rapid Bill Pay* was a decision we made several years ago and we have never looked back.”

- Perry, Friendswood, TX

" We absolutely LOVE *Rapid Bill Pay*. It takes care of so much that it allows us more time to focus on other areas of work. The customer service at *Rapid Bill Pay* is great, always helpful, always courteous, and with fast response time. We've used *Rapid Bill Pay* for a couple of years now and my staff and I still comment to each other about how great it is to have!"

- Jason, New Mexico City, NM

"*Rapid Bill Pay* has served us very well these past several years! We traded a very time-consuming and cumbersome process for one that is very reliable and low maintenance, for which we are very grateful! In addition, their customer service is outstanding! We look forward to continuing our relationship for many years to come."

- Julia, Flores Concrete Services, Inc., NJ