openFDA Visualizer USER PERSONAS



Employment: Staff Assistant, US Senate

Location: Washington DC

Age: 32

Details: A senator is preparing for a hearing regarding a medical device. Her staff is preparing a report fo all the

manufacturer's devices recalled.



IT and internet

Mobile apps

Social media

Devices:





Employment: Part-time administrative assistant and single

parent

Location: Des Moines IA

Age: 28

Details: Zoë wants to know if a certain brand of peanut butter has been recalled in her state in the last five years.

Technology:

IT and internet

Mobile apps

Social media

Devices:





Employment: Professor and researcher at Arizona State

University

Location: Tempe AZ

Age: 58

Goals: Research and collaboration **Frustrations:** Slow download times

Details: Brian conducts research in drug side effects. He wants to know if a drug they are using in lab tests has ever

been recalled.



IT and internet

Mobile apps

Social media

Devices:





Employment: Assistance director of business development

at AstraZeneca

Location: Newark DF

Age: 42

Details: Betsy identifies requirements for new products at her pharmaceutical company. She wants to know if any drugs produced by a potential partnering company has ever been recalled by the FDA.

Technology:

IT and internet

Mobile apps

Social media

Devices:

