

Jacob McKay Kolb

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THIS REUME CONTAINS HYPERLINKS

Work Experience

- **Goal Zero – Product Development: Engineering Tech** *Nov 2012-Sept 2015*
 - Lead Engr. Tech for Business Dev. and Street Charge
 - Winner: CES Innovations 2014
 - Manage Engr. Techs and Interns to complete tasks and meet deadlines
 - Test production prototypes, alpha and beta versions prior to launch
 - Design/build/modify prototype circuit boards and wiring harnesses
- **Goal Zero – Solution Center: Lead Technical Rep.** *July 2012-April 2013*
 - Review and Edit User guides and instruction manuals on all products
 - Review/Approve/Respond to GoalZero.com website reviews
 - Administrator of Goal Zero Facebook page
 - Answer in-bound calls and emails
- **Skullcandy – Customer Service Rep.** *Nov 2010-July 2012*
 - Answer in-bound customer calls, emails and chats
 - Create/reset/manage customer accounts
 - Troubleshoot product issues
 - Inform customers on company warranty policies
 - Up sale customer to products that will create better experiences

Additional Skills

- SolidWorks(examples on [Thingiverse](#))
- C/C++ (examples on [GitHub](#))
- C# (examples on [GitHub](#))
- 3D-Printing (examples on [3D Hubs](#))
- Salesforce
- Adobe Suite (Photoshop and Audition)
- Soldering
- Fluent in Spanish (spoken and written)
- Laser Cutting (design and execution)
- Microsoft Office
- Hobbies: Mechanic and Carpenter
- Strategic planning

Education

- **Boy Scouts of America:** Eagle Scout: 2006 – Bronze Eagle Palm
- **Timpview High School:** 2007
- **Utah Valley University:** Associates in Applies Sciences 2015 – Emphasis: Biology and Chemistry
- **University of Utah:** Bachelors in Mechanical Engineering: Junior *2015-2017*
 - Honors Project: Psychoacoustics and Audio Modeling Lab
 - Interest/Emphasis: Transducers, Electro Active Materials, Micro-Nano Fabrication
 - Part-Time University Employment
 - Center for Medical Innovation-Fabrication Lab: Innovation Fellow: 2016
 - Molecular Medicine Program: Financial Clerk: 2015
- **Medical Assistant:** CPR Healthcare provider and AED certified

Volunteer

- **Utah Parent Center:** translate web resources from English to Spanish
- **Utah Valley Region Medical Center:** Orderly - clean and maintain OR post-op
- **UVU English Conversion Club:** Conversational English for ESL students - 2014
- **LDS church:** Missionary: Piura, Peru *July 2008-July 2010*
 - Financial Secretary managing +450 accounts, Zone and District Leader, Trainer

Professional References

Benjamin Engle(University of Utah)	(435) 862-4116
Keyvan Vasefi (Goal Zero)	(801) 367-4378
Jonathan Munk (Skullcandy-Goal Zero)	(801) 368-3002
James Atkin (Goal Zero)	(435) 669-2511
Bryan Anderson (Skullcandy)	(435) 513-0455