

PJ Stock

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Profile

Proactive and detail-focused technology professional with 10 years' experience in QA and cross-functional delivery. I bring transferable skills in stakeholder management, research, and reporting.

I've recently completed the LSE Data Analytics Career Accelerator and am progressing to the next phase to obtain a PGCert. I've gained experience in analysis, modelling and data wrangling with Python and SQL, and in communicating insights via clear summaries and dashboards.

Core Skills

- Understanding new business and industry domains
- Tracker management (Jira, TestRail, Trello) and task assignment
- Dashboarding relevant statistics and progress within a team
- Collaboration with internal and external partners
- Technical tooling: Python, SQL/Postgres, Tableau, R, APIs, GitHub

WORK EXPERIENCE

Superscript

Insurtech and Lloyd's Broker

May 2020 – Present

QA Lead

- Founded the QA team, embedding a quality-first culture into development processes. Established testing and bug management processes for multiple teams, ensuring QA sign-off for deployments.
- Embedded QA into JIRA sprint management and adopted TestRail for test management. Created a test library with 15+ projects and hundreds of cases, and generated testing reports for projects
- Oversaw new product testing with test plans and automated test updates, working on increasing business confidence in products. Tested features such as new products for insurers, covering UI/UX, APIs, databases, and business requirements. Also designed manual regression suites for front-end, back-end, and critical features.
- Designed a bug and incident priority system with dashboards. Wrote incident reports and helped determine impact of incidents
- Led team management, reviews, and recruitment, writing business cases for promotions. Created a QA career framework for hiring, promotions, and skill growth.
- Worked with the automation engineer to automate tests using Selenium, Python, Pytest, and CI/CD pipelines. Increased confidence in regression testing with 60+ tests, prioritized by business risk.
- Conducted day to day functional and exploratory testing, using tools such as Postman, SQL/Postgres clients, Heroku, and GitHub

Gamesys

Online Gaming

August 2019 - May 2020

QA Engineer

- Collaborated with Product Owners and stakeholders to establish clear acceptance criteria for testing and business needs. Improved coordination between development and business goals.
- Performed functional and business validation testing on gaming projects, focusing on regulatory and functional features. Ensured compliance and feature reliability.
- Investigated and documented regulatory updates, presenting findings to the development team. Enhanced team awareness and compliance. Delivered presentations informing updates for ongoing projects.

- Facilitated adoption of an OKR-based tracking framework by setting objectives, delivering team training, and creating a weekly progress scoring system. Improved departmental goal tracking and alignment. Implemented framework with weekly scores for multiple teams.

Bulb - QA Tester

March 2018 - August 2019

Renewable Energy Supplier

- Conducted manual, API, and database testing, using custom DB data to simulate real-world scenarios. Enhanced test accuracy and reliability. Tested across UI, APIs, and databases for multiple projects.
- Provided ad-hoc testing support for additional product teams as needed. Helped to ensure quality during high-growth periods. Supported three extra teams with testing coverage.
- Wrote testing processes, release documentation, and reusable test scripts, improved efficiency and consistency in testing.
- Assisted QA hiring by writing and evaluating take-home tests and co-conducting interviews. Designed and delivered an onboarding program for new hires, training them on QA processes and workflows, and trained new hires across QA functions.
- Created and led a 3-month QA apprenticeship for a customer support team member, using ISTQB standards and internal tutorials, presenting lessons learned company-wide. Upskilled staff and shared best practices.
- Shifted teams to testing customer-facing account sites and mobile apps, managing releases via Preflight and Play Store Beta while monitoring crash/ANR reports. Managed testing on releases for multiple sites and apps.

Additional Experience:

Abintegro - QA Tester

April 2017 — March 2018

- Conducted manual testing across servers, ensuring product reliability. Tested multiple releases.
- Managed Trello sprint cards and test plans, reporting bugs with dev and product teams.

Squiz - QA Tester

July 2015 — March 2017

- Planned test cases from client criteria, and developed cases for multiple projects.
- Tested UX, functionality, and CMS updates, improving reliability.

Derivco - Software Tester

July 2014 — July 2015

Online Gaming

- Performed functional, exploratory and regression testing, and provided in depth bug reports to Developers, including use of SQL Profiler, network trace software, and DB troubleshooting
- Responsible for setting up testing environments according to live specification and deploying releases via websites, databases, and services
- Liaised with teams internationally to plan software deployments and created deployment documents for major releases.

CERTIFICATIONS & Courses

- **Data Analytics Career Accelerator - The London School of Economics and Political Science (LSE).** A 6 month course in Data Analytics, using SQL, Tableau, Python and R
- **Certified Tester Foundation Level, ISTQB**
- **Certified Agile Tester – Foundation Extension, ISTQB**
- **Certified Tester – Intermediate Level, BCS**
- **Certificate in Paraplaning and Financial Administration(Level 3), London Institute of Banking and Finance**
- **Combating Financial Crime(Level 3), Chartered Institute for Securities & Investments**