

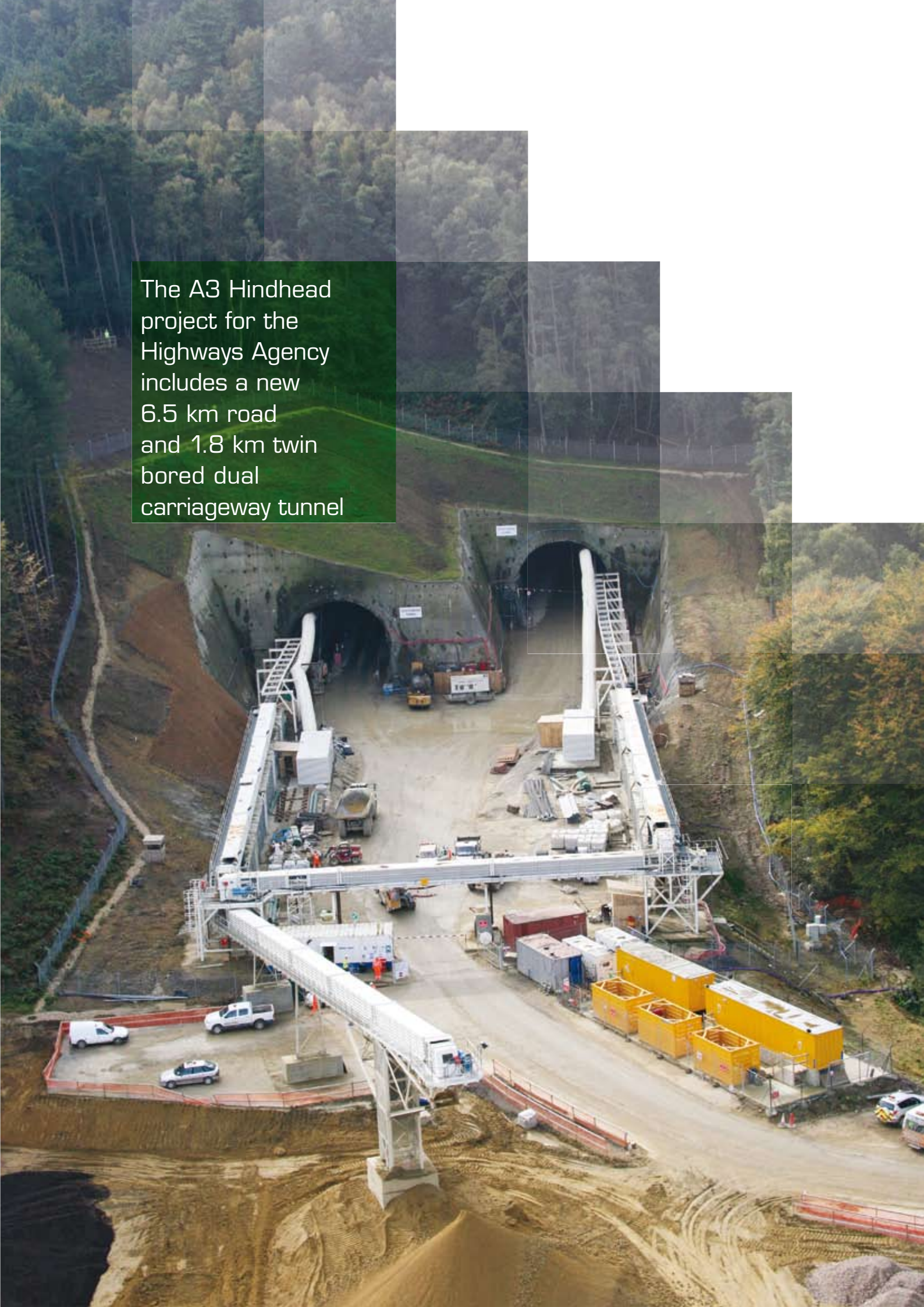
BETTER THROUGH OUR COLLECTIVE STRENGTH & ENDEAVOUR

CONSTRUCTION SERVICES UK



Balfour Beatty

The A3 Hindhead project for the Highways Agency includes a new 6.5 km road and 1.8 km twin bored dual carriageway tunnel





The Thermal Oxide Reprocessing Plant at Sellafield for British Nuclear Fuels

UK's leading integrator of complex, sophisticated and innovative projects



INTRODUCTION

Integrated construction services.

Balfour Beatty Construction Services UK is the leading provider of high quality projects across the social and economic infrastructure sectors.

Our comprehensive capabilities, extensive experience and collective expertise ensure we are uniquely positioned as the UK's leading integrator of complex, sophisticated and innovative projects.

We work closely with our customers and our supply chain to consistently deliver the best value every time.

We understand the challenges involved in delivering quality projects both large and small. Our in-depth local knowledge helps us to meet these challenges

and create opportunities for the communities that our projects touch.

At the heart of everything we do is our total commitment to safety, quality and sustainability.

Our success in the UK is underpinned by the global reach and financial strength of Balfour Beatty plc which operates in four core areas across the infrastructure lifecycle – construction services, professional services, support services and infrastructure investment.



The construction of the London 2012 Olympic Aquatic Centre with its distinctive 'wave-like roof' together with road and pedestrian bridges for the ODA

OUR CAPABILITIES

The best of the best.

From concept to delivery, Construction Services UK provides the highest levels of expertise in construction, civil engineering and engineering services.

We have extensive experience in the design, planning, construction and refurbishment of a wide range of social and economic infrastructure, from residential communities, roads, railways, airports, schools, universities and hospitals through to commercial facilities.

We continually research and develop new innovative technologies and working practices to improve how we do business. We are pioneers of; modular construction techniques; the use of off-site pre-fabricated structures and; fully integrated mechanical and electrical services. We also provide specialist expertise and resource for an exhaustive array of construction disciplines, from ground engineering through to major civil engineering and instrumentation services.

Our hospitals feature world-class medical and research facilities; we have many years experience of safely delivering projects within the nuclear sector;

our planning expertise and project controls enable us to make maximum use of the time available around rail, airport and road possessions.

Our network of offices throughout the UK enables locally-focused service delivery, complemented by national support and resources. We engage with our customers through traditional partnership agreements, frameworks and new-style government-inspired procurement routes.

Such achievements would not be possible without the commitment of the high-calibre motivated people we employ who continually strive to exceed customer expectations in all that we do.

The M25 30-year multi-billion pound DBFO contract for the Highways Agency





The new wing at the
Victoria Hospital for
NHS Fife in Kirkcaldy

An aerial photograph showing the extensive construction of Blackfriars Station. The station is a large, arched bridge structure spanning the River Thames. The bridge deck is covered in scaffolding and temporary structures. Several large blue cranes are positioned on the bridge and along the riverbank. In the background, the city of London is visible, including the dome of St. Martin-in-the-Fields church. The image is overlaid with a semi-transparent orange rectangle containing text.

The redevelopment of
Blackfriars Station for
Network Rail – the first
rail station to span
a bridge over the
River Thames

The floating visitor centre at Brockholes Nature Reserve for the Lancashire Wildlife Trust



OUR EXPERTISE

An outstanding track record of delivering sophisticated complex projects.

Our expertise and experience means we are able to successfully manage and deliver demanding and technically complex projects.

Our redevelopment of Network Rail's Blackfriars Station involves the construction of a covered station platform adjacent to live train operations – the first rail station to span a bridge over the River Thames. The new station will handle longer trains at a greater frequency.

We are partners in a 30-year multi-billion pound design, build, finance and operate (DBFO) contract for the Highways Agency which includes the widening of two sections of the M25 to four lanes, the upgrade of a series of feeder roads and the refurbishment of Hatfield tunnel.

We have worked with BAA on a number of their key airport developments. At London Heathrow Airport, we are delivering the second phase of the Terminal 2 satellite building, after completing phase one ahead of schedule. We were also responsible for the rail systems and fit out of the Heathrow Express and London Underground stations at Terminal 5.

At Brockholes Nature Reserve, we constructed the floating visitor and education centre, for the Lancashire Wildlife Trust, providing visitors with a close-up experience of the wetlands and wildlife – a project which has achieved the 'BREEAM Outstanding' certification for sustainability.

In education, we have constructed, upgraded and maintained well over 500 schools and learning centres across the UK. As part of our Islington Schools project in London we created an innovative performing arts space and implemented sustainable solutions including biomass boilers, natural ventilation to classrooms and heat recovery systems.

Our health sector portfolio includes over £1 billion of acute hospital facilities. In Kirkcaldy, for NHS Fife, we are building a new hospital wing linked to the Victoria Hospital, with state-of-the-art operating theatres, medical assessment facilities and a maternity unit.

We have substantial expertise across the energy sector. We are a partner of British Energy creating nuclear import and export facilities as well as nuclear waste stores.

In renewable energy, we have completed Europe's largest operational wind farm at Whitelee, in Scotland.

We have undertaken a range of projects at many of the UK's existing power stations including Heysham, Hartlepool and Hunterston, which have utilised our extensive expertise, including systems integration capability and electrical engineering.

We are at the forefront of delivering waste to energy solutions for local authorities and merchant operators.



London Heathrow Airport's
Terminal 2b building for BAA

DELIVERING CUSTOMER VALUE

Meeting our customers' needs and delivering innovative and cost effective solutions.

We achieve our customers' objectives through a unique range of capabilities, delivered seamlessly by one dedicated team.

Our innovative approach – both in the way that we do business and our consistent delivery of efficient and cost effective construction and engineering solutions – is fundamental to our success.

Our market leading reputation is built on a long history of successfully deployed major projects across every sector of the construction industry. Our companies have highly specialist expertise which, when combined on projects, offer world-leading capabilities.

Our bespoke 'Mission Alignment Process' provides a platform for ensuring alignment with customer

expectations. It means we aim to deliver on the basics without fail and ensures our focus is on our customer from pre-construction through to commissioning. Through its implementation we continue to strive to meet and exceed customer expectations.

We are a leader in sustainability and strive to play an ever greater role in helping our customers make more sustainable choices. This means we constantly seek improvements, tracking and reporting our progress publicly each year.

We work closely with our supply chain and partners, to create strong and lasting value for our customers and the communities that we serve.

London Heathrow
Airport's Terminal 5
for BAA







We are focused on delivering the safest, highest quality and most sustainable projects designed and developed closely with our customers



HOW WE WORK

A total commitment to safety, quality and sustainability.

We are focused on delivering the safest, highest quality and most sustainable projects designed and developed closely with our customers.

In addition to certified and mature health and safety procedures and policies, we are leading the industry by aiming for Zero Harm by 2012. That means zero deaths, zero injuries to the public, zero seriously disabling injuries, and zero long-term harm to our people. We work closely with our customers, supply chain and partners to identify and eliminate all hazards and fatal risks, keep the public safe, promote health checks and risk assessments and make safety personal.

Our holistic and ambitious sustainability vision allows us to align the interests of profitable markets and the needs of communities within environmental limits. Sustainability is our collective responsibility as a company and as individuals and we embed it into everything we do.

We operate certified environmental management systems, are committed to achieving zero waste to landfill and responsible sourcing of materials on all

of our sites. As well as reducing our own carbon emissions, we will help our customers to reduce their carbon footprints and build new low and zero carbon infrastructure. We also support research projects into sustainable development.

At every level of our operation we seek to deliver benefits to communities. We provide skills training and career opportunities including a Balfour Beatty apprenticeship scheme and use 'Investors in People' to create a better place for our employees to develop and prosper. Our liaison officers work with schools and local residents to ensure our projects leave a lasting legacy. As a 'Considerate Constructor', we are trusted to work in a range of environments from the architecturally demanding to the highly complex and sophisticated.

Our sustainability vision enables us to deliver sustainable infrastructure for our customers and the communities we serve.

Ultimately we're better through our collective strength and endeavour.

SUSTAINABILITY

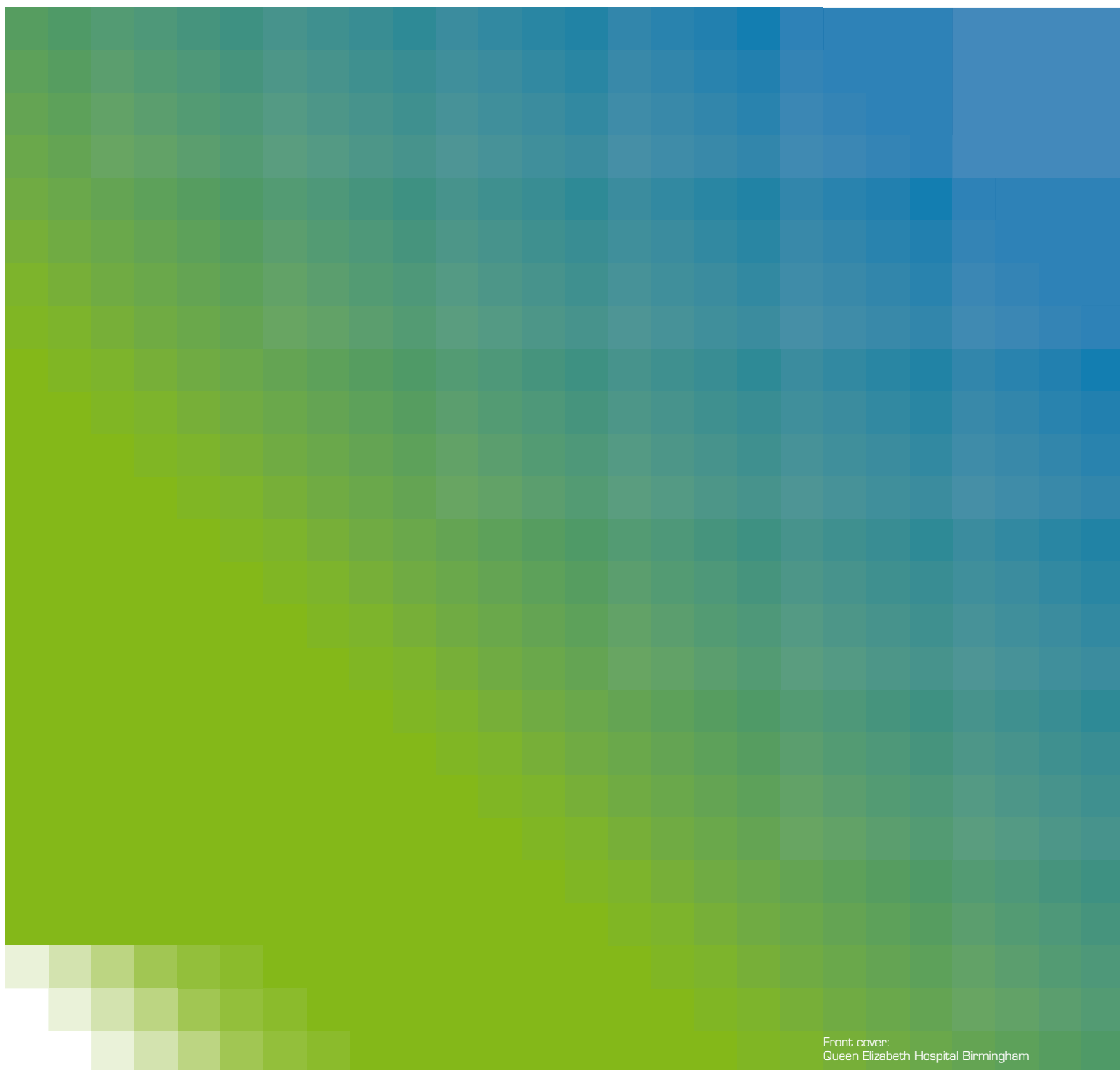
...a collective responsibility



ZERO HARM



Europe's largest
operational wind
farm at Whitelee
in Scotland



Front cover:
Queen Elizabeth Hospital Birmingham

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