

### Team Papayas Members:

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### Project Background / Business Opportunity:

Create a method of online booking for the food bank to help the customer have an easier booking for food

### Northstar & carryover customers:

Northstar:

- Customers who make the order / Use the platform to book
- Oriented towards ease of use and understanding for the consumer

Carryover:

- The Foodbank workers and Agency's convenience is secondary

### Project Assumptions:

Assume that the orders will be honored

Individual users, agencies, and food bank workers will be using the same system/the data banks are interconnected between the different users

### Project constraints:

Limit to the number of people they can deliver to per day

Limited working hours available for customer to pick-up (9am-12pm and 1pm-4pm)

Some people have eating conditions (e.g. gluten-free)

Must communicate between the self serve data and CRM data