



THE HONG KONG  
UNIVERSITY OF SCIENCE  
AND TECHNOLOGY

DEPARTMENT OF  
COMPUTER SCIENCE & ENGINEERING

# A Survey on Evaluation Practices of Immersive Visualization for Abstract 3D Data

PhD Qualifying Exam

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# Outline

1. Introduction
2. Controlled Experiment
3. Case Study
4. Summary of Evaluation
5. Discussion & Future Work

# Data visualization is needed everywhere

Data is ubiquitous, **far surpass our ability** to understand or use it in our decisions<sup>1</sup>.

Data visualization plays a critical role in helping people make decisions with data.



## Data analysis:

Not only for scientists and experts,  
also for ordinary users (e.g., personal data analysis)

1. Marriott, Kim, et al., eds. *Immersive analytics*. Vol. 11190. Springer, 2018.

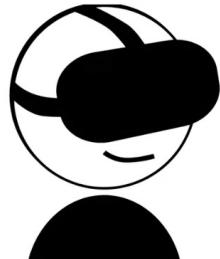
# Emerging display devices for data analysis

Different displays have **different capabilities** for data visualization

- (1) how the data can **be visually represented**,
- (2) how people can **interact** with visual representations.

→ Affect **user experience**:  
**engagement** and **productivity**<sup>1</sup>.

Dominant 2D screen display devices (e.g., desktop, phones)



**High-quality VR/AR** head-mounted displays (HMDs): more **affordable and accessible** than before

**Immersive visualization**: The use of immersive devices for visualization

(extended from the definition of immersive analytics<sup>1</sup>)

**Question: Why do we need to use immersive devices, like VR/AR, when the 2D displays work well?**

1. Marriott, Kim, et al., eds. *Immersive analytics*. Vol. 11190. Springer, 2018.

# 2D displays work well most of time, **but...**



**Visualizing 3D data in 2D screen may have some problems...**

"A high-consequence failure of a mobile visualization device to **correctly convey the 3D structure of data**"  
—from the film *Aliens*.

3D Mobile Data Visualization. Lonni Besançon, Wolfgang Aigner, Magdalena Boucher, Tim Dwyer, Tobias Isenberg. 2021. Chapter of Book *Mobile Data Visualization*.

# Sometimes, we may need a 3D display

## Reimagined scenario (Wearing AR headsets).

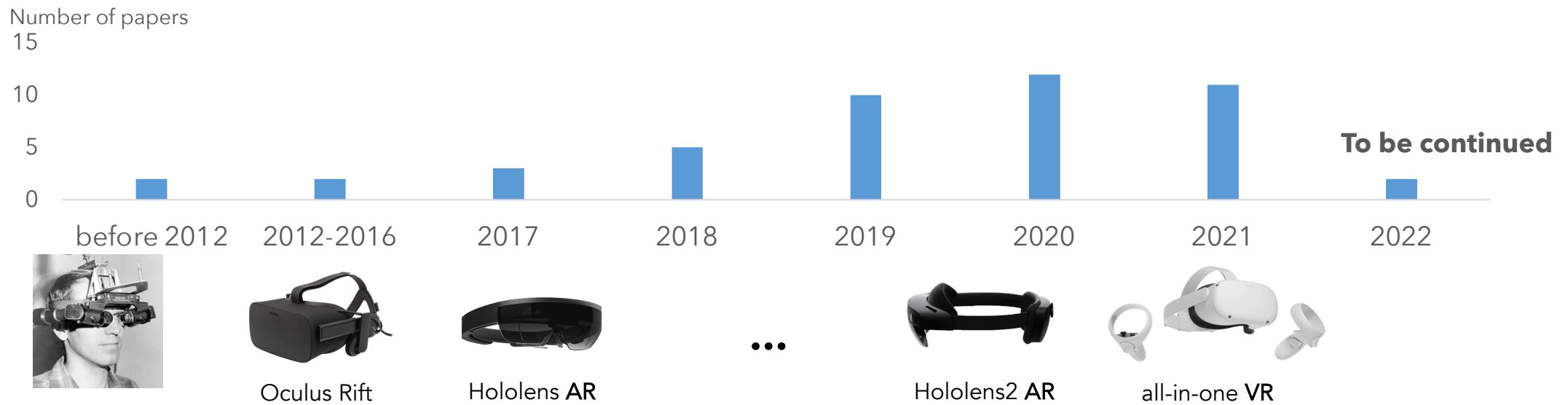
- Becoming aware of the problem in advance and **accurately firing** at the Aliens through the ceiling.
- Using **their shared view** of the facility to plan their escape route.



3D Mobile Data Visualization. Lonni Besançon, Wolfgang Aigner, Magdalena Boucher, Tim Dwyer, Tobias Isenberg. 2021. Chapter of Book Mobile Data Visualization.

# The general benefits of immersive visualization are **not clear**

A growing body of work has used VR/AR to present and interact with data to explore the **potential advantages** of immersive visualization.



However, these works **empirically explore the benefits** of immersive visualization in **specific scenarios**, which can not be easily extended to other tasks of data analysis.

# Evaluation practice

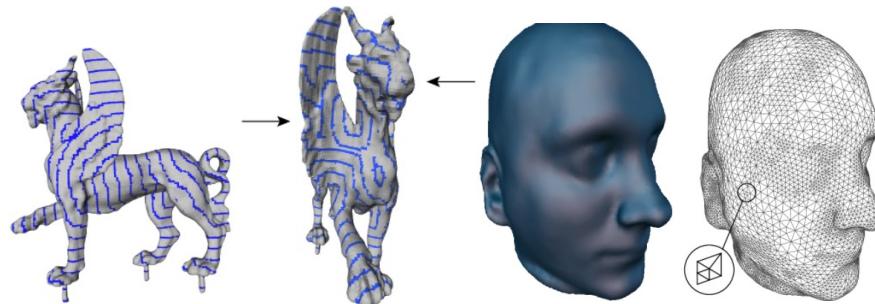
**How did previous works evaluate their design to explore the benefits of immersive visualizations?**

- **Q1:** How do previous works evaluate the visualization with immersive HMDs?
- **Q2:** How do previous designs work in general? (General benefits)

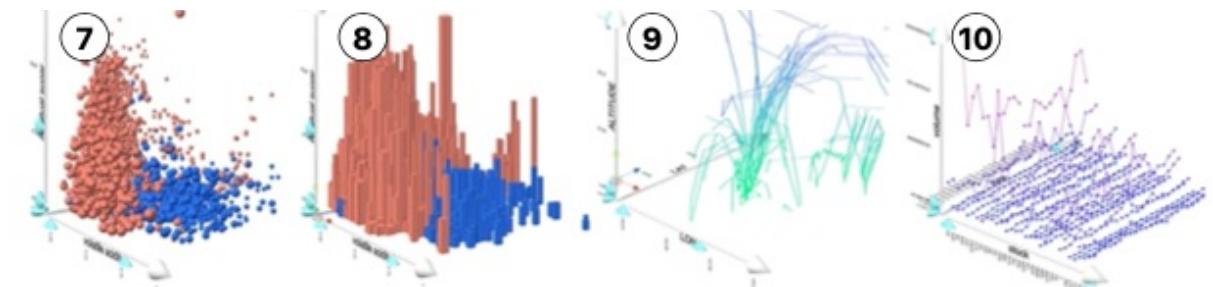
Scope: 47 papers on immersive visualization (two criteria for collecting papers)

- **Data type:** abstract 3D data (the benefits of displaying this data type in 3D remain controversial)
- **Immersive devices:** VR/AR HMDs

Non-abstract 3D data:



Abstract 3D data:



# General Taxonomy

## Evaluation Focus<sup>1</sup>

### 1. Visualization:

Test design decisions, evaluate a design space, or discover usability issues.

→ **Evaluating the visualization itself**

### 2. Process:

Understand the underlying process and the roles played by visualizations.

→ **Capture a holistic view of user experience**

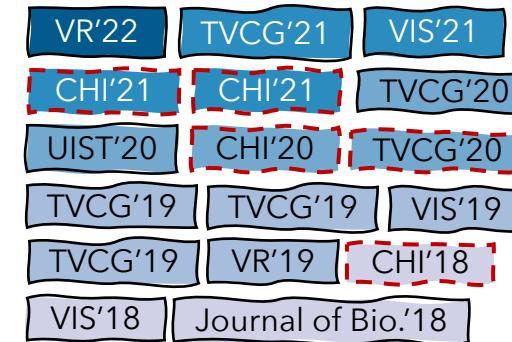
Evaluation Focus  
Study Type

Process

Visualization

### Case Study

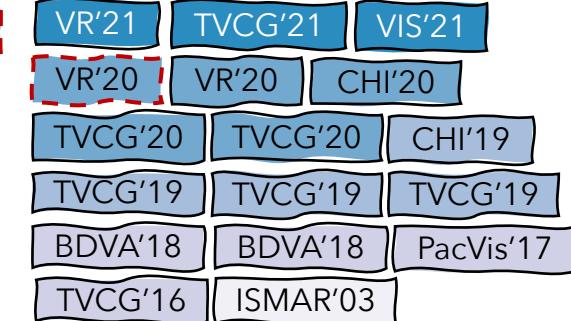
### Controlled Experiment



- 2022
- 2021
- 2020
- 2019
- 2012 - 2018
- before 2012

AR  
VR

case &  
controlled study

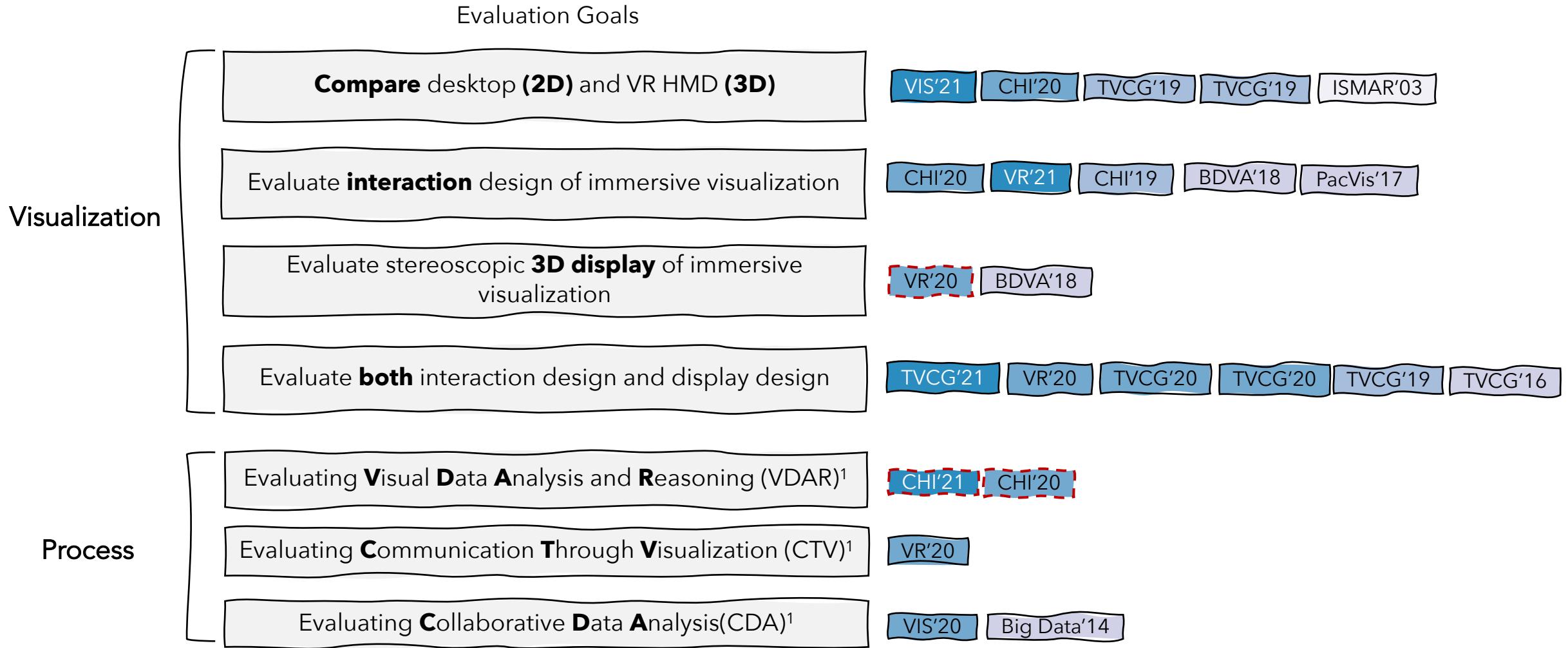


1. Lam, H., Bertini, E., Isenberg, P., Plaisant, C., & Carpendale, S. (2011). Empirical studies in information visualization: Seven scenarios. *IEEE TVCG*, 18(9), 1520-1536.

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# Taxonomy of this Section

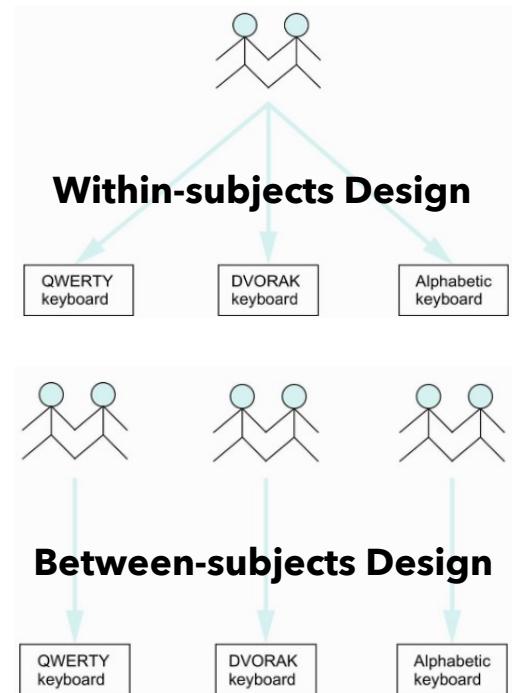
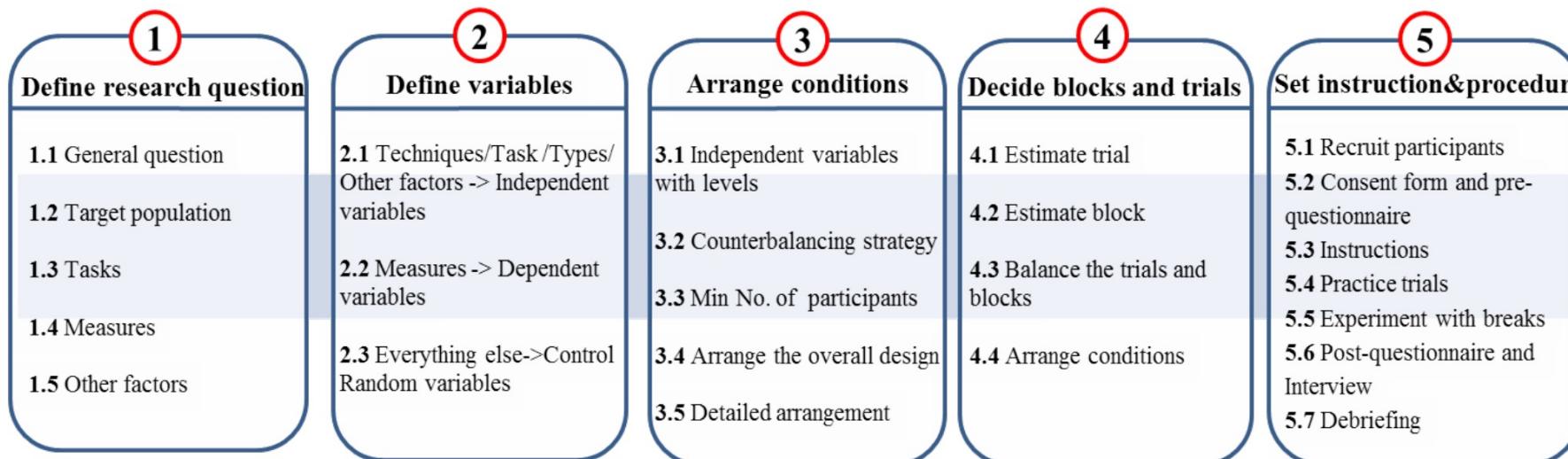


1. Lam, H., Bertini, E., Isenberg, P., Plaisant, C., & Carpendale, S. (2011). Empirical studies in information visualization: Seven scenarios. *IEEE TVCG*, 18(9), 1520-1536.

# Controlled Experiment

**Controlled experiment is** an important, widely-used research method **in HCI to evaluate** user interfaces, styles of interaction, and to understand cognition in the context of interactions with systems<sup>1</sup>

The **5-step approach** for **controlled experiment design** for HCI<sup>2</sup>



1. Jonathan Lazar, Jinjuan Heidi Feng, and Harry Hochheiser. 2017. Research methods in human-computer interaction 2<sup>nd</sup> Edition. John Wiley & Sons.

2. Meng, Xiaojun et al. (2017, September). Nexp: A beginner friendly toolkit for designing and conducting controlled experiments. In IFIP Conference on Human-Computer Interaction

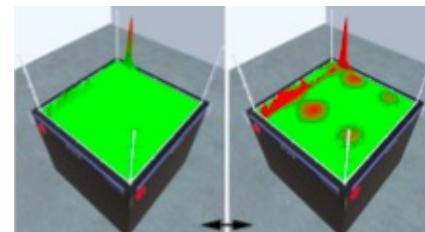
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2D Heatmaps: density distributions, [color or brightness] → **Inaccurate** in reading and comparing numeric data values

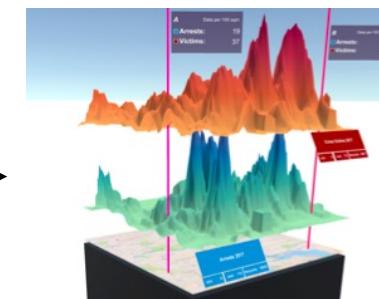
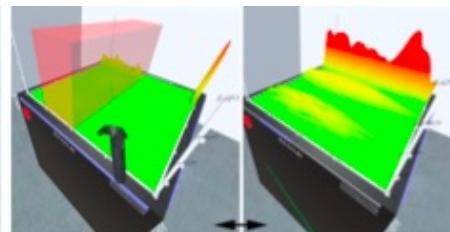
3D heatmaps: value perception [height] as a third dimension → **Drawbacks:** occlusion, perceptual distortion

## ① How to balance the advantages and disadvantages of 3D heatmaps?

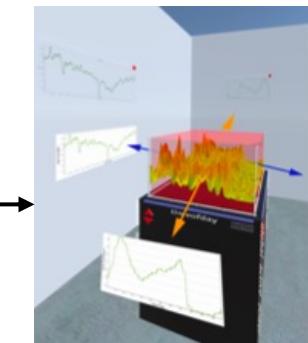
**Goal:** Understanding the **design space** of 3D heatmaps:



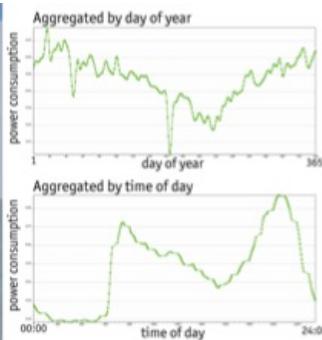
(1) Base Visualization



(2) Comparison of Multiple Heatmaps



(3) Transformation & Projection from 3D to 2D



Kraus, M., Angerbauer, K., Buchmüller, J., Schweitzer, D., Keim, D. A., Sedlmair, M., & Fuchs, J. Assessing 2d and 3d heatmaps for comparative analysis: An empirical study. 2020 CHI.

# Kraus, M. et al. (CHI'20)

② **IVs:** 2D/3D, Screen/VR

**DVs:** error rate, time, memory; task load, usability, perceived difficulty, immersion and certainty of answers.

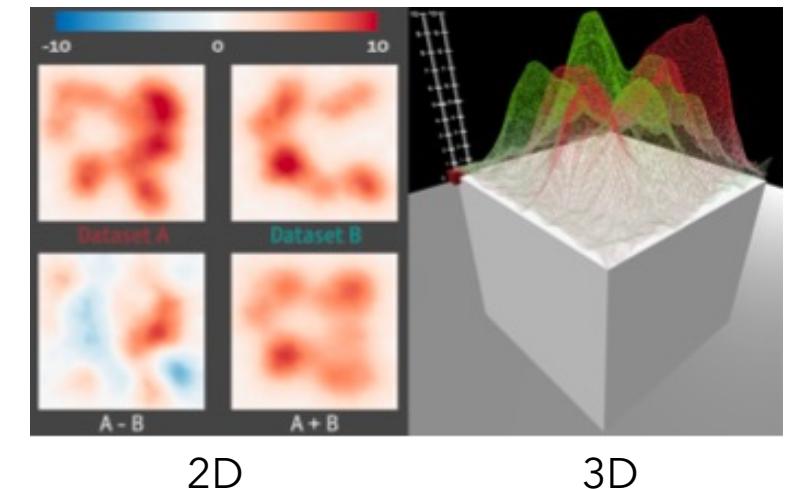
Screen2D	VR2D
Screen3D	VR3D

③ **Overall: Between-subjects** design with 48 participants

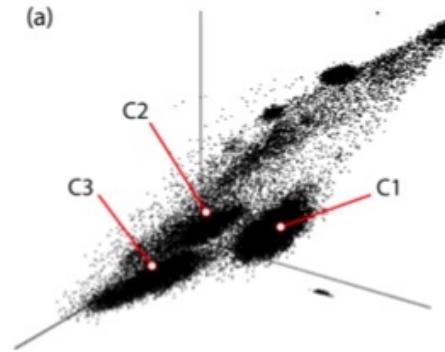
**Comparative Tasks:** *Lookup, Locate, Overview.*

④ Each participant **42 trials** (4 training + 10 test for each task) + free exploration & discussion

⑤ **Procedure:** introduction → training → formal test tasks → memorization tasks → Questionnaire



**Result:** 3D (lookup & locate), 2D (overview); **Limitation:** Screen resolution & difference in 2D and 3D



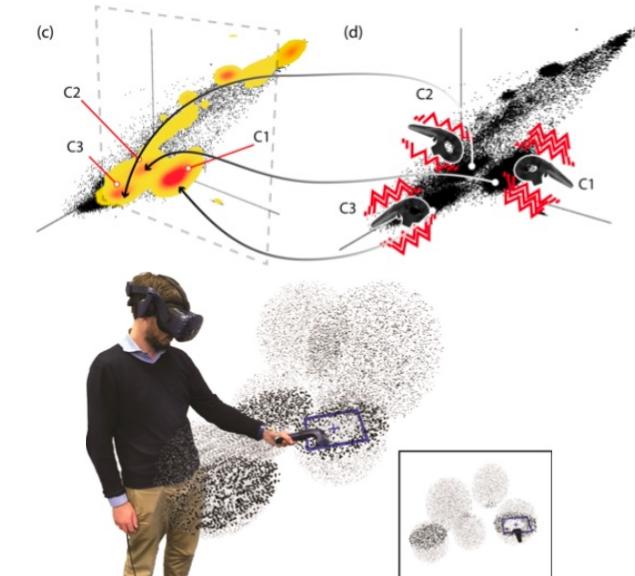
3D Scatterplots: **overplotting and occlusion** issues

How to leverage the **new** sensory modalities of VR/AR → **help perceive** and **interact** with 3D scatterplots

## ① What is the benefit of applying new interactive techniques in immersive environment?

- Scaptics (**S**): a density-based **haptic** vibration technique
- Highlight-Plane (**H**): an adaptation of a **cutting plane** for 3D scatterplots

**Goals:** Evaluate two techniques for **density perception**



...

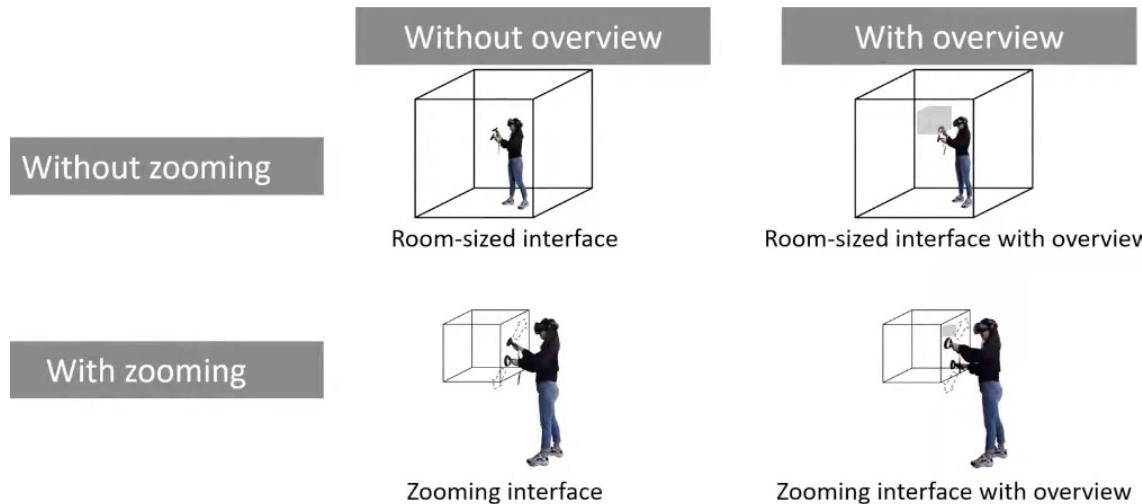
...

- ② **IVs:** interactive techniques provided (**visual only** & Scaptics (**S**) & Highlight-Plane (**H**))
- ③ **DVs:** completion time, error rate; confidence, physical and cognitive demand, preference.
- ③ **Overall: Within-subjects** design with 15 participants;

**Tasks:** finding high- (clusters) and low- (void) density areas

- ④ Each participant **72 study trials**:  
**2** Tasks × **3** Techniques × **2** Density (Low and High) × **2** Diff. Den. (Low and High) × **3** repetitions
- ⑤ **Procedure:** introduction → training → tasks → questionnaire + demographic information

**Result:** Both are beneficial for density perception (S: faster, H: prefer), complementary. **Limitation:** the baseline



Interactive navigation:

- freely **re-scale** the visualization
- **change viewpoint**

① **How effective these navigation techniques are in immersive environment?**

③ **Overall: Within-subject** design with 20 participants

② **IVs** (independent variables): Overview, Zooming techniques

**DVs** (dependent variables): error rate, time, moving distance, No. of interactions, subjective preference.

④ Each participant **40 study trials**: 4 VR conditions × (3 Distance-Close + 3 Distance-Far + 4 Count)

⑤ **Procedure**: introduction → training → tasks → questionnaire + demographic information

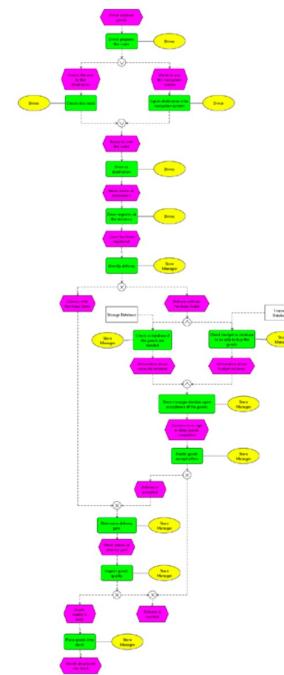
**Result**: no one-fits-all, overview for room-sized, not for zooming;

Yang, Y., Cordeil, M., Beyer, J., Dwyer, T., Marriott, K., & Pfister, H. (2020). Embodied navigation in immersive abstract data visualization: Is overview+ detail or zooming better for 3D scatterplots?. *IEEE Transactions on Visualization and Computer Graphics*, 27(2), 1214-1224.

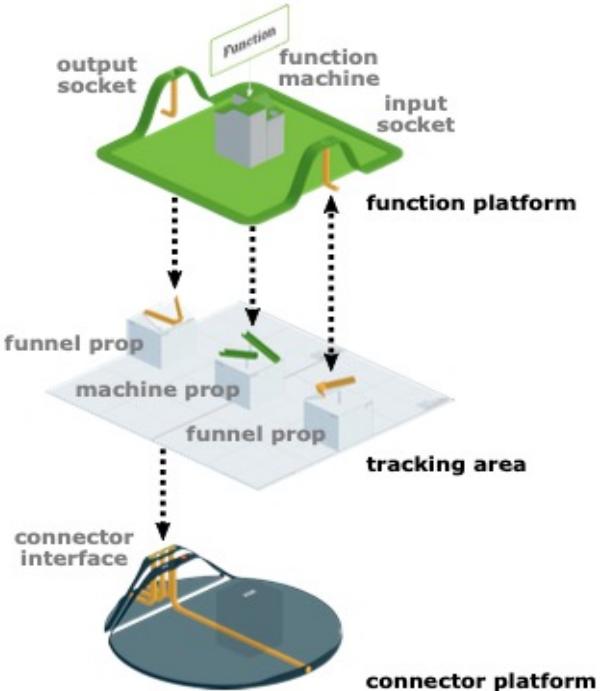


Complex data:  
memory, interaction

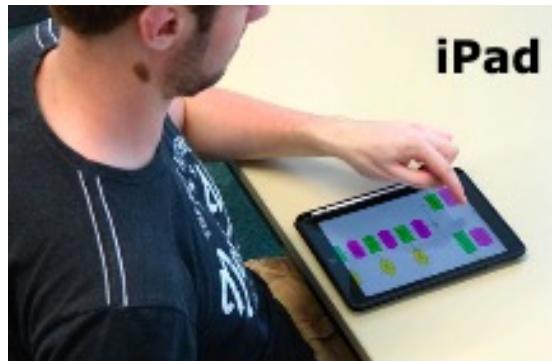
## ① What is the benefits of displaying it in immersive environment?



Mapping



Zenner, A., Makhsadov, A., Klingner, S., Liebemann, D., & Krüger, A. (2020). Immersive process model exploration in virtual reality. IEEE VR.



② **IVs:** Mediums for display process model data, feedback (controller or passive haptic)

**DVs:** time, error rate, user experience, cognitive load, sickness, user preference, usability

**Goal:** 2D Exploration vs. Immersive Exploration | Controller Feedback vs. Passive Haptic Feedback

③ **Overall:** Between-subject study with **27 participants**

**Tasks:** Understanding process model data (no determined trails)

⑤ **Procedure:** Introduction → free exploration → testing Qs → Questionnaire

**Results:** similar performance, virtual: more time, props: preference

Zenner, A., Makhsoodov, A., Klingner, S., Liebemann, D., & Krüger, A. (2020). Immersive process model exploration in virtual reality. IEEE VR.

# Observations of Controlled Experiments

**DVs:** user performance and experience

Motivations (not mutually exclusive):

1. Evaluating 3D visualizations on **different mediums** (2D vs. 3D)
2. Evaluating the **novel techniques** to support the **the traditional** visualization tasks in 3D
3. Evaluating the **potentially effective channels in 3D** for encoding data

**Potential Trends:**

- Testing **diverse data types, traditional tasks**
- Exploring more **possibilities** of immersive visualization based on the **limitations** (or imperfections) **of 2D**
- Mining more **characteristics of immersive devices** to design **novel techniques**

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# Taxonomy of this Section

Evaluation Focus

Evaluation Goals

Visualization

Evaluate **User Experience (UE)<sup>1</sup> of the Design Space**

CHI'22

ISS'19

UIST'17

Evaluate **User Experience (UE)<sup>1</sup> of Novel Techniques**

VR'20

VIS'17

TVCG'97

Process

**Understand Environments and Work Practices (UWP)<sup>1</sup>**

Sports

TVCG'21

VIS'21

Economy

TVCG'19

Biology

Journal of Bio.'18

**Visual Data Analysis and Reasoning (VDAR)<sup>1</sup>**

Novel Applications

VR'22

UIST'20

TVCG'19

VIS'19

VIS'18

Toolkits

CHI'21

CHI'20

TVCG'20

TVCG'19

VR'19

Evaluate **User Experience (UE)<sup>1</sup> of novel combinations**

Mobile

CHI'21

Large screen

TVCG'20

CHI'18

1. Lam, H., Bertini, E., Isenberg, P., Plaisant, C., & Carpendale, S. (2011). Empirical studies in information visualization: Seven scenarios. *IEEE TVCG*, 18(9), 1520-1536.

# Case Study

## Four key aspects of HCI Case Studies<sup>2</sup>

- in-depth investigation of a small number of cases;
- examination in context;
- multiple data sources;
- emphasis on qualitative data and analysis.

The **goals** of HCI **case studies**<sup>1</sup>: exploration | explanation | description

**Four Components** of a case study design:

**C1:** Questions; (**study goal**)

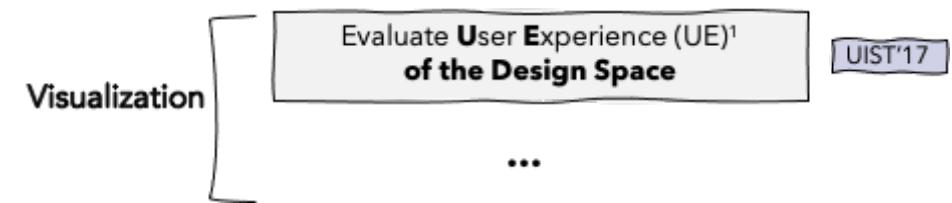
**C2: Hypotheses** or propositions; (what you expect to find)

**C3: Units of analysis** (granularity of study)

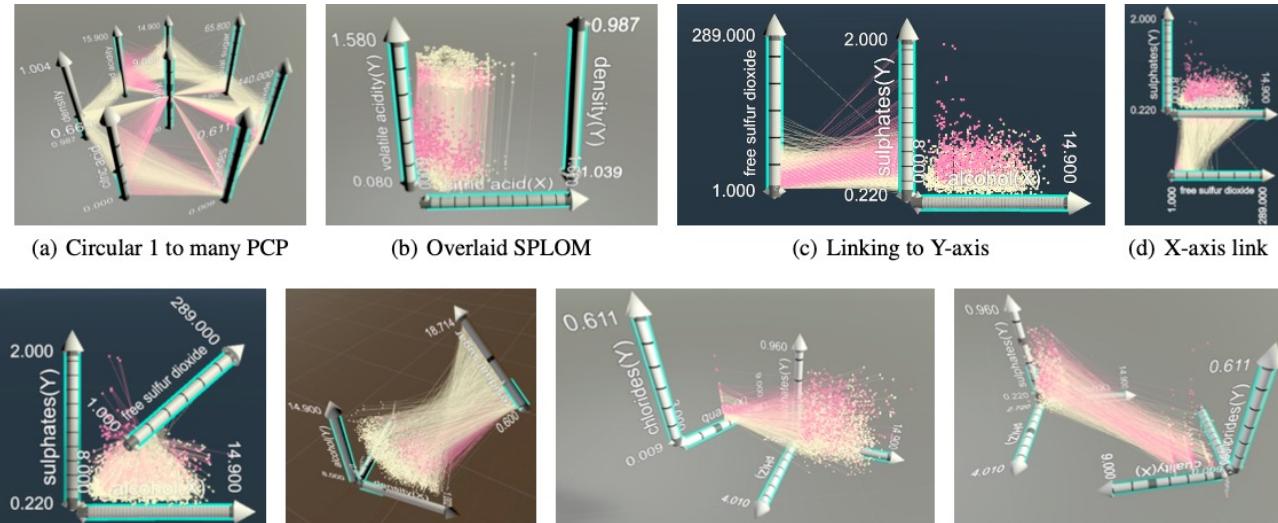
**C4:** A data analysis plan (**data collection**)

1. Jonathan Lazar, Jinjuan Heidi Feng, and Harry Hochheiser. 2017. Research methods in human-computer interaction 2<sup>nd</sup> Edition. John Wiley & Sons  
2. J. R. Feagin, A. M. Orum, and G. Sjoberg, A case for the case study. UNC Press Books, 1991.

# Cordeil, M. et al. (UIST'17)



**ImAxes**, an immersive system for exploring multivariate data (3D axis grammar in space)



**C3. Units of analysis:** *ImAxes* (fluid interaction and expressive design) | an individual expert | multivariate data

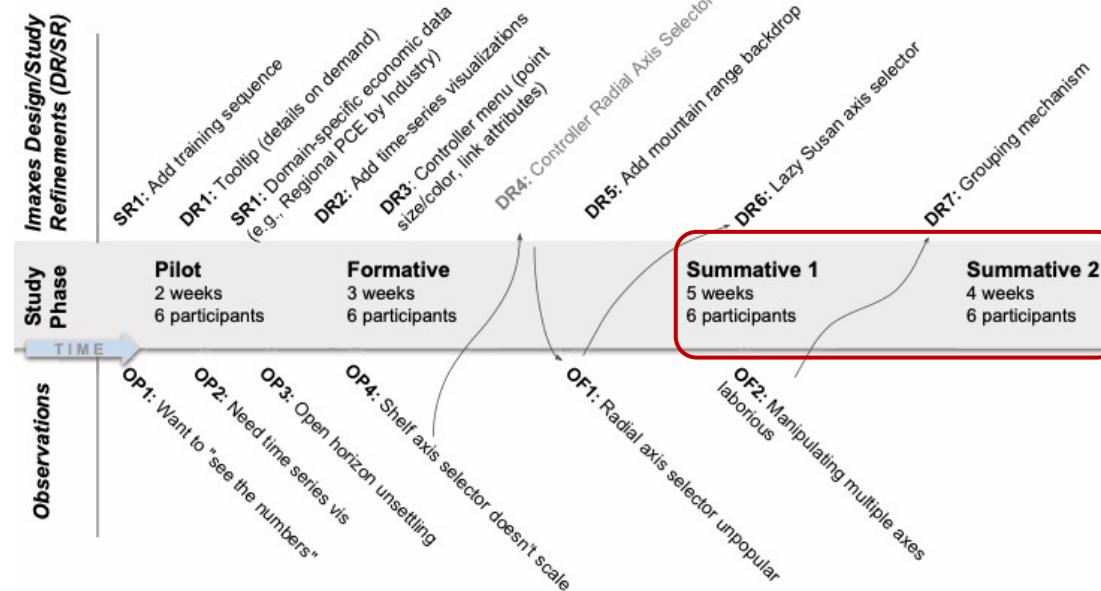
**C4. Data collection:** Think-aloud style, video recording.

**Result:** novel experience, freedom, fluid;

**Limitation:** no comprehensive evaluation

# Batch, A. et al. (TVCG'19)

[A design study<sup>2</sup>]: A problem-driven visualization research. (real-world cases)



A **case study** with 12 professional **economists**

**C1. Study goal:** Utility of *ImAxes* for domain experts

**C2. Hypotheses:** *ImAxes* might benefit experts' data exploration and presentation process

**C3. Units of analysis:** an individual expert | exploration and presentation | utilize the physical space

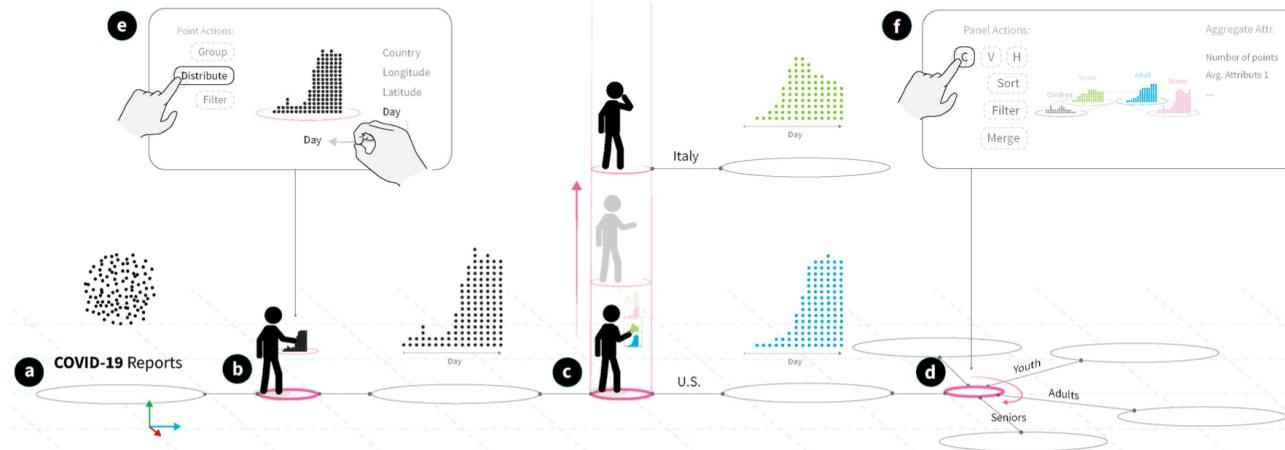
**C4. Data collection:** video recordings, participant position and view direction, interview and survey

**Result:** engaged, organize views;

**Limitation:** use of space

1. Batch, A., et al. There is no spoon: Evaluating performance, space use, and presence with expert domain users in immersive analytics. IEEE TVCG 2019.
2. M. Sedlmair, M. D. Meyer, and T. Munzner. Design study methodology: Reflections from the trenches and the stacks. IEEE TVCG. 2012.

**DataHop**: an immersive visualization system → **lay out their data analysis steps** in VR.



A case study with six VR users

**C1. Study goal:** usability, affordances and performance of DataHop

**C2. Hypotheses:** Spatially mapping one's workflow in immersive environment → beneficial

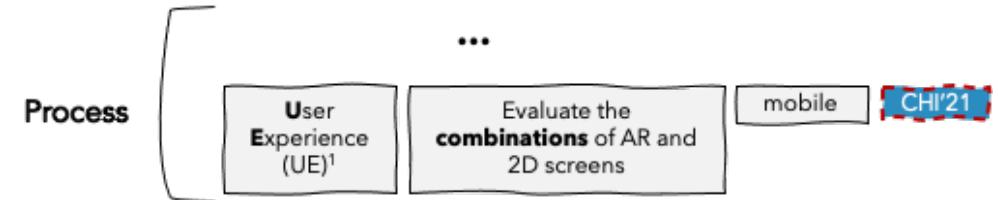
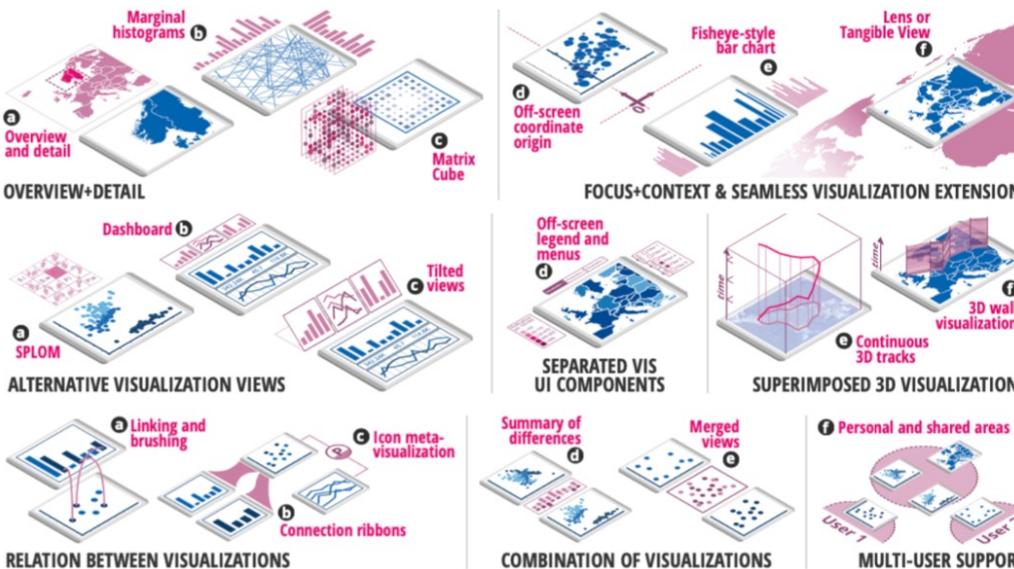
**C3. Units of analysis:** an individual VR user | understanding and exploring multidimensional datasets

**C4. Data collection:** Interview: underlying features and metaphors | Questionnaire: usability and usefulness

**Result:** sensemaking, spatial cues

**Limitation:** no cues for the start

Hayatpur, D., Xia, H., & Wigdor, D. (2020, October). DataHop: spatial data exploration in virtual reality. UIST.



A conceptual **framework**: combination of **mobile** devices and **AR** HMDs for data analysis.

**Six** use cases with **seven experts**;

**C1. Study goal:** Evaluate the concepts and early prototype.

**C2. Hypotheses:** These two devices can be **complementary** for data analysis.

**C3. Units of analysis:** an individual data analyst | data analysis

**C4. Data collection (think-aloud style):** Verbally reported advantages & disadvantages;

Take notes -> thematic analysis

**Themes:** #successful design, #design issues, #alternatives, #missing functionality, etc.).

**Result:** novel, alternative views

**Limitation:** without AR input

# Observations of Case Studies

## Motivations:

1. Evaluating user experience under the **novel work practices** with immersive visualization
2. Evaluating user experience of **interacting with data** by **novel techniques**

## Potential Trends:

- Exploring **diverse real-world application scenarios**;
- Designing **novel immersive systems** to support data analysis
- Testing **novel combination** of traditional and immersive devices (complementary instead of comparative)

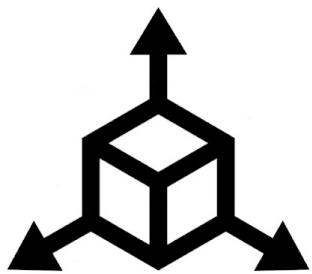
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# Summary of General Benefits

**Q1:** "How did these works evaluate the visualization with immersive HMDs?"  
→ scenario-based or tasks-based (ad-hoc)

**The general benefits** of immersive visualization for 3D abstract data (**Q2**)



**3D rendering:** Intuitive display of 3D visualization

- Improve user performance of relevant tasks
- Improves the perception of 3D data

Examples:

3D graph (Zenner, A. et al. 20), 3D maps (Yang et al. 20), 3D trajectories (Wolfgang, B. et al. 21),  
3D flows (Yang et al. 19) and 3D scatterplots (Matt, W. et al. 19)

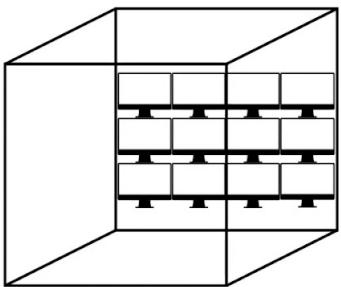
# Summary of General Benefits



## Embodied interaction:

Flexible/fluid interaction design of interaction

- Novel experience (learning effects and memory)
- Natural interaction: people's spatial ability
- Feedback of data (haptic)



## Large display space:

- Freedom: display and manipulate data
- Sensemaking and reasoning process
- Extended memory
- Collaborative data analysis (improved presence and awareness)

# Summary of Common Setting

	Controlled experiments	Case studies
<b>Participants</b>	Avg. <b>20.6</b> (86.9% are ordinary users)	<b>1-5 experts</b> (45.8%), 6-12 experts (20.8%)
• <b>Prior experience</b>	VR/AR, 3D games, 3D modeling; normal vision, VR sickness; familiarity of visualization, color-blind	Experts' domains, <b>background</b> (years)
<b>Physical Setting</b>	VR(87.5%), AR (12.5%); Room-scale	VR (66.7%), AR (29.2%), MR(8.3%); Room-scale
<b>Study Process</b>	a pilot study (47.8%), <b>training</b> (73.9%); 1.3h	Training session (30.4%), not measure time
<b>Measures</b>	<b>Questionnaire</b> (91.3%), user interaction data (47.8%);	<b>Interview</b> , video recording (think aloud)

# Pros and Cons

## Controlled experiments

### Pros

A high level of control  
(cause-and-effect)

Duplicated results

Objective evidence

## Case studies

Real-world scenarios

Unexpected insights

In-depth investigation

### Cons

Artificial situations

Affected by small errors

Lack of in-depth qualitative feedback

Limit to a specific industry or type of idea

Highly subjective due to limited samples

Inability to Replicate

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# Discussion & Future Work

## Unsolved Questions for Current Evaluation Practice

### Target Users

Domain experts or ordinary users

1. What are the effects of **their prior** VR/AR or relevant **experience**?
2. How about their data **visualization literacy** or **spatial abilities**?

### Evaluation Process

Controlled conditions or free exploration

1. How to evaluate the effectiveness of **training session** before the study?
2. How to reduce the impact of potential **confounding factors** (devices, individuals, data) during the study?
3. How to infer **users' intent** based on the tracked users' behavior?

# Discussion & Future Work

## Unsolved Questions for Current Evaluation Practice

### Evaluation Results

#### Measures and Analysis

1. How to identify **user preference**? (due to the **novelty** of immersive devices or their **real feelings** of 3D visualization)
2. What other **high-level user perception** needs to be measured (engagement, aesthetics)?
3. How to conduct effective **qualitative** analysis?

# Discussion & Future Work



Human perceives different visual channels differently: **effectiveness**

Previous research has figured out the **effectiveness** among **different channels** based on human perception for 2D visualization.

We may need similar guidelines for more **complicate** situations:

- Multivariate visualization
- Social Perspective



**More studies** are required to understand **human factors** in more complicated scenarios

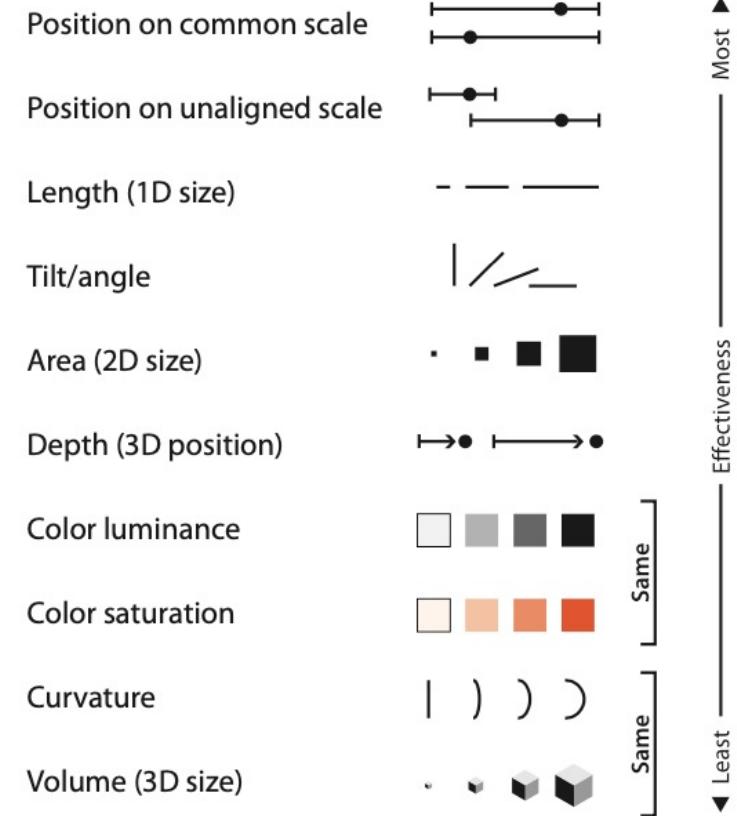
- Human's spatial ability to interact with 3D visualization
- Human perception of 3D visualization

1. Munzner, T. (2014). *Visualization analysis and design*. CRC press.

## Guidelines for basic situations<sup>1</sup>

Channels: Expressiveness Types and Effectiveness Ranks

⇒ **Magnitude** Channels: **Ordered Attributes**





Thank you  
Q & A