

TRANSWORLD

**Transworld Aviation FZE**

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“ WE AT TRANSWORLD AVIATION PROVIDE CUSTOMISED TECHNICAL SOLUTIONS, PARTS DISTRIBUTION, MRO SERVICES, SUPPLY CHAIN MANAGEMENT AND CONSULTANCY SERVICES FOR OUR MILITARY AND COMMERCIAL CUSTOMERS, MINIMISING THEIR INVESTMENTS IN ASSETS AND MAXIMISING THEIR OPERATIONAL READINESS. TOGETHER WE WORK TO EXCEED CUSTOMERS' EXPECTATIONS.”

**Abdullah K Al Suleimani**  
Chairman



## ABOUT US

Transworld Aviation being a multicultural group of highly motivated professionals from the aviation and logistic supply chain sectors, team up with our customers to “make it happen”. “Together We Accomplish” derived from the initials of our brand name “TWA” is our motto and inspiration behind building relationships with the end user. Our pride and the biggest niche is a direct contact with the customers.

With a vision to enhance customers' support in the aviation sector, TWA was formed in 1994. We have since progressed to become one of the leading aviation solution providers to the majority of the customers in our influence market. Our customized supply chain solutions in spares, repair and modernization have become our

exclusive brand equity. Irrespective of the size of the opportunity, our objective remains the satisfaction of the customer's expectation.

We are the leading distributor, stockist, OEM representative and technical solution provider to military, commercial, and business aircraft operators in the Middle East, Africa and South East Asia. The flexibility to adapt to the stringent supply chain requirements of diverse customers is our specific advantage. Our strategic location enables us to fulfill required deliveries to our target market within 4 to 8 hours. We take pride in our ethos of direct contact with end users to ensure prompt support through instant communication, low lead times and competitive pricing.



# GLOBAL PRESENCE

TWA has established a presence in key international and regional aviation hubs through a network of liaison offices that are manned by highly qualified personnel in supply chain management. This allows us to support our customers where they operate, provide them with on time deliveries and cost effective options to meet their operational objectives, and create value to enhance their operational excellence.

**Transworld Aviation – We achieve lasting, long-term relationships through quality, worldclass service, accuracy and ethics.**



# PARTNER SUPPLIERS AND SOLUTION PROVIDERS

TWA is the authorised distributor and/or representative for a number of OEMs offering parts, components and supplies to the aviation industry. Some of the companies we work closely with include:



**Contact us to find out how we can assist you with your needs: [info@twa-dubai.com](mailto:info@twa-dubai.com)**





## INFRASTRUCTURE AND FACILITIES

TWA's headquarters and warehouse are spread over 200,000 square feet.

### Headquarters

Our headquarters is located in Jebel Ali Free Zone (JAFZA), one of the world's largest free zone that focuses on providing outstanding logistics infrastructure, in Dubai, UAE, giving us unfettered access to the globe. Our professional teams are eager to anticipate our customers' needs and surpass their expectations by providing quality parts, repairs and upgrade solutions for various air, land and sea based platforms.

- Highly qualified and experienced professionals from the aviation and logistics sector staff the premises.
- Our efficient and highly competent in-house team ensures timely delivery to meet operational and delivery requirements.

### Warehouse

Our warehouse is also strategically located in JAFZA where we are conveniently connected by air, land and sea with access to most of our sphere of influence in 4-8 hours. The facility is a modern, state-of-the-art, purposebuilt, environmentally controlled building with special storage facilities. Our facilities have undergone thorough planning, taking into consideration process flow, ergonomics, safety, security and quality, as well as being conducive to efficient human performance.

- Our storage facility is temperature and humidity controlled, and complies with requirements of International Aerospace Standards.
- All parts are barcoded to ensure automation and security.
- Inward materials and equipment go through a thorough receipt inspection process to ensure they meet the highest quality and airworthiness standards.
- Items are stored in fully air conditioned and environmentally controlled stock rooms.
- High-rise racking is used to ensure efficient storage and retrieval.



# QUALITY

Quality Assurance is important to us and we have an entire integrated department dedicated to quality management. TWA ensures compliance with all requirements stipulated by the regulatory authorities and certifying bodies. The company is certified to ISO 9001:2008, AS 9120:2009 Rev A, ASA 100 and FAA AC 00-56 standards.

We adhere to the industry's best practices for our valued

customers by consistently striving to ensure that all products supplied, repaired or overhauled are procured, stored, inspected and handled in accordance with the standards and specifications outlined by the OEM or regulatory authorities, and provide full traceability to the OEM and repair station. The Quality Assurance (QA) department monitors all technical and support

functions to ensure that they are always in compliance with engineering procedures and regulatory requirements. The QA department also supports clients and individuals by providing procedures, systems, guidelines and assistance in relation to quality, regulatory and technical matters.

**At Transworld Aviation we are committed to quality.**



# SUPPORTED PLATFORMS

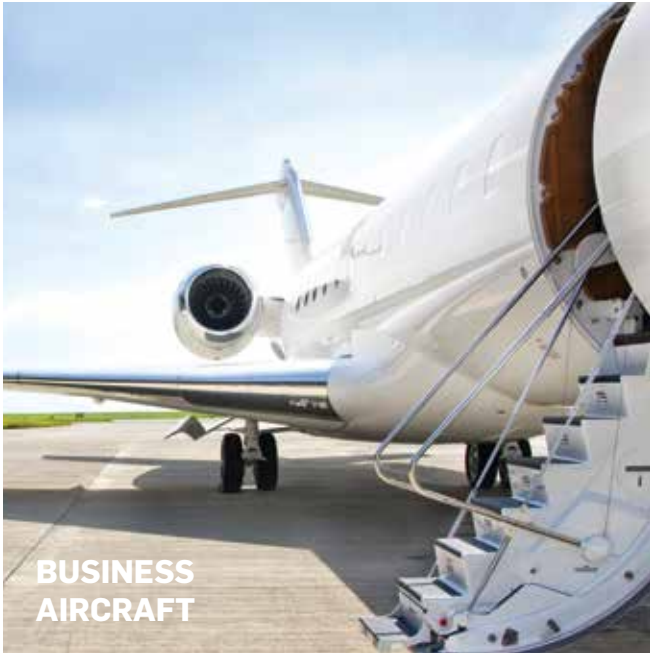
TWA was established to service both fixed and rotary wing aircraft in the commercial and military aviation aftermarket in the Middle East, Africa, USA and South Asia. We represent a number of leading OEMs for material support of all systems of aircraft and our capabilities extend to globally recognized OEMs.

We support the following platforms:



**TRANSPORT & COMMERCIAL AIRCRAFT**

Airbus | Boeing | Bombardier | Embraer | Tupolev | Ilyshin | Antonov | Ilyushin | ATR



**BUSINESS AIRCRAFT**

Airbus | ATR | Boeing | Bombardier | Embraer | Cessna | Fokker | Gulfstream | Hawker | Beechcraft | Harbin | Diamond | Dassault Falcon



**MILITARY AIRCRAFT**

Alenia Aermacchi | BAE Systems | Boeing | EADS | Sukhoi | Mikoyan MiG | Dassault Aviation | Northrop Grumman | Yakovlev | CATIC | Chengdu Aerospace | Britten-Norman



**HELICOPTERS**

Finmeccanica Helicopters | Bell | Boeing | Airbus Helicopters | Sikorsky | Harbin | NHIndustries | Kazan Helicopters | Russian Helicopters



# SUPPLY CHAIN SOLUTIONS

TWA supports requirements that cover an entire range of spare parts and components of aircraft including but not limited to engines, avionics, and airframe parts. We are committed to assisting you with your needs and can source almost any required components – contact us to find out how you can rely upon us.



## Supply Chain Management

TWA is taking the lead in aviation logistics management, with a team of highly motivated professionals, by introducing innovative concepts and processes to ensure both suppliers and customers can appreciate seamless operations and integration. We benefit from strong relationships with OEM partners and vendors and have long-term agreements (RRCs and BOAs) with commercial, business and defence operators and MROs.

## Inventory Management

Through our established OEM relationships and various strategic purchases, TWA has built and acquired valuable inventory that allows us to supply parts on a just-in-time basis including obsolete components in order to meet critical needs.

A comprehensive and proven range of oils, lubricants, adhesives, sealants, aircraft paint strippers, aircraft wash, aircraft polish, and specialised chemicals for the aerospace industry are available ex-stock from our dedicated warehouse.

## 3PL Services

We offer Third-Party Logistics or 3PL Services, which means we monitor, plan and manage inventory on behalf of our customers based on expected demand and previously agreed minimum and maximum inventory levels. We also provide services such as transportation, warehousing, cross-docking, inventory management and packaging.

## Obsolescence Management

TWA has the expertise and skills, as well as extensive stocks, to mitigate product obsolescence through our network of suppliers and OEMs. Our planned obsolescence management system is cost effective for our clients and provides them with the continuity of aircraft operations and uninterrupted service.

## Exchange Programme

We exchange and deliver parts of various aircraft, after careful inspection, which aids in reducing turnaround time and financial outlay, and improves inventory management for our customers.

## AOG Support

TWA's Aircraft on Ground support team meets your demands 24 hours a day, 365 days a year to reduce operational and financial ordeals. We have responsive personnel, and access to freight forwarders and cargo handlers of the highest standard to meet your AOG requirements at any time.

Call our emergency number to help solve your emergency:  
+971 50 469 5111  
+971 4 8053090

Or contact us via email:  
[aog@twa-dubai.com](mailto:aog@twa-dubai.com)



# MRO SUPPORT SERVICES



## MRO Management

TWA has long recognised the need to provide customers with superior aftermarket support, and we provide services that are unmatched in the fixed wing and helicopter aviation industry such as fast turnaround time, warranty cover, reliability, competitive pricing and exchange options. Our network of service, repair and overhaul centres, staffed with highly qualified and trained technicians, delivers testing, repair and overhaul capability for an extensive range of products including but not limited to avionics, airframe, engine, cockpit instruments and affiliated systems.



## Upgrades & Enhancements

We provide a cost-effective solution that optimises the service life of your product through capabilities that add avionics functionality, prevent unplanned maintenance costs and increase your operational performance. We provide engine/APU upgrades to enhance performance and reduce operational costs. We are rated as a major source of avionics system modifications and upgrades in:

- Communications
- Navigation
- Health Usage and Monitoring Systems (HUMS)
- Aircraft Flight Control Systems
- Traffic Collision Avoidance Systems (TCAS)
- Weather Systems
- Aircraft Management Systems
- Integrated Flight Deck
- Electro-optics
- NVG
- SATCOM
- SAR
- Cabin Entertainment
- EGPWS



## Refurbishment

We manage complete service, modification, parts and support capabilities for most makes and models of business aircraft.

# GROUND SUPPORT SOLUTIONS



## Ground Handling Services

TWA's team of experts and consultants can manage and coordinate a full range of airport & ground handling services with the aim to provide expert, safe and competitive services to our valued partners in the aviation industry, including:

- One-Stop Service for airlines and private operators
- Passenger and Baggage Services
- Load Control and Communications
- Flight Operation Services
- Meet and Greet Services
- Cargo Services
- Security Services



## Ground Support Equipment

We provide a comprehensive range of highly reliable and sustainable quality solutions for aircraft and airport Ground Support Equipment (GSE) to corporate, FBO, MRO, military, airline and general aviation customers to aid with aircraft maintenance and operational requirements.



## Cargo Handling Services

Our team of experts can offer premium Cargo handling services which is based on 3 key factors Efficiency, Safety and On time availability. Our group of highly trained and experienced professionals will ensure that every piece of cargo is processed and followed through to the flight.

Our Services include:

- Cargo Packaging: Customized Box Packing, Wrapping Cargo Palletizing, Perishable & Dangerous Goods Packing.
- Storage: Storage facilities for Perishables, Temperature controlled Cargo, Dangerous goods and Outsized cargo are made available.
- Turn-around Coordination of Cargo from the Warehouse to the Aircraft.

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