


ISDi (Android/iOS Scanner) Explanation: I am going to explain a bit more about what we are going to do now. With your permission, we will scan your device for potential spyware or other applications that might be used to track or spy on you. This software will check your device for any app that can be used for tracking or monitoring you. Our software application may find apps that can be used both in a good way and bad way, so we will review the apps that are found with you.

If we find an application on your device that could be used to monitor or track you and you are unaware of it, an FJC counselor is available here to discuss with you how you should address this issue based on your personal history and safety plan. You are free to say no to any of our requests for any reason and without giving us an explanation. Okay, are you ready to start?

Let's Begin:

I will explain what I am doing as we proceed and please feel free to ask questions.

The first thing I will do is to get the device ready for scanning. We will revert these changes after the scan. I will do this by going to the settings on your device. *(Either find the Settings app in the device drawer, or pull down from the top notification bar, on the top right you will see a gear type icon () for settings.)*

I am searching for the build number which is located here. I am tapping on this build number 6 times to activate the feature that will allow me to do a thorough scan of your device. When I am done I will shut this off. We need one more thing before we can connect the device with the computer, tap on the “developer options” item inside settings, and scroll to “USB debugging”. Tap this to turn it on.

Okay we are ready to plug the device to this laptop with a USB cable. Please look at the screen with me so we can begin together. In the device a message will appear "Do you trust this computer?" (or something similar). Saying “okay” to this will allow the computer to scan the device. Please Tap okay. Do you have any questions so far?

I am now going to press the “Android” button on the left side of this page (show computer UI) to begin.

If we look together at the screen we can see that _____ apps have been found.

Did you install these apps?

Discussion:

Let's look these up together. Here are two FAQs that will help explain to you how these apps were downloaded to your device and what the apps do.

Here is an explanation of the app found. This description was gathered from the app store

Let's look at the permissions the apps have requested access to on your device

Ending the Session: We are going to let _____ know and you can meet with your case manager now to discuss how you want to proceed. If you do want to delete these apps I will show you how. In the case of app _____ we will need to delete this by plugging your device back into the computer.

iOS

There is not much preparation required for iOS. Once the USB cable is connected, refresh the page; on the device you have to enter the passcode to unlock the device. Even if you use touch ID, passcode is required to enable the USB access. Press the button 'iOS' on the ISDi webpage, and it should scan the device. Once the scan is done, disconnect the device. That's it!