

# SURVEY INSTRUCTIONS

Enhancement of communications in the context  
of Scrum teams

# INTENT



- › Perform measurements both on the current and treated situations to evaluate the proposed treatment.

# DETAILS (I)



- › To be filled online and daily during the course of two Sprints (there will be a workshop to explain the proposed enhancements that you should use during the second Sprint).
- › The link will be e-mailed to you later today.
- › Ideally, fill it before leaving the office. From home is a less-preferred option. Worst-case scenario is filling it before being done with everything else, but it is still better than not filling it at all.

# DETAILS (II)



- › If you have two roles, use the **least common one**.
- › Fill the survey **according to what you need, not to what you accept**.

# DISCLAIMER



- › Only I will access the data gathered.
- › It will never be publicly associated to your nor your team's name; only to your role.
- › You can choose to not to fill the survey, **therefore dropping off the rest of the study also.**

# ID MAPPING



- › Take one of the identifiers.
  - › Memorize it.
  - › Write the role you will use during the survey on the paper.
  - › Put it back.
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- › I will use this to be able to know which information belongs to each role and teams without revealing your identities.

# SURVEY WALKTHROUGH



## › **What is your measurement survey id?**

- › As explained before used to track roles and teams in an anonymous basis.

# SURVEY WALKTHROUGH



- › **Please estimate the percentage of information among that which you got today that had an actual practical value for you.**
- › A percentage is expected (0-100%).
- › It is more important that you make sure to be consistent in the rationale you use across the length of the experiment than using the same one that your colleagues.



# SURVEY WALKTHROUGH



- › **Please indicate to what extent you agree/disagree with the following statement: “I missed being able to communicate with my Team Coach today”.**

- Strongly agree, Somewhat agree, Neither, Somewhat disagree, Strongly disagree.

- › Again, it is more important that you are consistent with what each of the possible answers mean for you rather than having a shared understanding of them with your colleagues.

# SURVEY WALKTHROUGH



- › **Please indicate to what extent you agree/disagree with the following statement: “My communications today with my Team Coach were useful”.**

- Strongly agree, Somewhat agree, Neither, Somewhat disagree, Strongly disagree.

- › Once more, it is more important that you are consistent with what each of the possible answers mean for you rather than having a shared understanding of them with your colleagues.



**ERICSSON**