



DJURADJ JOVIČIĆ

PERSONAL PROFILE

Enthusiastic business economics student currently pursuing a BBA degree. Excited to learn from a high-performance, successful team. Possess excellent communication, problem solving and teamwork abilities.

CONTACT



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EDUCATION

Elementary school:
Osnovna škola „Kralj Petar Prvi“
- Belgrade / 2010
High School Diploma:
Second Economy School -
Belgrade / 2014
University:
Singidunum University -
Belgrade

SKILLS

- Exceptional communication and networking skills
- Successful working in a team environment, as well as independently
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results

WORK EXPERIENCE

Birdseye Solutions - Live video surveillance agent

JUN 2016 - JUN 2018

- Produced reports and documents and verified data integrity and accuracy.
- Managed wide variety of customer service and administrative tasks to resolve customer issues quickly and efficiently via telephone and email.

Bibo Global Opportunity, Inc. - Online English teacher

JAN 2017 - JUN 2017

- Used pre-written curriculum to teach students English via remote video conferencing.
- Answered questions and encouraged learning at the individual student's pace.

Love Freightways - Track and Trace Dispatcher

FEB 2019 - APR 2019

- Work together with drivers, dispatchers and management to create the most effective delivery routes and delivery schedules to maximize driver efficiency
- Addresses any customer issues and/or provides resolution to problems that are within the scope of work or will, otherwise, engage management for help