

Reporting bugs

Remark* Since documentation is not provided, all bugs/ expected results are my proposals. In the real scenario I would follow specifications and report bugs based on them.

Those scenarios were tested on Chrome (Version 137.0.7151.105) and Microsoft Edge (Version 137.0.3296.83).

Ticket 1: Invalid message when login without password

Steps to reproduce:

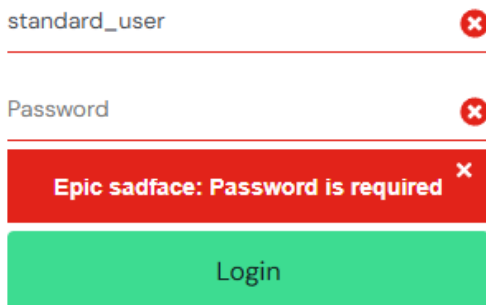
1. Open browser and use URL = "https://www.saucedemo.com/" to open the login form
2. Enter Username: "standard_user" and leave Password **empty**
3. Click on LOGIN button

Expected result:

Password is required

Actual result:

Epic sadface: Password is required - Message: "Epic sadface:" message is incorrect.



The screenshot shows a login form with two input fields. The first field is labeled 'standard_user' and the second is labeled 'Password'. Both fields have a red 'x' icon to their right, indicating an error. Below the 'Password' field, there is a red error message box that says 'Epic sadface: Password is required' with a red 'x' icon. At the bottom of the form is a green 'Login' button.

Ticket 2: Invalid message when login without username

Steps to reproduce:

1. Open browser and use URL = https://www.saucedemo.com/ to open the login form
2. Enter Password: "secret_sauce" and leave Username **empty**
3. Click on LOGIN button

Expected result:

Username is required

Actual result:

Epic sadface: Username is required - Message "Epic sadface:" shouldn't be like that

A screenshot of a login form. At the top is a light green header bar. Below it, there are two input fields. The first field is labeled 'Username' and has a red 'x' icon to its right. The second field is obscured by dots and also has a red 'x' icon to its right. Below these fields is a red error message box that says 'Epic sadface: Username is required' with a small 'x' icon in the top right corner. At the bottom of the form is a green 'Login' button.

Ticket 3: Login with incorrect Username or Password

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the login form
2. Enter Username: "secret_sauce" and Password: "secret_sauce"
3. Click on LOGIN button

Expected result:

Username or password is incorrect

Actual result:

Epic sadface: Username and password do not match any user in this service - Message "Epic sadface:" shouldn't be like that and on Chrome the first and last row are cutted can't see them clearly. On Microsoft Edge lining is good but the message is the same.

A screenshot of a login form. The first input field contains the text 'secret_sauce' and has a red 'x' icon to its right. The second input field is obscured by dots and also has a red 'x' icon to its right. Below these fields is a red error message box that says 'Epic sadface: Username and password do not match any user in this service' with a small 'x' icon in the top right corner. At the bottom of the form is a green 'Login' button.

Ticket 4: Checkout empty cart

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "standard_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Leave cart empty and click on cart icon in top right corner
5. Fill checkout form and click on button: "Continue" than on button: "Finish"

Expected result:

The checkout button is disabled.

Actual result:

The checkout is finished and the message is displayed: "Thank you for your order!" - This action shouldn't be available with an empty cart and this message shouldn't be displayed.

QTY Description

Payment Information:

SauceCard #31337

Shipping Information:

Free Pony Express Delivery!

Price Total

Item total: \$0

Tax: \$0.00

Total: \$0.00

← Cancel

Finish



Thank you for your order!

Your order has been dispatched, and will arrive just as fast as the pony can get there!

Back Home

Ticket 5: Pictures of the items are the same

Steps to reproduce:

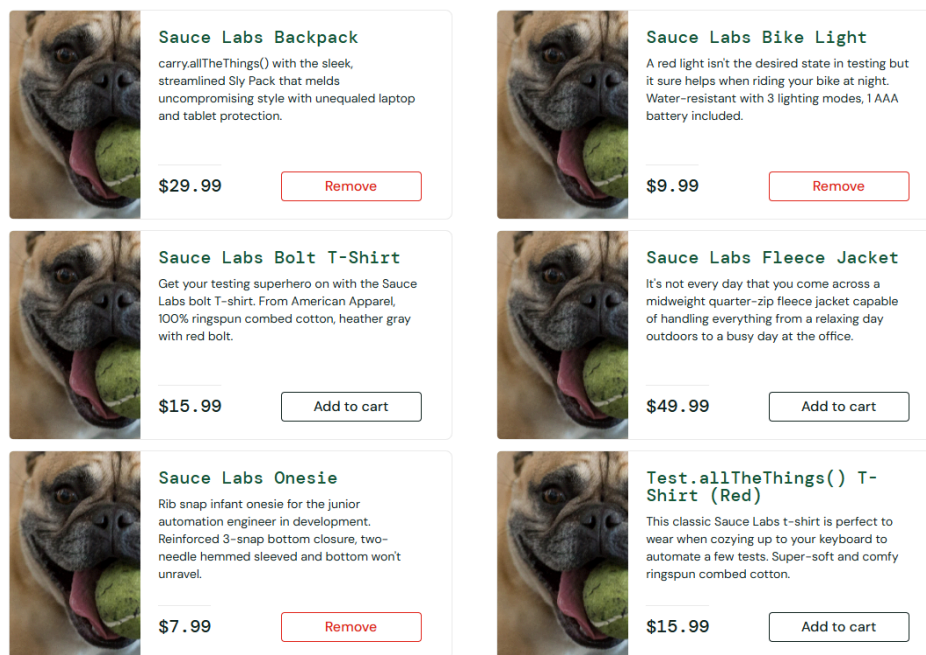
1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter USERNAME: "problem_user" and PASSWORD: "secret_sauce"
3. Click on LOGIN button

Expected result:

After logging on the catalog page pictures of the items are displayed correctly.

Actual result:

After you logged on the catalog page all the items have the same icon, you can't see which item is what.



You can't fill in the field: "Last Name". If you try to fill in "Last Name", the field: "First Name" changes.

Ticket 6: Three items can be added to the cart

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter USERNAME: "problem_user" and PASSWORD: "secret_sauce"
3. Click on LOGIN button
4. Click on all six buttons "Add to cart" to add items

Expected result:

Items are stored in the cart.

Actual result:

You can only add the next 3 items: "Sauce Labs Backpack", "Sauce Labs Bike Light" and "Sauce Labs Onesie". Other items can't be added.

Ticket 7: **Button “Remove” doesn’t work on catalog page**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter USERNAME: "problem_user" and PASSWORD: "secret_sauce"
3. Click on LOGIN button
4. Add items "Sauce Labs Backpack", "Sauce Labs Bike Light" and "Sauce Labs Onesie"
5. Remove added three items by clicking on button “Remove”

Expected result:

Items can be removed on the catalog page by clicking on the button “Remove”.

Actual result:

Items can not be removed on the catalog page by clicking on the button “Remove”. You need to remove them from the cart page.

Ticket 8: **Checkout form can’t be filled in**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter USERNAME: "problem_user" and PASSWORD: "secret_sauce"
3. Click on LOGIN button
4. Click on the button “Checkout”
5. Fill in the form and click on button “Finished”

Expected result:

The checkout form is completed and the order is accepted.

Actual result:

You can’t fill in the field: "Last Name". If you try to fill in “Last Name”, the field: "First Name" changes and you can’t confirm your order.

Ticket 9: **Items ordering in catalog isn’t working**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "problem_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on button for ordering of items in top right corner: "Name (A to Z)"
5. Click on button from drop down mani to order it

Expected result:

The button for ordering items that are displayed is working and you can choose which order you want to use.

Actual result:

When you click on the button “Name (A to Z)” it will have options for ordering but they are not working. Options for ordering can’t be chosen.

Ticket 10: Name, price and picture are not correct

Steps to reproduce:

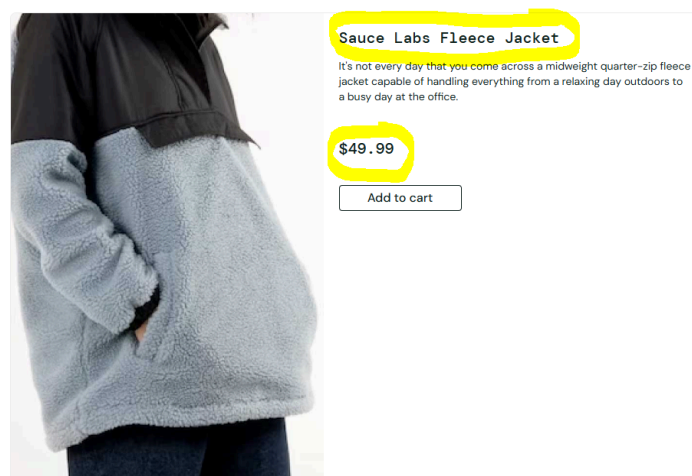
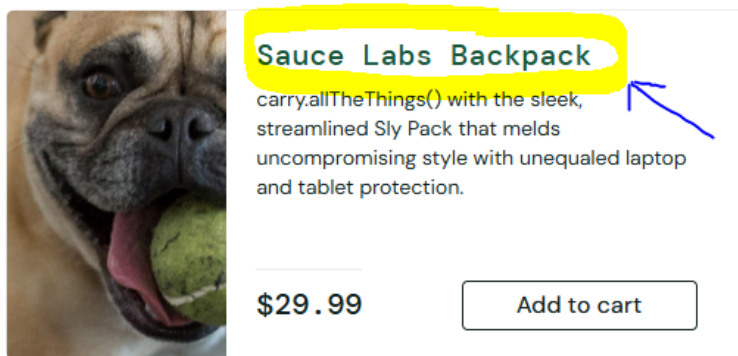
1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "problem_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on the link of items that you want to check (for example click on item "Sauce Labs Backpack")

Expected result:

After clicking on the link of an item you have a name, price and picture of that same item

Actual result:

After clicking on the link of an item , name, price and picture are not the same. Any link is showing different items with a different price, name and picture.



Ticket 11: Performance issues

Description: Further investigation is needed with some developer to find what is a root cause of performance issues (is issue related to database, client application or server application). After analyzing the Network tab in Developer tools I couldn't find any problematic http request.

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "performance_glitch_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on filter button and set any order
5. Click on cart icon on top right corner than click on button "Continue Shopping"
6. Click on cart icon on top right corner than click on button "Checkout"
7. Fill in Checkout form then click on button "Continue" then click on button "Finish"
8. Click on button "Back Home"

Expected result:

You logged on to the site.

You can set any filter and they are working properly.

After finishing the checkout form and clicking on the "Back home" it will return you on page with items.

Actual result:

Login on to the site is glitching, it's taking so much time.

After clicking on the filter you need to wait a long time for that filter to be applied, it's glitching.

After clicking on the "Back home" page with items it takes a long time. It's glitching.

Ticket 12: UI is not consistent - catalog page

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button

Expected result:

The user is on the catalog page. The UI of the site is clear and every element is in their place.

All elements are placed per design.

Actual result:

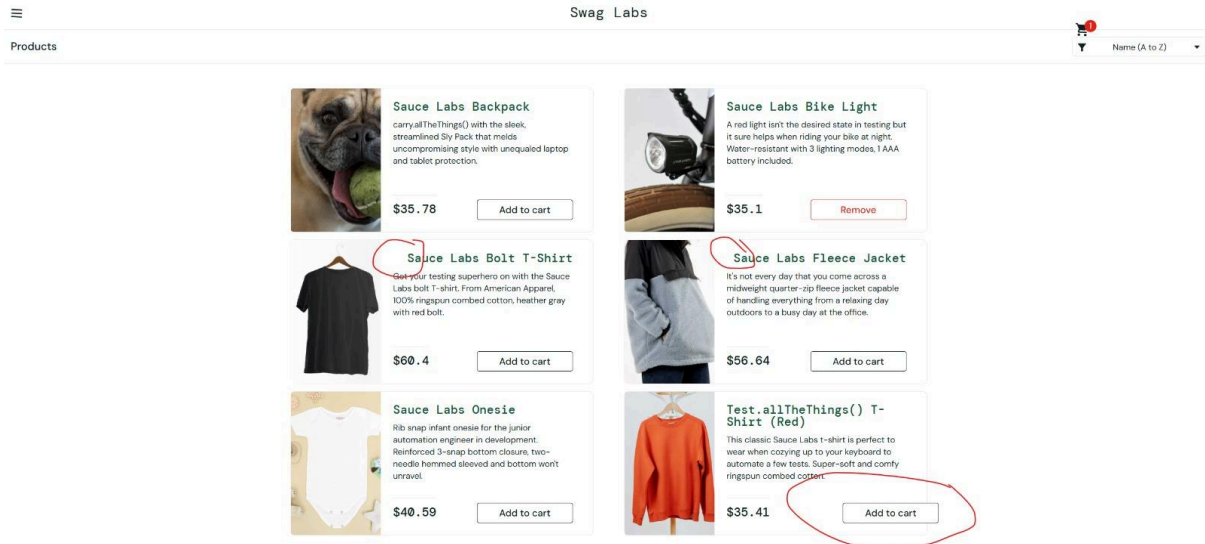
The UI is messed up and items are not in their places.

Meni page is not centered.

The cart icon is right above the ordering button.

Title of items in second row are not inline (beginning with space)

Button of the second item in the third row is miss aligned.



Ticket 13: UI is not consistent - Header

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button

Expected result:

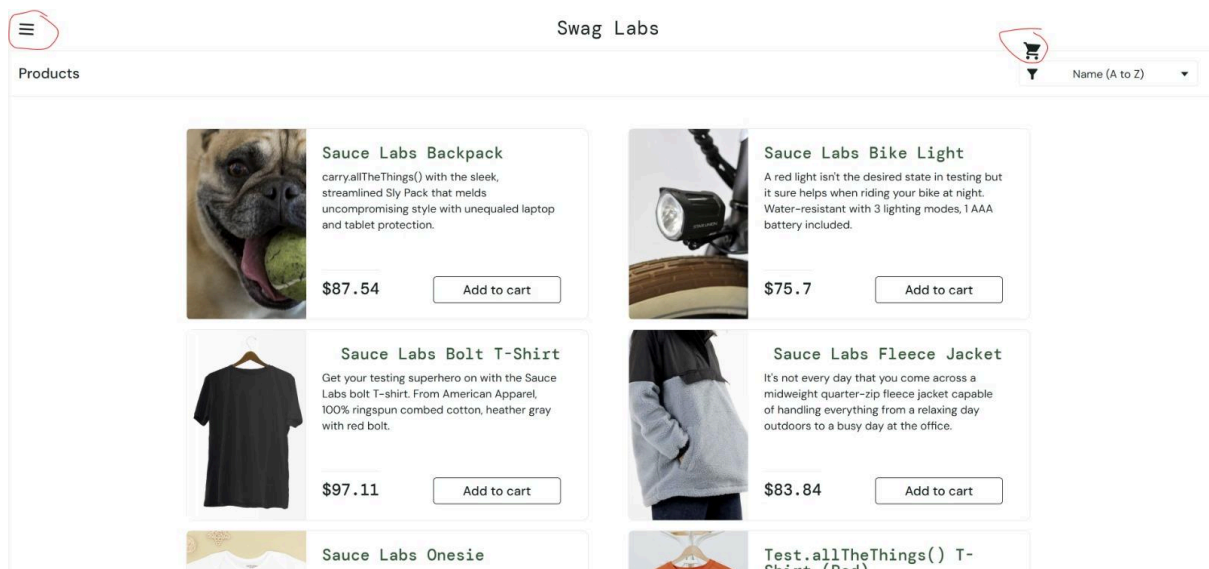
The user is on the catalog page. The UI of the site is clear and every element is in their place. All elements are placed per design.

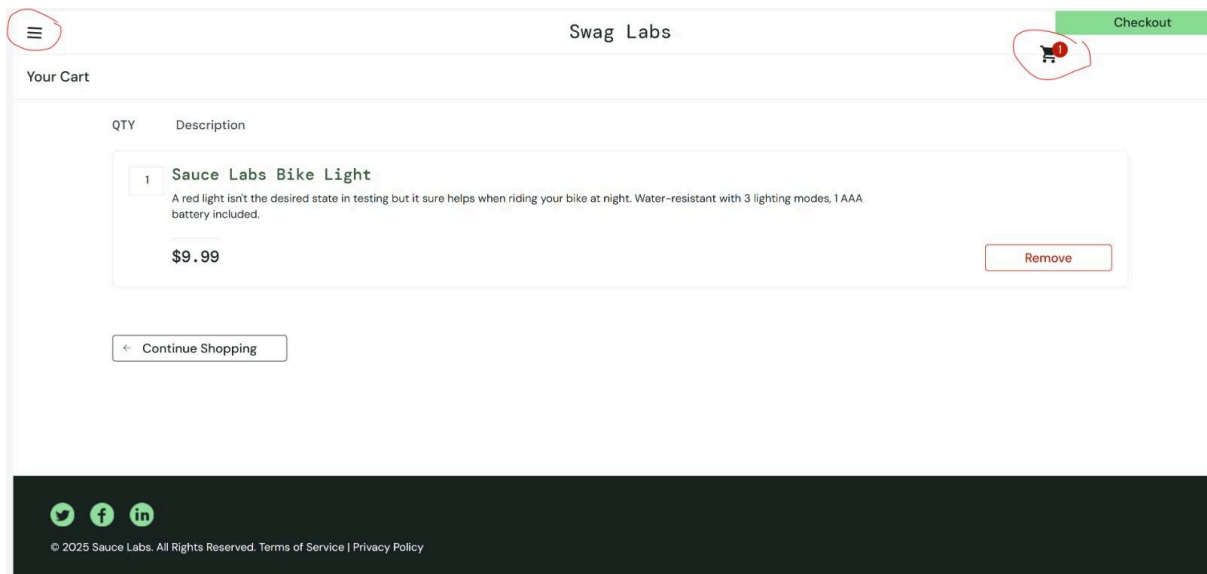
Actual result:

The UI is messed up and items are not in their places.

Meni page is not centered.

The cart icon is right above the ordering button.





Ticket 14: UI is not consistent - cart

Steps to reproduce:

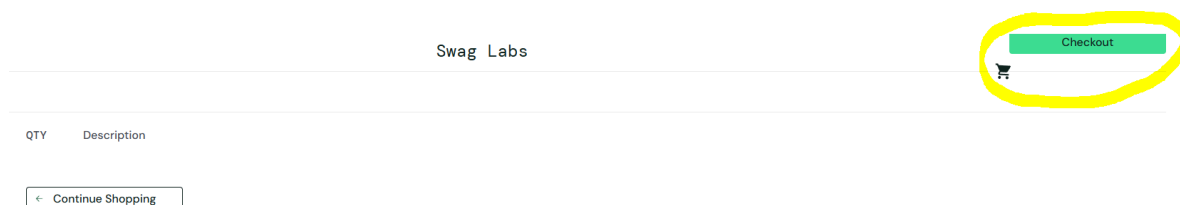
1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on cart icon
5. Observe position of Checkout button

Expected result:

The checkout button should be displayed per design.

Actual result:

Checkout button is displayed in top right corner right above cart icon



Ticket 15: **Ordering is not working correctly**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on button for ordering: "Name (A to Z)" and apply filter
5. Try same scenario for each ordering option

Expected result:

Ordering is working correctly for any type of order.

Actual result:

After applying orders the picture of the first items is not changing, but name and price are changing. Filters are not filtering correctly.

Ticket 16: **Items in the cart are saved after logging off**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Add any item/s in the cars
5. Log off and login with any user that can pass Login

Expected result:

After logging off and logging on the other user items must not be in the cart, because that user didn't choose any item still.

Actual result:

After logging off and then logging on the other user the same items are still in the cart.

Remark* This scenario was tested with two browsers: Chrome and Microsoft Edge and the same behavior is observed.

Ticket 17: **Price of the items are changing on catalog page**

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Refresh the page

Expected result:

After refreshing the page nothing is changing. Same prices are displayed on items.

Actual result:

After refreshing the page prices are changing for all the items. Price will also change if you click on the link of the item, and then go back to the catalog page, you will notice price were changed.

Ticket 18: Price of the items are changing on catalog page after clicking on the link of an item

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on the link of an item and go back to catalog page

Expected result:

After going back to the catalog page nothing is changing. Same prices are displayed on items.

Actual result:

The price will change if you click on the link of the item, and then go back to the catalog page, you will notice the price has changed.

Ticket 19: After sorting the page first picture of an item is always the same

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on button for ordering: "Name (A to Z)" and apply filter

Expected result:

Ordering is working correctly for any type of order.

Actual result:

Ordering is not working properly, and the picture of the first item is not changing. It's always the same.

Ticket 20: Prices of items are changing after applying ordering

Steps to reproduce:

1. Open browser and use URL = <https://www.saucedemo.com/> to open the log in form
2. Enter Username: "visual_user" and Password: "secret_sauce"
3. Click on LOGIN button
4. Click on button for ordering: "Name (A to Z)" and apply filter

Expected result:

Ordering is working correctly for any type of order.

Actual result:

Ordering is not working properly, prices of all items are changing by each iteration of ordering.