## **Quality Attribute Scenarios**

| ID   | Quality<br>Attribute      | Scenario  | Associated<br>Use Cases |
|------|---------------------------|---|-------------------------|
| QA-1 | Security                  | When an unknown user attempts to login more than five times, the system responds by locking the account and emailing the account owner. This prevents 100% of the user's data from being compromised.                 | UC-1, UC-2              |
| QA-2 | Availability              | A user makes a request to interact with the bookstore system, such as inventory, shopping, or searching under normal conditions. The system responds to 100% of the requests 24/7 unless there is a scheduled outage. | ALL                     |
| QA-3 | Usability                 | A user should be able to navigate efficiently through their specific interface to the website. The interface requires at most 5 clicks to return the desired information.   | ALL                     |
| QA-4 | Performance               | When a user interacts with the bookstore database system, it responds by adding, removing or modifying that element. This request should be processed within 500ms.   | UC-2 to<br>UC-10        |
| QA-5 | Performance,<br>Usability | An end user adds or removes a book into the shopping cart system. The system responds by providing the user with an updated balance, given that the book is available. This response should be within 500ms.          | UC-5, UC-6,<br>UC-7     |