

# Privacy Policy

*Last Updated: 16. 10. 2023*

Your privacy is important to us. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you use our cloud application Tweenly ("Application") operated by Stream Circle, a.s. ("Company," "we," "us," or "our"). By using the Application, you consent to the practices described in this Privacy Policy.

## 1. Information We Collect

We may collect the following personal information when you use our Application:

- **Name**
- **Surname**
- **Email address**

## 2. How We Use Your Information

We use the collected information for the following purposes:

- To personalize and improve your experience with our Application.
- To send personalized emails and communications related to our services.
- To respond to your inquiries, requests, or support needs.
- To maintain and improve the security and performance of our Application.
- To comply with legal obligations and enforce our policies.

## 3. Data Storage and Security

We use DigitalOcean as our hosting and storage provider for your data. DigitalOcean provides industry-standard security measures to protect your data from unauthorized access, loss, or theft. However, no method of data transmission over the Internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

## 4. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

## 5. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent. However, we may share your information with trusted third parties who assist us in operating our Application or servicing you, provided they agree to keep your information confidential.

## 6. Your Rights

Under the General Data Protection Regulation (GDPR) and other applicable data protection laws, you have the following rights regarding your personal information:

- The right to access your personal information.
- The right to rectify inaccurate or incomplete data.
- The right to erasure of your data (subject to legal obligations).
- The right to restrict or object to the processing of your data.
- The right to data portability.

To exercise any of these rights, please contact us using the contact information provided below.

## 7. Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the updated Privacy Policy on our website or through other means.

## 8. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at [info@tween.ly](mailto:info@tween.ly).