

Nicole Mazzuca

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ABOUT ME

I have loved coffee ever since my first job, packing bags of coffee for retail sales at Zoka. After university, I started working at Microsoft to utilize the skills I had with programming, but I have missed working in coffee and as a barista ever since I left Starbucks. I bought an espresso machine with the money I saved from that job and have been making coffee for myself and all of my friends ever since, and I'm excited to be able to make coffee as a job again.

EDUCATION

B.Sc. in Mathematics

Western Washington University
January 2018 - December 2019

Associate of Art

Bellevue College
September 2014 - July 2016

EXPERIENCE

Microsoft - Software Engineer

January 2020 - December 2023

- Worked on the foundational set of tools for programming on Windows
- Public facing role:
 - Communicating with customers
 - Figuring out customer requirements, and solving their problems
 - Worked with people from German universities, Windows, Office, and even the US Air Force
- Supporting community – helping run a community forum for 9000 people

Starbucks, Gilman Boulevard - Barista

January 2017 - January 2018

- Made drinks according to customer specification in an extremely high paced environment
- Trained in milk texturing, latte art, and pour over coffee in a Starbucks Reserve store

Aegis Living, Issaquah - Maintenance

July 2014 - September 2016

- General plumbing and electrical maintenance for retirement community
- Helped support community operations by doing lock maintenance, painting, and other miscellaneous tasks

Zoka Coffee Roastery - Coffee Bagger

July 2012 - September 2012

- Bagging freshly-roasted coffee on the assembly line
- Participated in coffee cuppings
- Learned basic espresso and pour over skills

SKILLS

- Espresso drinks on a semi-automatic machine
- Milk microfoam with latte art
- Proper matcha preparation