Add Customer: redirect on the page Add Customer via clicking the button Add Customer on the main page

SeverityPriorityBehaviorTypeo Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Step	1
Action	Click the Add Customer button on the main page
Input data	
Expected result	User is redirected on the relevant page

Add Customer: redirect on the page Add Customer via Hamburger menu

SeverityPriorityBehaviorTypeo Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Step	1
Action	Click on the Hamburger menu
Input data	
Expected result	Active buttons open
Step	2
Action	Choose Add Customer button
Input data	
Expected result	User is redirected on the relevant page

Add customer: Background Check allows to choose Done or Pending radio buttons

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Step	1
Action	Click on the radio button "Done"
Input data	
Expected result	The radio button "Done" is selected. The radio button "Pending" isn't selected
Step	2
Action	Click on the radio button "Pending"
Input data	
Expected result	The radio button "Pending" is selected. The radio button "Done" isn't selected

Add Customer: FirstName validation (valid data: Latin letters)

Priority Behavior Severity Type o Normal Positive **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Input in the field FirstName only Latin letters
Input data	Viktoria
Expected result	Letters are displayed in the FirstName field. No error message appears

Add Customer: FirstName validation (invalid data: Cyrillic letters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Input in the field FirstName Cirillic letters
Input data	Виктория
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: FirstName validation (invalid data: Numbers)

Severity **Priority Behavior** Type o Normal ↑ High Negative **Functional** Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page $\underline{\text{https://demo.guru99.com/telecom/addcustomer.php}}$ is open

1
Select the FirstName field
The FirstName is selected
2
Input in the field FirstName Numbers
12345
An error message "Numbers are not allowed" is appears

Add Customer: FirstName validation (invalid data: Special characters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Input in the field FirstName Special characters
Input data	!@#\$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: FirstName validation (empty value)

Severity **Priority Behavior** Type o Normal Negative **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not set Not automated No Status

Pre-conditions

Actual

 $The \ page \ \underline{https://demo.guru99.com/telecom/addcustomer.php} \ is \ open. \ All \ fields \ except \ FirstName \ filled \ with \ valid \ data$

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Leave the field FirstName empty
Input data	
Expected result	FirstName field is empty
Step	3
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	4
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Step	5

Input data

Expected result

The message 'First name must not be blank' is presented under the FirstName field

Add Customer: LastName validation (valid data: Latin letters)

Priority Behavior Severity Type o Normal Positive **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected
Step	2
Action	Input in the field LastName only Latin letters
Input data	Viktoria
Expected result	Letters are displayed in the LastName field. No error message appears

Add Customer: LastName validation (invalid data: Cyrillic letters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected
Step	2
Action	Input in the field LastName Cirillic letters
Input data	Виктория
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: LastName validation (invalid data: Numbers)

Severity **Priority Behavior** Type o Normal ↑ High Negative **Functional** Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected
Step	2
Action	Input in the field LastName Numbers
Input data	12345
Expected result	An error message "Numbers are not allowed" is appears

Add Customer: LastName validation (invalid data: Special characters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Input in the field FirstName Special characters
Input data	!@#\$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: LastName validation (empty value)

Severity **Priority Behavior** Type o Normal ↑ High Negative **Functional** Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

 $The \ page \ \underline{https://demo.guru99.com/telecom/addcustomer.php} \ is \ open. \ All \ fields \ except \ LastName \ filled \ with \ valid \ data$

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected
Step	2
Action	Leave the field LastName empty
Input data	
Expected result	LastName field is empty
Step	3
A -1:	
Action	Click Submit button
Input data	Click Submit button
	The modal window appears with a message" Please fill all fields"
Input data	
Input data Expected result	The modal window appears with a message" Please fill all fields"
Input data Expected result Step	The modal window appears with a message" Please fill all fields"
Input data Expected result Step Action	The modal window appears with a message" Please fill all fields"
Input data Expected result Step Action Input data	The modal window appears with a message" Please fill all fields" 4 Close the modal message

Input data

Expected result

The message 'Last name must not be blank' is presented under the LastName field

Add Customer: Email validation (valid data: Latin letters, numbers + @gmail.com)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Step	1
Action	Input in the Email field valid data
Input data	vika@gmail.com
Expected result	Data are displayed in the Email field. No error message appears

Add Customer: Email validation (invalid data: Latin letters without @ and gmail.com)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Step	1
Action	Input in the Email field only Latin letters
Input data	вика
Expected result	An error message "Email is not valid" is appears

Add Customer: Email validation (invalid data: Cirillic letters+@gmail.com)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Step	1
Action	Fill in the Email field in Cyrillic letters + @gmail.com
Input data	вика@gmail.com
Expected result	An error message "Email-ID is not valid" is arrears

Add Customer: Email validation (invalid data: special characters+@gmail.com)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Step	1
Action	Fill in the Email field in special characters + @gmail.com
Input data	\$%^&*@gmail.com
Expected result	An error message "Email is not valid" is appears

Add Customer: Email validation (empty value)

Behavior Severity **Priority** Type o Normal Negative **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not automated Not set No Status

Pre-conditions

Actual

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected. All fields except Email filled with valid data

Step	1
Action	Leave the field Email empty
Input data	
Expected result	Email field is empty
Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	3
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Step	4
Action	Click Submit button
Input data	

Add Customer: Address validation (valid data: Latin letters)

Severity **Priority Behavior** Type o Normal ↑ High Positive **Functional** Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Step	1
Action	Select the Address field
Input data	
Expected result	The Address is selected
Shan	2
Step	2
Action	Input in the Address field only Latin letters
Input data	
Expected result	Letters are displayed in the Address field. No error message appears

Add Customer: Address validation (valid data: Latin letters with dot)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

1
Select the Address field
The Address e is selected
2
Input in the Address field Latin letters with dot
Minsk.
Letters with dot are displayed in the Address field. No error message appears

Add Customer: Address validation (valid data: Latin letters with comma)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Step	1
Action	Select the Address field
Input data	
Expected result	The Address e is selected
Step	2
Action	Input in the Address field Latin letters with comma
Input data	Minsk, Uborevicha
Expected result	Letters with comma are displayed in the Address field. No error message appears

Add Customer: Address validation (invalid data: Cirillic letters)

Severity **Priority Behavior** Type o Normal ↑ High Negative **Functional** Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the Address field
Input data	
Expected result	The Address field is selected
Step	2
Action	Input in the Address field Cirillic letters
Input data	Минск
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: Address validation (invalid data: Special characters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the Address field
Input data	
Expected result	The Address is selected
Step	2
Action	Input in the Address field Special characters
Input data	!@#\$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: Address validation (invalid data: Numbers and special characters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the Address field
Input data	
Expected result	The Address field is selected
Step	2
Action	Input in the Address field Numbers and special characters
Input data	123!#\$%
Expected result	An error message "Numbers and special characters are not allowed" is appears

Add Customer: Address validation (empty value)

Severity	Priority	Behavior	Туре
• Normal	↑ High	Negative	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

 $\frac{\text{https://demo.guru99.com/telecom/addcustomer.php}}{\text{with valid data}} \text{ is open. The Address field is selected. All fields except Address filled}$

Step	1
Action	Leave the field Address empty
Input data	
Expected result	Address field is empty
Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	3
Step Action	3 Close the modal message
Action	
Action Input data	Close the modal message
Action Input data Expected result	Close the modal message The modal window disappeared
Action Input data Expected result Step	Close the modal message The modal window disappeared 4

Add Customer: Mobile number validation (valid data: Numbers)

Severity	Priority	Behavior	Туре
• Normal	↑ High	Positive	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page $\underline{\text{https://demo.guru99.com/telecom/addcustomer.php}} \text{ is open.}$

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected
Step	2
Action	Input in the Mobile number field numbers
Input data	12345678
Expected result	Numbers are displayed in the Address field. No error message appears

Add Customer: Mobile number validation (invalid data: Special characters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected
Step	2
Action	Input in the Mobile number field Special characters
Input data	!@#\$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: Mobile number validation (invalid data: Latin and Cirillic letters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected
Step	2
Action	Input in the Mobile number field Latin and Cirillic letters
Input data	Vикторіа
Expected result	An error message " Characters are not allowed" is appears

Add Customer: Mobile number validation (empty value)

Severity	Priority	Behavior	Туре
• Normal	↑ High	Negative	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

 $\frac{\text{https://demo.guru99.com/telecom/addcustomer.php}}{\text{number field is selected. All fields except Mobile number field is selected.}}$

Step	1
Action	Leave the Mobile number field empty
Input data	
Expected result	Mobile number field is empty
Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	3
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Expected result Step	The modal window disappeared 4
Step	4

The Reset button resets all data in fields and error messages

Severity	Priority	Behavior	Туре
• Normal	↑ High	Positive	Functional
Layer	ls Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

 $\underline{\text{https://demo.guru99.com/telecom/addcustomer.php}} \text{ is open.}$

Step	1
Action	Fill in the fields with invalid data
Input data	FirstName- Вика LastName-!@#\$% Email- rambler.ru Address-Новгород Mobile number- городской
Expected result	Error messages appear bellow fields
Step	2
Action	Click Reset button
Input data	
Expected result	All data and error messages disappear

Information about Customer ID appears after clicking the Submit button. Customer is added to the database.

Severity **Priority Behavior Type** ↑ High **Functional** Normal Positive **Automation** Layer Is Flaky Milestone Not set No Not automated **Status**

Steps to reproduce

Actual

Step 1 Fill in the fields with valid data Action FirstName-Vika LastName-Smirnova Input data Email- kryuvik@rambler.ru Address-Minsk Mobile number-80295567893 Expected result No error message appear 2 Step Click the Submit button Action Input data Expected result The Customer ID information appears. The user is added to the database

The Delete Customer button exists on the initial page and Hamburger menu

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

https://demo.guru99.com/telecom is open.

Step	1
Action	Click the Hamburger menu
Input data	
Expected result	Check the Active buttons: the Detete Customer button is exists
Step	2
Action	Check the Active buttons bellow logo (header)
Input data	
Expected result	The Detete Customer button is presented

The blue highlighting appears after clicking on any input field

Severity **Priority Behavior** Type o Normal Positive **Functional** ↑ High Layer Is Flaky Milestone **Automation** Not set No Not automated Status Actual

Pre-conditions

The page $\underline{\text{https://demo.guru99.com/telecom/addcustomer.php}}$ is open

Step	1
Action	Click on the any input field
Input data	
Expected result	The selected field is highlighted in blue

All required fields are marked *

Severity	Priority	Behavior	Туре
• Normal	↓ Low	Positive	Functional
Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page $\underline{\text{https://demo.guru99.com/telecom/index.html}}$ is open

Step	1
Action	Select Add Customer from initial page or Hamburger menu
Input data	
Expected result	User is redirected on Add Customer page
Step	2
Action	Check that all required fields are marked *
Input data	
Expected result	All required fields are marked *