Add Customer: redirect on the page Add Customer via clicking the button Add Customer on the main page

Severity	Priority	Behavior	Type
○ Normal	↓ Low	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Steps to reproduce

Step	1
Action	Click the Add Customer button on the main page
Input data	
Expected result	User is redirected on the relevant page

Add Customer: redirect on the page Add Customer via Hamburger menu

Severity	Priority	Behavior	Type
○ Normal	↓ Low	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Steps to reproduce

Step	1
Action	Click on the Hamburger menu
Input data	
Expected result	Active buttons open

Step	2
Action	Choose Add Customer button
Input data	
Expected result	User is redirected on the relevant page

Add customer: Background Check allows to choose Done or Pending radio buttons

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Steps to reproduce

Step	1
Action	Click on the radio button "Done"
Input data	
Expected result	The radio button "Done" is selected. The radio button "Pending" isn't selected

Step	2
Action	Click on the radio button "Pending"
Input data	
Expected result	The radio button "Pending" is selected. The radio button "Done" isn't selected

Add Customer: FirstName validation (valid data: Latin letters)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected

Step	2
Action	Input in the field FirstName only Latin letters
Input data	Viktoria
Expected result	Letters are displayed in the FirstName field. No error message appears

Add Customer: FirstName validation (invalid data: Cyrillic letters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected

Step	2
Action	Input in the field FirstName Cirillic letters
Input data	Виктория
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: FirstName validation (invalid data: Numbers)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected

Step	2
Action	Input in the field FirstName Numbers
Input data	12345
Expected result	An error message "Numbers are not allowed" is appears

Add Customer: FirstName validation (invalid data: Special characters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected

Step	2
Action	Input in the field FirstName Special characters
Input data	!@#$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: FirstName validation (empty value)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open. All fields except FirstName filled with valid data

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected
Step	2
Action	Leave the field FirstName empty
Input data	
Expected result	FirstName field is empty
Step	3
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	4
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Step	5
Action	Click Submit button

Input data	
Expected result	The message 'First name must not be blank' is presented under the FirstName field

Add Customer: LastName validation (valid data: Latin letters)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected

Step	2
Action	Input in the field LastName only Latin letters
Input data	Viktoria
Expected result	Letters are displayed in the LastName field. No error message appears

Add Customer: LastName validation (invalid data: Cyrillic letters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected

Step	2
Action	Input in the field LastName Cirillic letters
Input data	Виктория
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: LastName validation (invalid data: Numbers)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected

Step	2
Action	Input in the field LastName Numbers
Input data	12345
Expected result	An error message "Numbers are not allowed" is appears

Add Customer: LastName validation (invalid data: Special characters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the FirstName field
Input data	
Expected result	The FirstName is selected

Step	2
Action	Input in the field FirstName Special characters
Input data	!@#$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: LastName validation (empty value)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open. All fields except LastName filled with valid data

Steps to reproduce

Step	1
Action	Select the LastName field
Input data	
Expected result	The LastName is selected
Step	2
Action	Leave the field LastName empty
Input data	
Expected result	LastName field is empty
Step	3
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	4
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Step	5
Action	Click Submit button

Input data	
Expected result	The message 'Last name must not be blank' is presented under the LastName field

Add Customer: Email validation (valid data: Latin letters, numbers + @gmail.com)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Steps to reproduce

Step	1
Action	Input in the Email field valid data
Input data	vika@gmail.com
Expected result	Data are displayed in the Email field. No error message appears

Add Customer: Email validation (invalid data: Latin letters without @ and gmail.com)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Steps to reproduce

Step	1
Action	Input in the Email field only Latin letters
Input data	вика
Expected result	An error message "Email is not valid" is appears

Add Customer: Email validation (invalid data: Cirillic letters+@gmail.com)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Steps to reproduce

Step	1
Action	Fill in the Email field in Cyrillic letters + @gmail.com
Input data	вика@gmail.com
Expected result	An error message "Email-ID is not valid" is arrears

Add Customer: Email validation (invalid data: special characters+@gmail.com)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected

Steps to reproduce

Step	1
Action	Fill in the Email field in special characters + @gmail.com
Input data	$%^&*@gmail.com
Expected result	An error message "Email is not valid" is appears

Add Customer: Email validation (empty value)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Email field is selected. All fields except Email filled with valid data

Steps to reproduce

Step	1
Action	Leave the field Email empty
Input data	
Expected result	Email field is empty

Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"

Step	3
Action	Close the modal message
Input data	
Expected result	The modal window disappeared

Step	4
Action	Click Submit button
Input data	
Expected result	The message 'Last name must not be blank' is presented under the Email field

Add Customer: Address validation (valid data: Latin letters)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address is selected

Step	2
Action	Input in the Address field only Latin letters
Input data	
Expected result	Letters are displayed in the Address field. No error message appears

Add Customer: Address validation (valid data: Latin letters with dot)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address e is selected

Step	2
Action	Input in the Address field Latin letters with dot
Input data	Minsk.
Expected result	Letters with dot are displayed in the Address field. No error message appears

Add Customer: Address validation (valid data: Latin letters with comma)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address e is selected

Step	2
Action	Input in the Address field Latin letters with comma
Input data	Minsk, Uborevicha
Expected result	Letters with comma are displayed in the Address field. No error message appears

Add Customer: Address validation (invalid data: Cirillic letters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address field is selected

Step	2
Action	Input in the Address field Cirillic letters
Input data	Минск
Expected result	An error message "Cirillic are not allowed" is appears

Add Customer: Address validation (invalid data: Special characters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address is selected

Step	2
Action	Input in the Address field Special characters
Input data	!@#$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: Address validation (invalid data: Numbers and special characters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the Address field
Input data	
Expected result	The Address field is selected

Step	2
Action	Input in the Address field Numbers and special characters
Input data	123!#$%
Expected result	An error message "Numbers and special characters are not allowed" is appears

Add Customer: Address validation (empty value)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Address field is selected. All fields except Address filled with valid data

Steps to reproduce

Step	1
Action	Leave the field Address empty
Input data	
Expected result	Address field is empty
Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"
Step	3
Action	Close the modal message
Input data	
Expected result	The modal window disappeared
Step	4
Action	Click Submit button
Input data	
Expected result	The message 'Last name must not be blank' is presented under the Address field

Add Customer: Mobile number validation (valid data: Numbers)

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected

Step	2
Action	Input in the Mobile number field numbers
Input data	12345678
Expected result	Numbers are displayed in the Address field. No error message appears

Add Customer: Mobile number validation (invalid data: Special characters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected

Step	2
Action	Input in the Mobile number field Special characters
Input data	!@#$<>
Expected result	An error message "Special characters are not allowed" is appears

Add Customer: Mobile number validation (invalid data: Latin and Cirillic letters)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Select the Mobile number field
Input data	
Expected result	The Mobile number field is selected

Step	2
Action	Input in the Mobile number field Latin and Cirillic letters
Input data	Ʋикторіа
Expected result	An error message " Characters are not allowed" is appears

Add Customer: Mobile number validation (empty value)

Severity	Priority	Behavior	Type
Normal	High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open. The Mobile number field is selected. All fields except Mobile number filled with valid data

Steps to reproduce

Step	1
Action	Leave the Mobile number field empty
Input data	
Expected result	Mobile number field is empty

Step	2
Action	Click Submit button
Input data	
Expected result	The modal window appears with a message" Please fill all fields"

Step	3
Action	Close the modal message
Input data	
Expected result	The modal window disappeared

Step	4
Action	Click Submit button
Input data	
Expected result	The message 'Last name must not be blank' is presented under the Mobile number field

The Reset button resets all data in fields and error messages

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom/addcustomer.php is open.

Steps to reproduce

Step	1
Action	Fill in the fields with invalid data
Input data	FirstName- Вика LastName-!@#$% Email- rambler.ru Address-Новгород Mobile number- городской
Expected result	Error messages appear bellow fields

Step	2
Action	Click Reset button
Input data	
Expected result	All data and error messages disappear

Information about Customer ID appears after clicking the Submit button. Customer is added to the database.

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Fill in the fields with valid data
Input data	FirstName-Vika LastName-Smirnova Email- kryuvik@rambler.ru Address-Minsk Mobile number-80295567893
Expected result	No error message appear

Step	2
Action	Click the Submit button
Input data	
Expected result	The Customer ID information appears. The user is added to the database

The Delete Customer button exists on the initial page and Hamburger menu

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

https://demo.guru99.com/telecom is open.

Steps to reproduce

Step	1
Action	Click the Hamburger menu
Input data	
Expected result	Check the Active buttons: the Detete Customer button is exists

Step	2
Action	Check the Active buttons bellow logo (header)
Input data	
Expected result	The Detete Customer button is presented

The blue highlighting appears after clicking on any input field

Severity	Priority	Behavior	Type
Normal	High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/addcustomer.php is open

Steps to reproduce

Step	1
Action	Click on the any input field
Input data	
Expected result	The selected field is highlighted in blue

All required fields are marked *

Severity	Priority	Behavior	Type
Normal	Low	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

The page https://demo.guru99.com/telecom/index.html is open

Steps to reproduce

Step	1
Action	Select Add Customer from initial page or Hamburger menu
Input data	
Expected result	User is redirected on Add Customer page

Step	2
Action	Check that all required fields are marked *
Input data	
Expected result	All required fields are marked *