

# MADHURA JOSHI

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## SUMMARY:

- 4+ years of experience as a Business Analyst working in the software development industry specializing in requirement gathering, analyzing, SQL, technical documentation and project coordination
- Experience in Software Development Lifecycle (SDLC), Agile Software Development, Data Mining, Data Analysis and Software Analysis
- Experience in writing Requirement Definition Document which includes Functional Requirement Document (FRD) and Business Requirement Document (BRD)
- Knowledge of writing test cases and test plans to meet business requirements of the product

## EDUCATION:

### Masters in Information Technology

May 2015 - December 2016

Loyola University, Chicago  
GPA 3.6

## TECHNICAL SKILLS:

- **Databases:** Microsoft SQL Server, MYSQL, Oracle
- **Application:** SSRS, JIRA, SAP Informatica, Business Objects, Rapid Miner, MS Project, Visio, Microsoft Excel (V-lookup, PivotTable, Reports and Dashboard), SharePoint
- **SDLC:** Scrum (Agile), Waterfall Model (V&V)
- **Languages:** T-SQL, XML, SQL, PHP, HTML5, CSS, UML
- **Business Analysis:** Business Process Management, Project Planning and Management, Requirement Gathering

## PROFESSIONAL EXPERIENCE

### Business Analyst, Abbott Labs

April 2017- Present

- Gather requirements from clients to create and edit sites, pages and workflows in SharePoint
- Clean data and create Excel reports from the populated data
- Provides support to existing applications and resolves business and technical problem
- Understand the requirements from the customers analyze the requirements and provide solutions to the Customers
- Maintaining transactions in Salesforce
- Create a survey on Survey Monkey analyze the survey and create a report

### BI Analyst/Business Analyst, PCMI Corporation, Chicago

May 2016-December2016

- Developed Tabular, Matrix & Chart SSRS reports basing requirements/templates provided by user using T-SQL
- Created reports using Excel Pivot table and V-lookup
- Design and document the French interface for dealers, F&I managers and agents
- Created the Clients Business Requirements Specification Document (BRD) and the Functional Specifications Document (FSD).
- Designed Clients Process Model using Entity-Relationship Diagram, Activity Diagram, Sequence Diagram and Collaboration Diagram
- Facilitated in Integration and User Acceptance Testing (UAT)
- Participated in preparation for product launches including pre and post production release testing and writing test cases
- Gathered input/output process and modeled the Agile process using MS Visio
- Manage JIRA portal for creating and tracking tickets.

**Software Engineer, Saama Technologies, India Pune****January 2012 - January 2014**

- Developed Crystal Reports in SAP Business Objects 3.1/4.0 Oracle 10g to gain the detailed view of the data from data warehouse support ETL loads
- Enhancement in the current BO reports to ensure customer satisfaction
- Enhanced Existing Universe in Business Objects
- Requirement gathering from client, delivering the ETL code in SAP Informatica
- Testing and fixing bugs and support production run

**Business Analyst, Rushiprabha Engineering Pvt Ltd****August 2010-January2012**

- Understand business requirements from client team members and prepare Blue Print Documents
- Design purchase, sales, production and inventory modules with respect to the client requirements and the business flow in ERP
- Set test plan and analyze the test cases
- Manual testing of different modules in ERP software
- Requirement gathering for new changes from the client
- Feasibility testing of the entire ERP