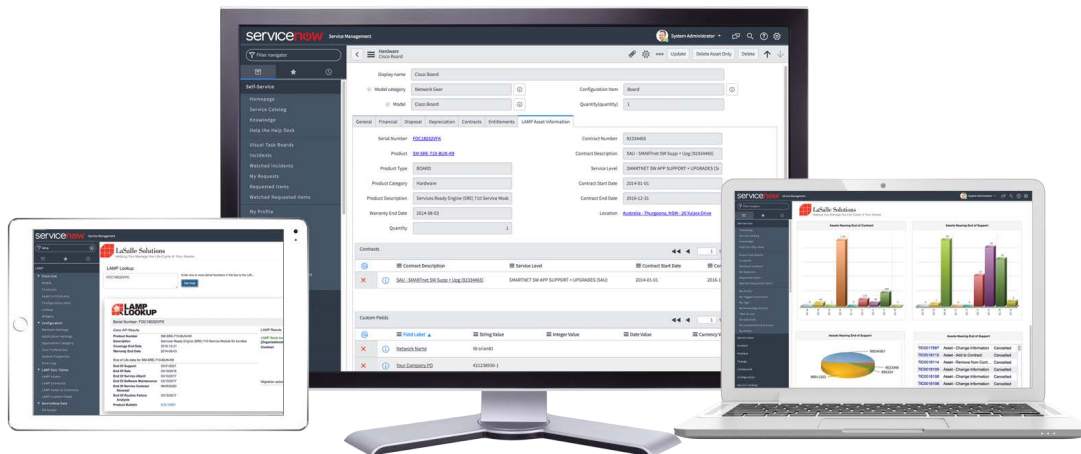


LAMP and ServiceNow

Better Information Through Integration



Automated Data Synchronization & Updates:

The LAMP ServiceNow integration enables automated synchronization and updates of asset data between a customer's ServiceNow instance and the LAMP platform, ensuring accurate tracking, continual monitoring and validation of the customer's assets and service contracts.



Low-Impact Integration: Data from LAMP is loaded into ServiceNow using a low-impact integration approach that simplifies the process while providing valuable information to ServiceNow users that is typically no more than one click away when they need it.



Asset Details: Asset information from LAMP is available in ServiceNow. Available data includes **contract details, product details, end of support dates, warranty dates and custom fields.**



Pre-Defined Widgets: The LAMP integration App that is installed in a user's ServiceNow instance includes pre-defined widgets for **serial number lookup, end of contract and end of support.**



Customization & Configuration: Every step of the data exchange between LAMP and ServiceNow enables custom filtration and configuration of asset data transferred between the systems.



Service Contract Renewals: Year round tracking of asset changes in ServiceNow through the integration process with LAMP allows for a greatly simplified contract renewal process.

Find out how **LaSalle** can help you with **ServiceNow** integration today!

www.elasalle.com | info@elasalle.com | Phone: (847) 823-9600