Hieu Huu Vuong

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Education	**Depaul University** College of Computing and Digital Media - Chicago Bachelor in Information Technology with 3.7 GPA (*magna cum laude*)	Graduated in December 2016

Work Experience	**Prevail Health Solutions**	1105 W Chicago Ave , Chicago, IL 60642 *IT System Administrator*	April - November 2016

- monitoring, administrate, troubleshoot, and manage infrastructure based systems:
  - Active Directory
  - Exchange / Office 365
  - Sharepoint
  - Backup Software
  - Antivirus Software
  - Google Voice VOIP
- Plan for service maintenance; Respond to service outage and other problems.
- Manage server with Windows Server 2102 R2, CentOS/Ubuntu Linux
- Provide training to co-workers on software and hardware usage; Create How-to documentations and knowledge base.
- Provide Consultation to improve current company's Infrastructure
- Manage company's domain through GoDaddy
- WCMS development for company's corporate website, with WordPress and Siteground
- Established social media presences with the marketing team.

Slow Roll Chicago | Non Profit Organization   Jan 2016 – July 2016
Front End Developer

- Develop website using Agile Methodology
- WCMS development with WordPress, Drupal and Squarespace, Prototyping, Web Design, User Story Development, Affinity Clustering, Product Backlog Development, Spring Cycle Management, Agile Workflow, Thorough and Organized Product Vision Board and System Board

Leapforce | Chicago , Illinois   May 2014 – Ongoing
Search engine evaluator

- Evaluates search engine results; Determine keyword and search term relevancy.

Northside's Neighborhood Computer Service | Chicago, Illinois   May 2014 – Ongoing
IT support

- Provided wide range of In-home services, such as troubleshooting printers and computers, Installation of Operating System and software, Setup network, and performance tuning
- Provide malwares removal and protection.

Swedish Covenant Hospital | 5145 N California Ave, Chicago, IL 60625   2009
Pharmacy Technician

- Assisted the pharmacists provide medication and other health care products to patients and consumers
- Performed routine tasks such as helping prepare prescribed medication, such as counting tablets and labeling bottle

Skills

Languages: Python, JAVA, C#, Ruby, ASP.NET, HTML, JavaScript, JQuery, PHP, CSS,	**Development Environment** – Visual studio, Android Studio, Sublime, Text Editor,
Server System: Linux Centos, Window Server 2008, 2012	**Operating Systems**: Windows 98/XP/VISTA,7/10, Ubuntu