

# Mohammad Asjad

*Sr. Unified Communications Engineer*



## **Contact Details**

Riyadh, Saudi Arabia

966 547 633 621

[muhammad.asjad87@gmail.com](mailto:muhammad.asjad87@gmail.com)



## **Education**

BSc. Telecommunications Eng.  
(NUCES, Lahore 2004-08)

## **Certifications**

CCIE Collaboration  
CCNP Voice  
CCNA Voice  
CCNA  
SSCA  
PSACAFE

## Summary

A high impact, multidimensional professional, with an exceptional track record of analytical and problem solving skills in extremely high paced environments. Highly Experienced in Enterprise Unified Communications & Collaboration Design, Deployments and Migrations for the Full Project Life Cycle ranging from Proposals to UC Design, Bill of Materials, Implementation, Testing, Detailed Documentation and Operational Support. Ability to learn with minimal guidance and prepare detailed documentation to move forward with any project promptly.

## Projects

### **Mobily (Etihad Etisalat Co.)**

*MDS-SA*

Involved in the deployment of Cisco HCS cloud services providing UC services to over 200 subscribers at Balancia Compound Riyadh.

Upgrade of CUCM cluster from v8.6 to v9.1 & providing support to operations teams for end user escalations.

### **Royal Commission of Jubail & Yanbu**

*MDS-SA*

Designing & implementing complete virtualized solution for UC applications (CUCM, UCONN, IM&P, UCCX, Prime Collaboration), Expressway, CWMS & Telepresence (vTS, TP Conductor, TMS). Integration with Avaya infrastructure & Tandberg video conference infrastructure.

### **Almarai**

*MDS-SA*

Designing unified dial plan for over 100 branches and 30,000 end users, also implementing UC applications (CUCM, SME, UCONN, IM&P, CUBE) & upgrading/migrating several clusters from v4.x, v6.x, v7.x, v8.x to v10.5.

### **NADEC**

*MDS-SA*

Upgrading UC applications (CUCM, UCONN, Presence, UCCX) from v8.x to v11.x, implementing Expressway, Jabber Guest Server, Telepresence (vTS, TP Conductor, TMS, TMSXE) & Prime Collaboration. Including centralized design for over 100 branches & deployment of IP telephony at 25 branches for around 5000 users.

### **Professional Trainings**

CCIE Voice Bootcamp  
CCVP  
CCNP  
CCNA  
WiMAX  
CWMS  
Webex Social

### **Expertise**

CUCM (v6.x – 11.x)  
UCONN  
IM & Presence  
UCCX  
SME  
Expressway  
Jabber Guest  
Telepresence Server  
Telepresence Conductor  
TMS  
TMSXE  
CWMS  
Informacast Paging  
MediaSense  
Prime Collaboration  
VMware ESXi  
VMware vCenter  
CUBE  
CME  
CUE  
Cisco Commerce Workspace  
Cisco Prime Deployment  
RTMT  
Attendant Console  
Packet Analyzers

### **Tatweer for Education**

*MDS-SA*

Implementation of UC applications (CUCM, UCONN, IM&P, UCCX), Expressway, Informacast Paging, MediaSense.

### **Sulaiman Al-Rajhi Colleges**

*MDS-SA*

Migration of UC applications (CUCM, UCONN, IM&P) from v8.x to v10.5. Integration with Imagicle Billing Server & Fax Server.

### **Moevenpick Hotels**

*MDS-SA*

Design & implementation of UC applications (CUCM, UCONN, IM&P) & integration with Opera, FCS & HMS providing services to around 3000 users.

### **Ministry of Agriculture**

*MDS-SA*

Implementation of UC applications (CUCM, UCONN, IM&P), Telepresence (MCU, VCS, TMS) & IP Telephony for 13 branches.

### **Suleman bin Abdulaziz University**

*MDS-SA*

Upgrade of CUCM v7.x to 9.x & migration from MCS to UCS Servers.

### **Ministry of Housing**

*MDS-SA*

Design of centralized dial plan & implementation of CUBE for 20 branches including migration from E1 to SIP circuit.

### **Royal Saudi Naval Force**

*MDS-SA*

Deployment of Telepresence infrastructure for video conferencing.

### **MODON**

*MDS-SA*

Implementation of UC applications (CUCM, UCONN) & integration with RightFax Server.

### **King Abdul Aziz International Airport**

*R-Tech*

Upgrade of CUCM v6.x to v8.x.

### **PPMDC**

*R-Tech*

Integration of CUCM v8.x with MS Lync 2010.

### **Halwani Bros.**

*R-Tech*

Implementation of CUCM v8.x providing services to 2000 users.

### **Personal Details**

Nationality: Pakistani  
Date of Birth: 08th March, 1987  
Marital Status: Married

### **Languages**

Arabic (Work Proficiency)  
English (Fluent)  
Urdu (Native)

### **Future Goals**

UCCE Specialist  
Virtualization Specialist

## **Work Experience**

### **Mideast Data System (Cisco Gold Partner) Riyadh *Unified Communications Engineer***

Jan, 13-Present

Working as Lead UC Engineer, responsible for designing & implementing UC voice & video solutions for medium to large scale enterprises. Supporting pre-sales team to propose solutions meeting customer requirements. Handling end customer escalations to resolve technical issues. Preparing technical documents such as HLD, LLD, NIP/NMP, NRFU & Acceptance test.

### **R-Tech (Cisco Premier Partner) Jeddah *Systems Engineer***

Jan, 11-Dec, 12

Worked as a level 3 systems engineer, providing BOQs, Design, Implementation and Technical Support in various projects such as PPMDC, Hajj Terminal KAIA, Hotel Sultan Palace, Halwani Bros, Simpex Paper Industry, Arrow Juice Factory, LFKAN Law Agency, Diyar-ul-Khayal Real State & Impregilo Architect Agency.

### **Corvit Networks (Cisco Gold Partner) Lahore *Voice Engineer***

Jan, 09-Oct, 11

Worked voluntarily under the supervision of Mr.Naeem Akhtar (Sr. Instructor, Corvit Systems) on various projects & provided back-end support to multiple international clients.

### **Royal Media Network (PVT.) LTD Lahore *IT Intern***

Oct, 08- Dec, 08

Responsibilities:

- Operations & Optimization of Wi-Fi & IP Telephony.
- Implementing & troubleshooting WLAN & IP Telephony.

## **References**

Will be furnished upon request.