**QUINTIN STRICKLAND**

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**EDUCATION**

**East Carolina University College of Business,** Greenville, NC May 2024

Bachelor of Science in Business Administration, Management Information Systems (GPA: 3.4/4.0)

**TECHNICAL EXPERTISE**

* **Programming Language/Software Applications:** C# (intermediate), Visual Studio Code (intermediate), Excel (proficient), HTML 5(intermediate)
* **Hardware/software system platforms:** Cisco, Windows, Excel
* **Certifications:** AWS Cloud Practitioner (in-progress)

**TECHNICAL EXPERIENCE**

**Brannin Charters, LLC,** Wilmington, NC (In progress)

* Effectively applying system analysis techniques to evaluate and improve
* Collaboratively designing systems for the clients
* Identified business requirements, user requirements, functional requirements, and non-functional requirements of the system
* Drawing interface structure diagrams for the entire webpage

**WORK EXPERIENCE**

**Longhorn Steakhouse**, Greenville, NC                 November 2022 – Present

**Host**

* Managed an average of 155 in-person and telephone guest’s inquiries per customer service request and reservation booking
* Assign work tasks and coordinate activities of dining room personnel to ensure prompt and courteous service to customers
* Responded to guests’ inquiries and guests in a timely, friendly, and efficient manner

**ACTIVITIES AND HONORS**

* ECU men’s club soccer August 2020 - Present
* Honor roll December 2021 - Present
* Cleveland Middle School Soccer/Basketball camp June 2018 - Present