## Stephanie Tsang

#### **UX/UI** Designer

3 Reasons

why I'd be a great fit at Kira Systems

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# Data-informed problem solving

#### What Kira needs:

Product designer who leads the end to end design process and strives to understand users through data and feedback



I lead research and testing at Stitchology.

Synthesizing the priority 3 pain points serves as a focal point for our team's problem statement and ideations.



Iterative approach for improving product solutions

My team and I collaborated to implement research-based feature recommendations to pivot the product's key task flows. This resulted in a 200% increase in customer conversions pre-launch!

## Cross-functional collaboration

#### What Kira needs:

Collaborate to scope features and design feasibility, ensure design document for devs, and contribute to design system for coherence



I design in lean environments with the development team

At Develop for Good, we ideate solutions together and then work in parallel to ensure a steady output of product



I've built design systems for visual consistency and efficiency

As the solo designer at ParentHero, I collaborate with the development team to add the design components and code to build the design system.

# Management experience

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## Identify design opportunities from user & business perspectives

In my previous role, I increased team efficiency by 50% through improving communication, re-defining processes, and identifying employee frustrations and redundancies.



#### **Project management prioritization**

Over the past year, I've continued to work with previous clinic team to complete projects while in school and working with startup teams part time.

#### What Kira needs:

Work with PMs and engineering to provide input on our roadmap while advocating for good design practices, useful tools, and industry standards

## Bonuses of why I'm a great candidate



## Work experience in healthcare

I've worked closely with high powered individuals like doctors, lawyers, and insurance adjudicators to meet patient needs and achieve goals.



#### High ROI with independent work

A <u>redesign project</u> for a local clinic led to a 120% increase in site traffic in one month.



## Self taught for front-end fluency

By understanding the feasability and constraints of my designs, I have faster design cycles and product deliveries working with engineers.

# Thanks for your time

and stay safe!

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