



How to track incidents online (fast)

/ AGENDA

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Introduction

/ Problem: Spreadsheet of Doom

	A	B	C	D	E	F
1	System	Priority	Status	Analyst	Analyse Status	Note
2	SV-ESXI-18	low	clean	lionne	done	
3	SV-ESXI-19	low	clean	stuhli	done	
4	SV-ESXI-20	low	clean	lionne	done	
5	SV-ESXI-21	low	clean	lionne	done	
6	SV-DC-01	high	compromised	lionne	triage_ongoing	a.exe
7	SV-DC-02	high	compromised	lionne	done	a.exe
8	SV-DC-03	high	compromised	stuhli	done	a.exe
9	SV-LIN-270	low	clean	stuhli	done	
10	SV-LIN-182	medium	clean	stuhli	done	
11	SV-win-459	high	compromised	stuhli	analyses_ongoing	b.exe
12	sv-WIN-622	low	clean	stuhli	done	
13	sv-win-729	low	backup	stuhli	done	recovered
14	SV-WIN-610	medium	backup	stuhli	done	recovered
15	SV-WIN-387	medium	clean	stuhli	done	
16	Sv-WIN-986	medium	compromised	stuhli	recovery_ongoing	a.exe
17	SV-WIN-375	medium	compromised	stuhli	recovery_ongoing	a.exe
18	SV-WIN-754	low	compromised	lionne	triage_ongoing	b.exe
19	SV-WIN-320	low	clean	stuhli	done	
20	SV-WIN-78	low	backup	lionne	done	recovered
21	SV-WIN-48	low	backup	stuhli	waiting_for_customer	recovered
22	SV-WIN-91	low	backup	lionne	done	recovered
23	SV-WIN-877	low	backup	lionne	done	recovered
24	SV-WIN-41	high	clean	lionne	done	
25	SV-WIN-132	high	compromised	stuhli	triage_failed	a.exe, b.exe
26	SV-WIN-744	high	compromised	stuhli	edr_installed	a.exe
27	SV-WIN-948					

/Solution: **DFIRTrack**

KEEPING TRACK OF TRACES

- > Incident Response system-based status tracking for Incident Response Teams
- > CERT case-based incident tracking possible, but not focus
- > no client separation, so one instance per customer / project
- > DFIRTrack is based on Python, Django and PostgreSQL

Installation

/ Installation

Manually

> <https://github.com/dfirtrack/dfirtrack/wiki/Installation#minimal-installation>

Ansible

> <https://github.com/dfirtrack/dfirtrack/wiki/Ansible>

Docker

> <https://github.com/dfirtrack/dfirtrack/wiki/Docker>

> Prod and dev available

> Customization using docker/(prod | dev)/.env

/ Workshop Setup

Setup Docker

- > `cd docker/prod`
- > `docker-compose up -d`
- > `./setup_admin.sh`
- > browse to localhost and accept the certificate warning

Configuration and Customization

/ Main config

Configuration possibilities

- > Meaning of *General options*
- > *Artifactstatus* and
- > *Casestatus* and their status and time implications
- > Side note: working *Artifactstatus* and handling of *Artifact* entities

/ User and groups

Implications

- > No extensive user management, usage of Django capabilities
- > Access via *Admin* page (so only for admin user)
- > Within GUI every user is allowed to do everything (no read-only user)
 - > Customer only gets data exports
- > Small examples of usage
- > Detailed example at the end if there is time left

Overview of Main Entities

/ System

What is a system?

- > Could be anything that can be compromised (and may contain forensic artifacts)
- > For us mainly client and server systems
- > Might also be switches, firewall appliances, USB devices, etc.

/ Artifact

What is an artifact?

- > Data or file of a system to be analyzed
 - > Single files (malware sample, log file etc.)
 - > Disk images, memory images etc.
 - > File collections (triage images)
 - > THOR scan
- > One artifact requires a system, a system can contain many artifacts (database relation 1:n)
- > We implement the artifact lifecycle utilizing the *Artifactstatus* in our workflow

/Case

What is a case?

- > It is possible to work case-based
- > You need to create the case beforehand
- > Case-based working is not in focus of DFIRTrack, therefore you probably will need other tools to track cases (for example "TheHive")
- > We use DFIRTrack most of the time for one incident, which equals one case
 - > Sometimes we identify a second incident during the analysis and create a new case to distinguish the incidents

/Task

What is a task?

- > Basic task management / tracking (there are better solutions)
 - > Was implemented before the invention of *Artifacts*, so kind of deprecated (at least with our workflow)
- > A task can be linked to other main entities
- > We track only high-level tasks during an incident, everything else will be tracked utilizing the corresponding status (artifacts, systems)

/ Notes, Reportitems, Analystmemo and Documentation

The dream "automated report generation" (this is the way), work in progress though

- > Idea: to prepare sections for a later report
- > *Notes* are notes not linked to systems
 - > e.g. "T1003.001 OS Credential Dumping: LSASS Memory" overview for all affected systems
- > We can create *Reportitems* on per-system-basis
 - > e.g. "T1560 Archive Collected Data" for a single system
- > To view these items, *Documentation* is an overview page
 - > Unfortunately, not as flexible and clear as we would like it to be
- > *Analystmemos* are just internal notes for a system

/Tags

Tags are self-explanatory?

- > You can tag every entity
- > Flexible structuring of entities, e.g.
 - > Initial system (system identified by the customer at beginning of an incident)
 - > Priorities
 - > IoCs (one tag per identified IoC)
 - > MITRE ATT&CK techniques / tactics / software
 - > Scanner license created
 - > Basically everything, that is not considered initially by DFIRTrack (like OS, location, etc.)

Import, Export and Manipulation Capabilities

/ System Creator and Modifier

Creator

- > Fast creation of systems (obviously)
- > Basic error correction implemented

Modifier

- > Modification (of a subset) of systems
- > Main goal is to avoid accidental changes

/ Artifact Creator

Slightly different than the System Creator

- > Creates multiple *Artifacts* (also obvious)
- > Basically, a concatenation of *Artifacttype* and *System* that results in *Artifacts*

/ Case, Task and Tag Creator

No example provided, because self-explanatory

- > Does the same than the other *Creators*
- > Just to understand the implications from a database point of view
 - > Case and Tag creator combines existing *Case* or *Tag* entities with existing *System* entities (creates the m:n relationship)
 - > Task creator creates new *Task* entities (for existing *Tasknames*) and links to existing *System* entities

/ System Exporter and Artifact Exporter

System Exporter

- > Creates CSV and XLS exports for Systems
- > aka system list aka *Spreadsheet of Doom*
- > Freely configurable (global and persistent)
- > Either ad hoc download or per scheduled task (explanation follows later)
- > Main reporting instance within our workflow

Artifact Exporter

- > Only XLS export available
- > Otherwise equivalent to System Exporter
- > We use this file for requesting artifacts within our workflow
 - > Export only specific *Artifactstatus*

/System Importer

Imports systems via CSV

- > For our workflow, the automatic import implements the interface to other tool results
- > Freely configurable (global and persistent)
- > Main goal is to avoid accidental changes, but differentiation: newly added systems vs. existing systems
 - > The complex setting options result from this
 - > This feature should be tested intensively for your own processes before you automate it and run it in production
- > Either ad hoc upload via GUI or file system or per scheduled task (explanation follows later)

Automation Capabilities

/ Scheduled Tasks

Fully automated processes

- > Uses Django Q
- > Available for System Exporter (CSV and XLS), System Importer, Artifact Exporter and for the *Status* page
- > Not very intuitive, therefore shortcut buttons exist
- > Export path is defined in *Main Config*
- > Post-processing (e.g. via cron job) is not part of DFIRTrack

/Workflows

Semi-automated tasks

- > Mainly used for *Artifacts* (but *Tasks* also possible)
- > Idea: often the same standard *Artifacts* required per *System*
 - > DFIRTrack GUI would require 2 single steps
- > possible in several places
 - > System creation
 - > System detail
 - > System Creator
 - > System Modificator (this is a good place for adding – also single – artifacts for multiple systems in case they were forgotten, because it is more convenient than using the Artifact Creator)

Roadmap, Feedback and Feature Discussion

/ Roadmap, Feedback and Feature Discussion

Roadmap

- > Lots of smaller issues
- > Timesketch integration
- > Improvement of documentation and report features
- > Potentially MITRE ATT&CK tactics and techniques (not sure, currently represented via Tags in our workflow)
- > We are aware that there are some legacy features, but whenever you remove them, you suddenly need them in the next project...

Feedback

- > DFIRTrack is used by a small community
- > Currently the feedback is very restrained
- > Missing functionalities or bugs are mostly discovered during projects by us
- > Sorry we are all no frontend developers, contribution is very welcome

How you can reach us

How you can reach us

/Who we are

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Backlog

/ User and groups

Example

- > New user with extended permissions (between admin 'dfirtrack' and 'stuhli')
 - > 'Staff status' is necessary to access admin page at all
 - > Useful groups are 'dfirtrack' and 'django_q'

/ Status

Kind of overview page

- > Was relevant during a project
- > Also makes use of scheduled task

/ Assignments

Counter to pick up "tasks"

- > Should be self-explanatory
- > Independent from 'grab' and 'free' the entity status has to be updated

Work in progress

- > At the moment the main entities can be filtered
 - > Cases
 - > Tags
 - > User assignment
- > The current status works, but we are not yet completely satisfied with it

/ Fixtures

Might support recurring base configurations during different deployments

- > Uses Django feature to serialize database contents to files
- > Files can be imported (de-serialized) during deployment
- > Thinkable use cases are
 - > Users and groups
 - > Scheduled tasks
 - > Status (for *Systems*, *Artifacts*, etc.)
 - > *Tags*
 - > Main Config