**MVP for E Commerce Chat Bot**

Features:

* Text based AI chatbot that can complete the following:
  + Assist with Order Tracking
  + Providing product recommendations from catalog
  + Handle returns/ refunds
  + Issue ticket in case of support/ enquiries

AWS services proposed:

* Amazon Lex for natural language understanding
* AWS Lambda for serverless compute
* Amazon S3 for storing logs or chat transcripts

Integration Channel

* Website chat widget

