SUBALAKSHMI M

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https://subalakshmi98.github.io/mycv/

OBJECTIVE

Seeking a position to expend all my educational skills and professional knowledge that would enhance my passion to provide a path for my continued career growth and also to favor ample effectiveness of organization.

WORK EXPERIENCE

June 2018 – Till Date
Systems Engineer, Infosys Pvt Limited

Worked in Front end developer, content authoring, platform administration and production support for both platform hosting and application support for multiple internet facing critical pharma, corporate and top consumer websites including GSK.com and US.GSK.com. The sites were hosted on a wide range of hosting platform with multiple technology stacks like Windows .Net / Linux Apache, JBoss, AEM 6.0, 6.2 and 6.5 based on the website's technology requirements.

Roles and Responsibilities:

FRONT END DEVELOPMENT:

- ✓ Implementing Web design and development principles to build stable software as per the design based on client needs.
- ✓ Building websites and apps that are responsive and usable using HTML, CSS and JS.
- ✓ Designing and implementing HTML email templates and newsletters for marketing campaigns.
- ✓ Maintaining an organized workflow using a project management tool (like GITHUB).
- ✓ Monitoring websites performance and rectifying front-end-related issues.
- ✓ Documenting bug reports, tickets and any code changes.
- ✓ Providing guidance and troubleshooting support to clients.
- ✓ Communicating technical issues in an understandable manner to the team and clients.

AWS CLOUD ENGINEER

- ✓ Responsible for architecting, designing, implementing and supporting of cloud-based infrastructure and its solutions. Proficient in AWS services like VPC, EC2, S3, ELB, Autoscaling Groups, EBS, RDS, IAM, CloudFormation, Route 53, Cloudwatch, CloudFront and CloudTrail.
- ✓ Experienced with event-driven and scheduled AWS Lambda functions to trigger various AWS resources.
- ✓ Provisioning, managing SSL, Certificates using AWS Certificate Manager and attaching it with load balancers.
- ✓ Auditing the Cloud Trail reports for security analysis, resource change tracking and troubleshooting.
- ✓ Created S3 buckets in the AWS environment to store files, sometimes which are required to serve static content for a web applications.
- ✓ Used IAM for creating roles, users, groups and also implemented. MFA to provide additional security to AWS account and its resources.
- ✓ Maintained edge location to cache data with CDN using Cloud Front to deliver data with less latency.

CONTENT AUTHOR (AEM)

- ✓ Developing AEM components, Templates, dialogs and design dialogs based on the business needs.
- ✓ Embedding Third party libraries to site. Creation and installation of packages for the project.
- ✓ Creating new webpages as per the design shared by the clients in AEM.
- ✓ Managing and publishing content changes for the websites using CF (Zen garden) in AEM.
- ✓ Doing Quality Analysis for the content changes done by the team members.
- ✓ Resolving issues faced by content Authors and CUG issues related to AEM Out of Box functionality.

MIDDLEWARE ADMINISTRATOR

- ✓ Website setup, redirecting the sites, decommissioning the sites and its maintenance from Windows & Linux servers.
- ✓ Database setup in MySQL/MSSQL and its maintenance.
- ✓ Handling go-live requests, content promotions, deploying patches and change requests.

OTHER RESPONSIBILITIES

- ✓ Users and permission management in AEM, Windows Server, Adobe Analytics and JIRA.
- ✓ Coordinating with client and internal team on scoping, issue resolution and status updates.
- ✓ Interacting with Client Weekly and Monthly to discuss about the tickets resolved, SLA tracking and other appreciations. Quality assurance by audits of tickets.
- ✓ Preparing user guide documents and SOP documents.

PROFESSIONAL SKILLS

- ✓ Operating systems : Linux, Windows
- ✓ Servers : Apache, IHS, JBoss
- ✓ Database : MySQL, MSSQL, Oracle(Basic)
- ✓ Application : AEM(6.0,6.2,6.5), Adobeanalytics
- ✓ Cloud service : AWS
- ✓ Monitoring Tool : Pingdom
- ✓ Ticketing Tool : BMC Remedy, Jira
- ✓ Devops : GIT, Jenkins
- ✓ Packages : MS Office
- ✓ Front End Language : HTML, CSS, JS/Express & React, JQuery

EDUCATION

- **Bachelor of Science, Information Systems**

  Coimbatore Institute of Technology   Graduated, May 2018
  Anna University   Marks 82%
  Coimbatore

- **HSC**

  AVB Matric Higher Sec School   Graduated, March 2015
  State Board of TamilNadu   Marks 87%
  Coimbatore

- **SSLC**

  Vidyaa Vikas Matric Higher Sec School   Graduated, March 2013
  State Board of TamilNadu   Marks 97%
  Coimbatore

TRAININGS

- ✓ Windows Server Administration – L1 & L2 associate Level
- ✓ AWS Cloud Practitioner
- ✓ AWS Migration
- ✓ Basics of ITIL
- ✓ Cohesity – Core/Advanced Operator
- ✓ The complete web development bootcamp - udemy

DECLARATION

I hereby declare that the foregoing information are true and correct to the best of my knowledge and belief and that I have not concealed any information, which might reasonably be expected to affect my suitability for this job.

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