



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



Quality of the paper is good.

i like your invittation.

It is very beauttyful.

You could have reduced the size.

you could have changed the background.

you could have avoided the names of the relatives in the invitation.

pages of the invitation reduced in numbers.

paper could have been shining.

Font size could have been changed

invitation is so colourful

In create enthusiasm.

font styel is nice.



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?