

S.No	Issue Description	Ownership
1	SMS Issue	Sriram
2	Duplication of customers no proper validation	Ravi
3	Upload files/images Resolution	Ravi/Sriram
4	Inactive employees still log in and able to Report	Balu/Ravi
5	Sometimes no information on order creation (email as well portal also)	Ravi/Sriram
6	App version update alerts	Ravi/Sriram
7	Reference/Acknowledgment number on order creation via order confirmation SMS	Ravi
8	Unable to promote user as an Admin	Balu/Ravi
9	Report need a filter only with valid orders	Ravi
Live Issues from End Customers		
1	BCA uploaded order yesterday in the APP but OTP not received by the stockist and pending for last 2 days (SN DRUGS, SHIVAPUR)	
2	Krishna medical store, kiraoli UP order processed OTP received and submitted, but order not processed in SAP (mail intimation has not gone to CFA)	
3	Shukla and sons, hardoi order processed OTD received and submitted, but order not processed in SAP (mail intimation has not gone to CFA)	
4	In some cases, after mail intimation to CFA, the order is not getting processed	

Status	Date
Issue Resolved	5/15/2020
Pending	
Pending	
Pending	
Pending	
will be checking on next app publishment	
will be enabling the same via email confirmation	
Seems it is resolved now, but re-verification is under progress	
Pending	
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