

Subramanya Sharma B G

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EXPERIENCE

KYNDRYL SOLUTIONS | DATA ENGINEER(FULL-TIME)

Sept 2023 – Present | Bengaluru, India

- Analyzed large datasets with Elastic, Kibana, and SQL, delivering insights that enhanced customer deliverables and informed strategy.
- Designed intuitive Kibana dashboards to present clear, actionable data visualizations, enabling stakeholders to drive efficient and informed business strategies.
- Ensured data accuracy and quality through rigorous validation, ETL processes, SQL scripting in databases like Elasticsearch, reducing processing times and enhancing operational efficiency for client deliverables.
- Collaborated with support teams using ServiceNow (SNOW) for ticket tracking and incident resolution, escalating over 150 technical support issues related to production and PSE environments, while integrating Logstash for streamlined data pipelines.

PROJECTS

ANALYTICAL DASHBOARDS | DEVELOPED AND OPTIMIZED ANALYTICAL DASHBOARDS TO DELIVER STRATEGIC INSIGHTS FOR EXECUTIVE DECISION-MAKING.

Nov 2023 – Present | Bengaluru, India

- Built and maintained Python-based dashboards (POS, Inventory, Global Resiliency, CSI) using Elasticsearch, Kibana, and SQL for data modeling, equipping executives with precise, actionable visualizations in agile sprints.
- Enhanced multiple dashboards with Python collation scripts, ETL integrations, enabling accurate reporting and control functions for strategic planning and production support.

SERVICE MANAGEMENT | SPEARHEADED ISSUE RESOLUTION, ENHANCING CUSTOMER SATISFACTION AND OPERATIONAL EFFICIENCY

Sept 2023 – Present | Bengaluru, India

- Resolved 150+ ServiceNow (SNOW) incident/RITM tickets, fixing data visualization/control issues for reliable production support and customer deliverables.
- Led account onboarding/offboarding processes, collaborated with support teams to streamline agile workflows, strengthening client trust and operational efficiency.

EDUCATION

REVA UNIVERSITY, BCA

Sep 2020 - April 2023 | Bengaluru, India
Cum. GPA: 8.2 / 10.0

JAIN UNIVERSITY, MCA

Jan 2024 - Present | Bengaluru, India

SKILLS

PROGRAMMING

- Python(2+ years active development in applications and control functions)
- SQL
- Java (Basics)
- C++

DATA TOOLS AND ENTERPRISE TOOLS

- Elasticsearch
- Kibana
- Logstash
- ETL
- SAP
- SAP HANA
- SAP T-Codes

DATABASES AND CLOUD PLATFORMS

- SAP HANA
- Oracle
- MySQL Workbench
- Elasticsearch
- Azure
- AWS

SOCIETIES

Data Team – TnI Team (AIOps), Kyndryl Solutions(Led team in process improvement and ticket closure),

Volunteer Data Analyst, Kyndryl Solutions(Contributed to off-boarding ticket closure and process optimization).

LINKS

Github:// Subramanya Sharma B G

LinkedIn:// Subramanya Sharma B G

Code Chef:// Subramanya Sharma B G