Subhash Das
subh2das@yahoo.com
+91 9930626006

Microsoft CERTIFIED — IT Professional

Enterprise Administrator on Windows Server® 2008
Enterprise Messaging Administrator on Exchange 2010
Lync Server Administrator 2010

Microsoft CERTIFIED — Technology Specialist

Microsoft Lync Server 2010, Configuring
Microsoft Exchange Server 2010, Configuration
Windows 7 and Office 2010, Deployment
Windows Server® 2008 Applications Infrastructure, Configuration
Windows® 7, Configuration

Microsoft CERTIFIED — Solutions Expert
Private Cloud
Server Infrastructure

Microsoft Exam passed

Exam 533: Implementing Microsoft Azure Infrastructure Solutions
Issued to subhash Das
Issued by Microsoft

Objective

- *Build up operational & service excellence modules for organizations to work efficiently for Service Delivery*

- *Manage & Mentor Projects which should involve Budgets, business strategies & Team Technical Development for Successful Deployments.*

Summary   of   Experience

Fourteen Plus Years of Market experience which comprises of Multi-National Companies & Domestic companies spread across the globe. This includes low level understanding of Operations & Service Delivery pertaining to organizational operations; my educational & technical qualifications have given me opportunity to lead IT Applications & IT Infrastructure Implementation, Cloud, Maintenance & Support. Years of market experience has thought me to manage and deliver projects based on operational, technology & budgetary challenges. With cutting edge technologies and new technological challenges I've trained myself to multi task to keep up to the pace of technology and innovation.

Technology

a. *Azure IaaS and PaaS*

b. *Azure IaaS – S2S/P2S VPN (Hybrid Cases), SQL Database Migration, Application Gateway. Azure Active Directory, Azure Backup/Vault, Disaster Recovery, Automation and Monitoring & Reporting. Hosting ADC, ADFS and ADFS WAP.*

c. *Azure PaaS – Hosting SQL and Non-SQL Database and Application.*

d. *Microsoft Client Operating Systems - Windows 8 / Windows 7 & older*

e. *Microsoft Office 365 Migration using third party Tools*

f. *Microsoft Azure*

g. *Data Center Optimization*

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h. *Microsoft Server Operating Systems – Windows 2012 R2, Windows 2008 R2, Windows 2003 & older*

i. *Microsoft Database – SQL Server 2012, SQL Server 2008 R2 & older*

j. *Microsoft e-mail solutions - Exchange Server 2013 and 2016, Exchange Server 2010 & Exchange 2007*

k. *Microsoft VoIP Solution – Lync Server 2012, Lync 2010 & Office Communication Server 2007 R2*

l. *Microsoft System Center Configuration Manager 2012*

m. *Virtualization using Microsoft Technologies & VMWare*

n. *Storage – SAN, NAS, Hybrids*

Technical & Operational Skills

a. *Working as a Delivery Head for West Region with Team as Engineers.*

b. *Worked as a technology pre-sales professional to achieve company's "Solution Sales" target*

c. *Provided consultation to organization on data & storage security*

d. *Mentored and participated in team training to enhance team capabilities*

e. *Managed project by risk assessment & impact analysis*

f. *Policy planning, cost benefit analysis & regulatory compliances for IT Department*

g. *Virtual infrastructure designing, implementation & maintaining using VMware & Microsoft Technologies*

h. *Application security using public and private certificates; using third party security modules to tighten infrastructure & application operations*

i. *Designed disaster recovery sites and solutions for application critical operations*

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Qualifications & Certifications

a. *Microsoft Azure Deployment 70-533*

b. *Microsoft Certified Technical Specialist for Cloud (Office 365)*

c. *Microsoft Certified Technical Specialist for Messaging (MCTS Messaging)*

d. *Microsoft Certified System Engineer (MCSE)*

e. *Microsoft Certified System Administrator (MCSA)*

f. *Bachelor of Engineering in Computer Science – Anna University, Chennai*

g. *Higher Secondary Certificate – KVIIT, Chennai*

h. *SSC – KVIIT, Chennai*

Professional Experience

Organization: *Comparex India Pvt. Ltd*
Title: *Delivery Head & Solution Lead*
Period: *May 2013 – Till Date*

Profile:
Responsible for Professional Service Business for Enterprise Clients
Designed/Implemented Solution for Infrastructure & Application based on Client requirement
Managed Project for internal team and clients
Managed Hands On Delivery for Clients
Designed & worked on internal business processes
Managed a team of Professional Service consultants of Microsoft Technologies
Managed a team of Professional Service consultants of Security & Network Technologies
Validated solutions designed and proposed by internal consultants
Validated solutions designed and proposed by vendors
Worked closely with OEMs to plan accounts
Trained Business team on technology

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Organization: Mindlance India Pvt Ltd.
Title: Solution Consultant
Period: November 2010 – April 2013
Profile:

Managed a team of Professional Service consultants of Microsoft Technologies

Managed a team of Professional Service consultants of Security & Network Technologies

Validated solutions designed and proposed by internal consultants

Validated solutions designed and proposed by vendors

Contributed to revenue jointly with Sales team and was responsible for numbers

Managed and Maintained application & infrastructure best practice in contact center for in-bound and out-bound calls

Worked closely with OEMs like Microsoft, HP, Dell, etc to close deals with clients

Worked closely with OEMs to meet clients and understand their technical requirements

Trained internal team on technology to ensure smooth consultation practice

Managed and maintained internal servers for smooth internal operations

Managed and Implemented internal IT Policies

Organization: Dimension Data/Datacraft
Title: Solution Consultant
Period: July 2008 - October 2010

Profile:

Validated solutions designed and proposed by internal consultants

Designed & Implemented IT Infrastructure for the Clients

Managed IT department (Microsoft infrastructure)

Responsible for staff appraisals & sourcing

Trained internal team on technology

Responsible for client relationship and upsell

Managed Remote Infrastructure Operations for the organization

Prepared IT budget for internal clients

Looked after delivery of solutions and operations

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Organization: *Microsoft India (under Bertelsman Group)*

Title: *Partner Technology Specialist*

Period: *Jan 2005 – June 2008*

Profile:

Implemented and followed ITIL Standards for service management

Headed a team of 35 partner in NCR

Created BOM for Partners on .Net products.

Responsible for IT Infrastructure operation and maintenance

Managed Microsoft Networks & Infrastructure

Managed Exchange Solution & Security

Prepared IT budget for the management for partners

Looked after delivery of operations

Looked after backups and planned recovery

Organization: *QuEST*

Title: *Solution Specialist-Sales*

Period: *June 2001 – December 2004*

Profile:

Supported clients on Tools issues as L3 support technician

Helped and mentored L1 & L2 engineers in escalation

Participated in training teams on technology & quality

Buddied with support engineers to ensure quality during new assignments

Platform Development Languages: Python, JavaScript and Ruby

Methodology Tools (Knowhow): Jira, SCRUM and Agile

Personal Details

Date of Birth: *16th February 76*

Nationality: *Indian*

Languages: *English, Bengali & Hindi*

Hobbies: *Travelling*

Marital Status: *Married*

Address: *Mira Road, Thane, Mumbai*

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