1. Brand name for product is not available in Edit form.
2. Display number of products not available. **>>> Not sure which page you are talking about**
3. Display number of products options to be: 10/20/30/50/All **>>> Not sure which page you are talking about**
4. Display number of services options to be: 10/20/30/50/All **>>> Not sure which page you are talking about**
5. Display number of products option default to be: 20 **>>> Not sure which page you are talking about**
6. Display number of services options to be: 20 **>>> Not sure which page you are talking about**

**All above are at Setup -> Products or Setup -> Services. CORRECT ALL ABOVE.**

1. Once sell price set, and afterwards sell price changed, this change doesn’t reflect in create invoice form
2. Appointment create form has a checkbox called “New customer”. If the customer created during appointment creation when the “New customer” checkbox enabled, It is not being created. I can’t see this customer in Directory.
3. Remove email requirement in contact creation.
4. Make contact creation requirement only for;

Name, Surname, Telephone Number

This has already been told, but still I am saying this again. Remove the requirement for salary or commission requirement. Remove the password requirement. Make it if the password not entered, then staff or manager can’t login. Make for owner password required requirement in addition to name, surname, tel number.

1. Remove “Appointment No: SalonName Undefined” in calendar > appointment display

Use the following information to demonstrate the problems listed #12;

Username: [kristina-2005@inbox.ru](mailto:kristina-2005@inbox.ru)

Password: 123456

1. Go directory > [Кристина Дилмак](javascript:void(0);) See the errors. FYI: above salon has been created as Russian language selected during signup. Once the contact created with Russian letters as [Кристина Дилмак](javascript:void(0);) and then go to profile of contact, it gives the following error:

![](data:None;base64,)

1. Read this carefully, I reported this TWO TIMES but haven’t resolved. I will give example and hope you will understand;
2. For example if I used [a@b.com](mailto:a@b.com) for a one contact in the SALON-A(SaaS customer-1), I can’t use anything @b.com domain name for another contact. **>>> What we have understand is: For example: if we use @gmail.com for any of the contact for a particular salon, then @gmail.com cannot be used for any other contact for that particular salon, which means two different contacts in same salon cannot have their email address with same domain (for ex: gmail.com). This is something new & out of scope.**

**UNBELIEVABLE RESPONSE! THIS MEANS IF I USE** [**HASAN@GMAIL.COM**](mailto:HASAN@GMAIL.COM) **I CAN’T USE @GMAIL.COM DOMAIN FOR ANOTHER CONTACT. PLEASE HELP ME WHERE IS THE LOGIC!! What is the meaning of out of scope????? CORRECT THIS.**

1. For example if I used [a@b.com](mailto:a@b.com) for a one contact in the SALON-A(SaaS customer-1), I can’t use the same email address [a@b.com](mailto:a@b.com) for another contact in the SALON-B(SaaS customer-2) **>>> We have kept the uniqueness of email address for a salon, however we will check this for you.**
2. For example if I used [a@b.com](mailto:a@b.com) for one contact in the SALON-A, this email address can not sign-up as Salon/SaaS customer **>>> We have kept the uniqueness of email address for a salon, however we will check this for you.**

**PLEASE PLEASE PLEASE UNDERSTAND THIS TIME. FIX THIS PROBLEM THIS TIME!!!!!!**

1. Salon owner doesn’t show in calendar to be booked. **>>> Not clear what you asking for**
2. Salon manager doesn’t show in calendar to be booked. **>>> Not clear what you asking for**

**#14 AND #15: ANY CONTACT CREATED AS MANAGER OR OWNER, THEY ARE NOT SHOWING IN CALENDAR TO BE BOOKED FOR APPOINTMENT. I NEVER WANTED/REQUESTED THIS. STAFF/MANAGER/OWNER ALL MUST BE SAME TYPE, WITH ONE DIFFERENCE; OWNER CAN’T BE DELETED, PERMISSIONS FOR OWNER CAN’T BE REMOVED, HE IS THE SUPER ADMIN. OTHER TWO CAN OR CAN’T ACCESS SYEM MODULES DEPENDING ON THE OWNER’S WISH. HOWEVER ALL THREE CONTACT TYPES PROVIDE SERVICE, SELL PRODUCTS, MAKE MONEY, RECEIVE SALARY, RECEIVE ADVANCE… CORRECT THIS.**

1. When I create/edit any contact, provide a notification as contact updated.
2. Process payroll not giving notification if it’s processed. It just disappears! Same as #16
3. Process Payroll calculation working. It’s unbelievable how the programmer understand and there is a big error in calculation although I several times explain how this is going to work.
4. Currency problem: In the history of client or contact showing $ instead of the selected currency for the salon.
5. Currency display problem for Turkish Lira, Russian rubble in invoice. If I select the salon currency QAR in the beginning and then change it to Turkish lira or Russian rubble, it displays 3 empty characters in create invoice form. I reported this problem in my previous comments but not fixed.
6. There is a very big problem occurring when a contact type changed from one to another. A lot of programming errors are there. Disable in edit form to change contact role. Remember only contact role can’t be changed. But other contact details can be updated for any contact.

Use the following information to demonstrate the problems listed #22, #23;

Username: [emeldc@yaho.com](mailto:emeldc@yaho.com)

Password: 123456

1. I signup up a new salon with above information. I choose language: English. Go to directory -> and Lina Tuktu’s profile. The error mentioned #12 is happening for this salon, but this time error disappeared from the previous salon which I mention #12.



1. I created the appointment for a service, and then I created the invoice for this service;
2. This appointment disappeared from the calendar. **>>> This has been told us to not display the appointment in calendar once invoice is created for that particular appointment**
3. This appointment disappeared from the staff’s history appointment. **>>>** **This has been told us to not display an appointment once invoice is created for that particular appointment.**
4. This appointment disappeared from the client’s history appointment. **>>>** **This has been told us to not display an appointment once invoice is created for that particular appointment.**

**23 A, B, C: I NEVER SAID, NEVER REQUESTED. WHERE IS THE PROOF. HOW CAN A CALENDAR WILL NOT SHOW A COMPLETED SERVICE?**

**IN ADDITION, WHY ARE WE USING DIFFERENT COLOR FOR DIFFERENT APPOINTMENT STATUS?????? OF COURSE TO DIFFERENTIATE THE APPOINTMENT STATUS AND I HAVE TO SEE EVEN THE COMPLETED APPOINTMENTS. CORRECT THIS!**

1. The number in parenthesis next to invoice shows 0, but there is invoice in this TAB!!!
2. Total earned money doesn’t count in the staff profile
3. Average earned money per client doesn’t count in the staff profile

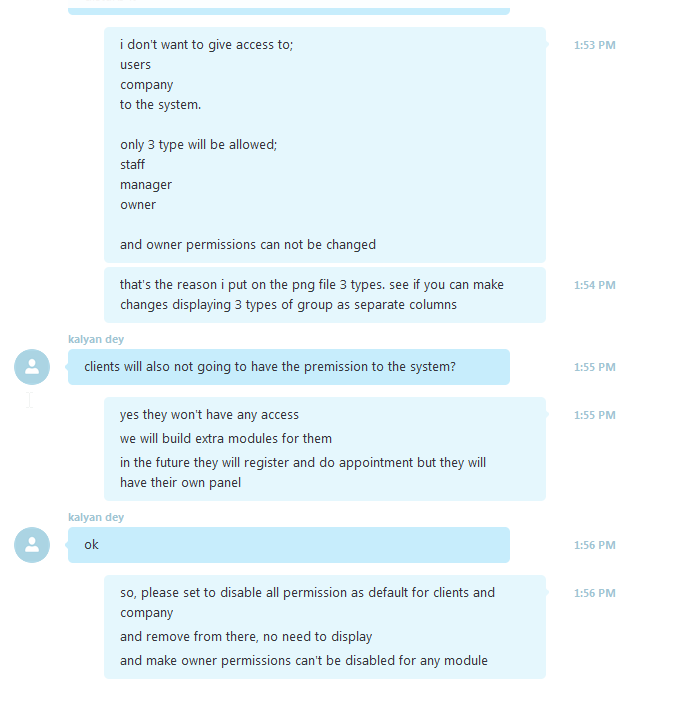
**Above #23 is the VERY BASIC functionality of the system and there are multiple errors. And you say you checked this system you did quality!!!! It’s unbelievable how this is happening!!!!! There are countless too many more errors in inventory, product usage and reports calculation. I can’t count them!!!!! We will have to discuss this separately.**

1. **Many times I explained but you can’t find because you don’t try. Please find this error, I am fed up repeating!!!! I am seeing this when I use chrome and safari;**

**If I stay idle in any of the other sub pages other than a calendar for a duration of 1-2 minutes, and then I click the calendar, I see the calendar not loading properly. Look SS-for-24.png**

**And then I dod CTRL+F5 and then It’s loading properly.**

1. **Permission page problem. I already discussed this with kalyan. Look at the screenshot of skype chat;**



**I clearly mentioned there’s no requirement for company and users. Already clearly mentioned that only 3 type will be allowed;**

**Staff**

**Manager**

**Owner**

**And owner permissions can’t be change. Then please login and go to permissions page and tell me what you see? This is getting very difficult. We communicate, you understand but you do something else???? You say it’s done but it doesn’t. and I have to repeat again and again. Do something now to clear these errors. It’s a loss of time and loss time is loss money in business!!!!!**

1. I reported this, nothing happened. Go to Cashier - > Sales. Click View Appointments and then click View Invoices. The table below is jumping up and down everytime I click View Appointments button or View Invoices button. Call me if you don’t see this I will share my screen. But I am sure if you do what I say here, you will see. This is being reported third time!!!!!!!!!!!! **>>> We have tested this & didn't faced this. However we will test again with different options**

**I WILL SHARE MY SCREEN AND SHOW YOU, IF YOU CAN’T FIND IT.**

Answers to your queries:

1. Sub Domain management

According to the control panel documentation, <http://help.directadmin.com/item.php?id=127>

1. I did Setup the dns with a wildcard A record. And add an "A" record: \* --> 5.135.200.2
2. Created a sub domain called zzzz and copied everything under “app”  “zzzz”
3. Made Custom Httpd Configuration for isalon.net and added:

|\*if SUB="zzzz"|

ServerAlias \*.|DOMAIN|

|\*endif|

Now if you try any of the sub domain it must redirect the request to directory  zzzz

However it gives error and HTTP error logs says:

![](data:None;base64,)

To see the error logs, login to control panel, click subdomain management, and click errors and you will see all.

You need to create the code in a way that if the salon exists and the visitor sends HTTP request with his sub domain then the logon page will appear, otherwise, it will redirect to isalon.net homepage.

**>>> if you try to access** [**http://zzzz.isalon.net/**](http://zzzz.isalon.net/)**, you will see a 500, internal server error, which proves that this subdomian is not assoiciated with the directory 'zzzz'. We need a way by which we can associate our directory with the created subdomain for example: app.isalon.net.**

**WE WILL HAVE TO DISCUSS THE OPTIONS OVER THE CALL**

1. The login URL and others URLs must be handled as the following:
   1. User browse isalon.net pages.
   2. He signup from <http://isalon.net/signup>
   3. He login from <http://isalon.net/login> or [http://app.isalon.net](http://app.isalon.net/) or his subdomain
   4. When he first login <http://app.isalon.net/dashboard> loads
2. Right now, page name something, URL is something else for most of the pages. This is not related to #1 or #2 I listed above. Read carefully here. If you don’t understand call me. Each page must display its own URL with the same page name. If the page name is sales, the url can’t be /invoices if the page is permissions it can’t be /roles. Make all the following pages’s URL as the page name. URL must match with page name.
   1. <http://app.isalon.net/directory>
   2. <http://app.isalon.net/calendar>
   3. <http://app.isalon.net/sales>
   4. <http://app.isalon.net/expenses>
   5. <http://app.isalon.net/inventory>
   6. <http://app.isalon.net/notifications>
   7. <http://app.isalon.net/reports>
   8. <http://app.isalon.net/products>
   9. <http://app.isalon.net/services>
   10. <http://app.isalon.net/permissions>
   11. <http://app.isalon.net/payments>
   12. <http://app.isalon.net/generalsettings>

**>>> Though it has been asked previously as well, but this is something which is out of scope**

**HOW CAN BE A PAGE NAME DIFFERENT AND URL DIFFERENT??? ARE YOU GOING TO DELIVER THIS PROJECT WITH THIS MUCH MESS???? CORRECT THIS.**

1. **I remember clearly that this has been explained well but here again;**

If I create for example credit card A and credit card B, I need to be able to see those credit cards which I created in payments during applying the payment to the invoice. But it doesn’t display at this moment. So anything created under credit card, voucher, points, cheque, coupon must be available in the forms during applying the payment.

Call me if you don’t understand!

Please answer the following questions:

1. ~~Can I define the yearly price for each of three package? Can you make it?~~ **~~>>> It is not there right now into the system & we sent a query on this as well. Also, please not this is a new requirement.~~**

**REMOVED. DON’T MAKE IT. I ACCEPT. IT’S OUT OF SCOPE.**

1. Tell me how the salon owner will be charged if he do downgrade or upgrade in the middle of the term? My basic understanding is; it can be whatever the remaining days he has got to the expiry will be converted to the new page he is doing upgrade or downgrade. Is it like this? Did you make it? **>>> Yes, once a salon owner apply dowbgrade/upgrade in the middle of his subscription, he will get those remaining days for his current subscription package along with the days available for his new subscription package. We have implement this already.**

**I WILL VERIFY THIS**

1. If I enter advance payment to the staff, does it write into the history/profile of the staff? **>>> Yes, the advance payment is being shown on 'Salary' TAB of staff profile.**

**I WILL VERIFY THIS**