RunClick Webinar and Video Conferencing Software

User Manual





Visit **RunClick.com** for more details

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Installation and Activation of RunClick

RunClick can be used on any domain, but it needs WordPress to run. Don't worry if your website isn't on WordPress. Regardless of the platform you're using, we recommend setting up RunClick on a fresh installation of WordPress on a subdomain or subfolder of your website. Although it's not a requirement, it's the best way to separate RunClick and its pages from your main website.

Part 1: WordPress Fresh Installation Process

- I. Log in to Cpanel
- II. Scroll down to Software/Services
- III. Click on **Softaculous** (a popular WordPress one-step installer)

 Note: Other one-step installers may be used depending on your host.

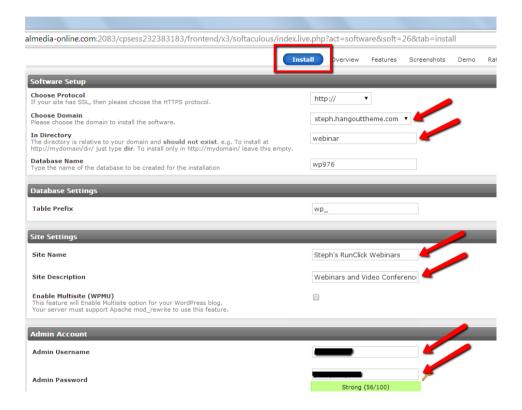


IV. Find **WordPress** and **click Install**. WordPress is often displayed as the first script on Softaculous' Dashboard, but you can also find it under **Blog** that's listed on the left sidebar.



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- V. Specify the installation settings
 - a. **Choose Domain** Select the domain where you want to install RunClick (Ex. steph.hangouttheme.com)
 - b. In Directory Set the folder name you want to use (Ex. webinar)
 - c. Site Name Change the Site Name (Ex. Steph's RunClick Webinars)
 - d. **Site Description** Add a short description (Ex. Webinars and Video Conferences)
 - e. Admin Username
 - f. Admin Password

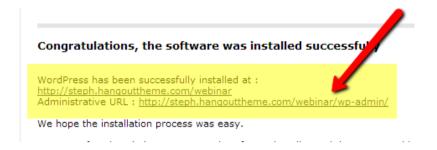


VI. Scroll down and click on the **Install** button



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VII. Once installation is done, click on the **administrative URL** and log in to your new WordPress blog using the Admin Username and Password



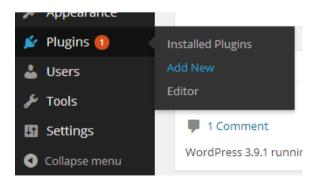


Part 2: RunClick Installation on WordPress Blog

There are two methods you can use to install RunClick. Method 1 is via the WordPress Dashboard; Method 2 is via FTP.

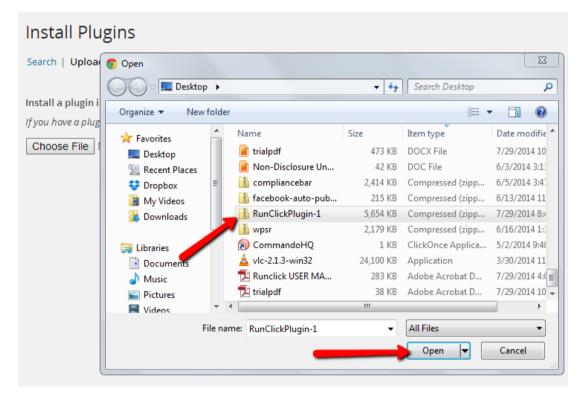
Method 1: Upload RunClick via the WordPress Dashboard

I. On your WordPress dashboard, hover your mouse on **Plugins** and click on **Add New**



II. Click on Upload and then Choose File. Find your RunClick Plugin Zip File and click Open





III. Click Install Now



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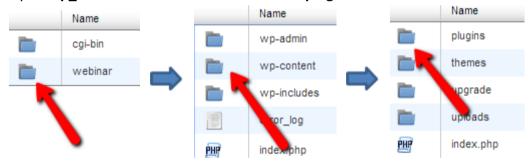
Method 2: Upload RunClick via FTP

This method is for users who aren't able to install RunClick via the WordPress Dashboard due to file size limit.

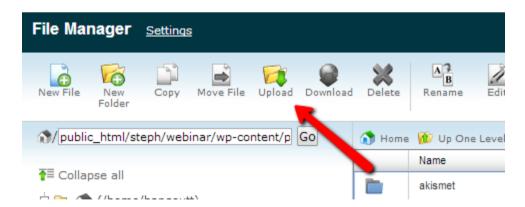
- I. Log in to Cpanel
- II. Click on File Manager



- III. Find and open your domain folder (Ex. steph)
- IV. Open the directory folder you specified during Wordpress Installation (Ex. webinar)
- V. Open wp_content folder and double-click on plugins



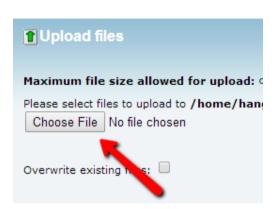
VI. Click the Upload button located on the header of your FTP window

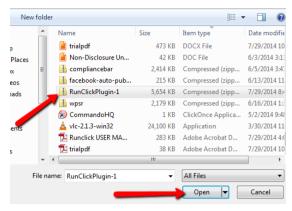


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VII. Click on Choose File and open RunClick ZIP folder

Note: This will immediately start the upload process.





VIII. Once the uploading process is done, go back to the plugins directory

Back to /home/hangoutt/public html/steph/webinar/wp-content/plugins

IX. Click on the **RunClick Zip Folder** to highlight it and click on the **Extract** button Note: Refresh the folder and delete the ZIP folder of RunClick to save space.



X. Go back to your WordPress Dashboard, refresh the Plugins list, find RunClick and click on **Activate**

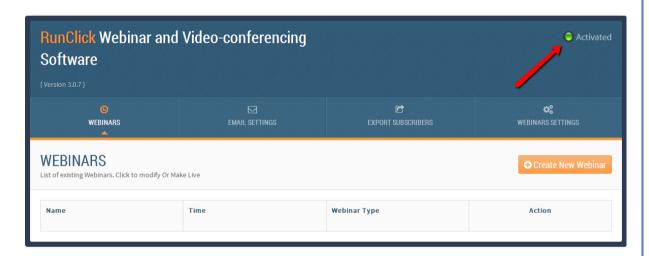


Part 3: Activating RunClick Plugin

- I. Click GRunClick on your WordPress Menu
- II. Enter your email and activation key and click Submit



III. Refresh your page or click on GRunClick on the Wordpress Menu again and you'll see that your plugin is now **Activated**

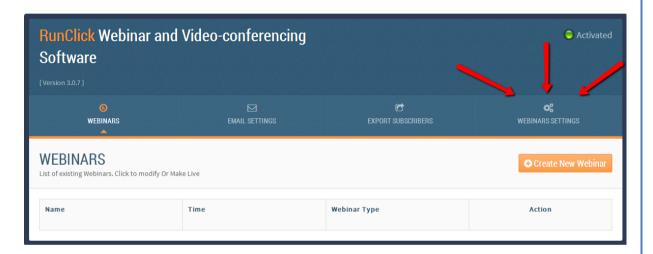


There you go! RunClick is now ready for use!

Settings

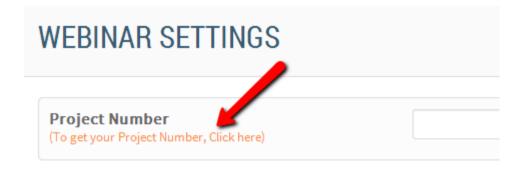
After installing and activating RunClick, the second step is to configure the Settings. You need to go through each step before you can create your first ever webinar.

- I. Click on **Webinar Settings**, the fourth tab on RunClick's interface. It will open to the settings page which includes the following sections:
 - a. Project Number
 - b. YouTube User ID
 - c. Upload theme
 - d. Include Attribution Link
 - e. Affiliate Link
 - f. Set Cron
 - g. Webinar Chat



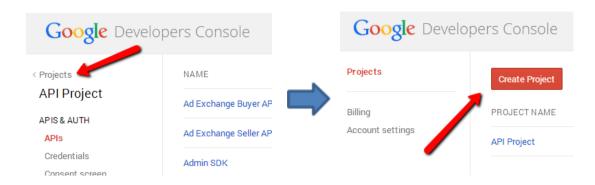
Project Number

I. You'll need a Gmail account for this. If you don't have one yet, sign up for a Gmail account first. Click on the link that says "(To get your project number, Click here)" underneath Project Number

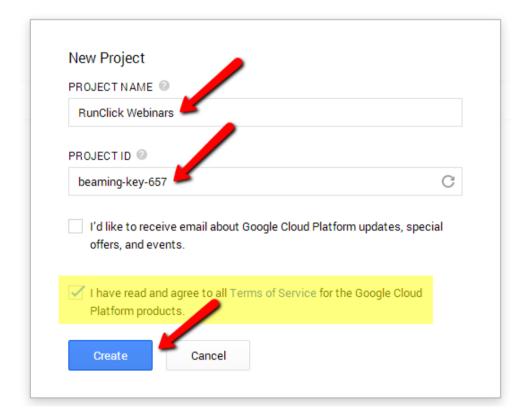


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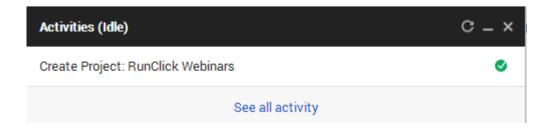
II. The link will take you to **Google Developers Console**. Click on **<Projects** found on the upper right corner and **Create Project**



III. Type in your PROJECT NAME (Ex. RunClick Webinars), copy the PROJECT ID generated by Google (Ex. beaming-key-657), tick the Terms of Services, and click Create.



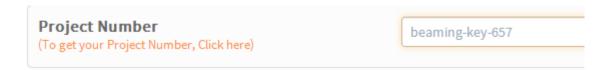
IV. Wait for a few moments until the creation process is done.



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V. Go back to RunClick Settings Page, paste your Project ID

Note: You can choose to save settings at this time.

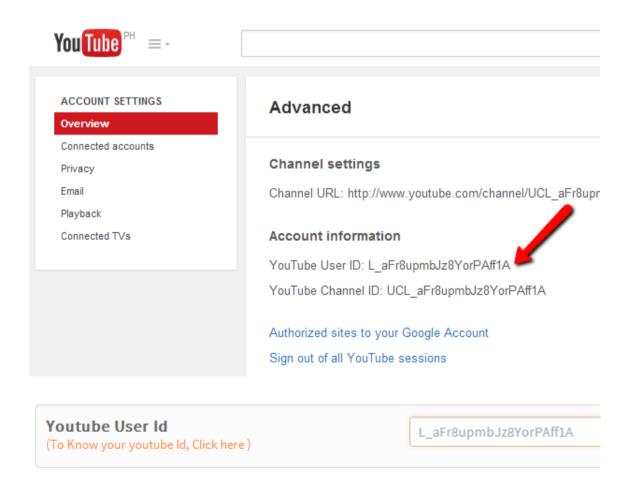


YouTube User ID

Click on the orange link beneath it



II. It will take you to your **YouTube Account Settings Page**. At the Overview Section, copy your **YouTube User Id** and paste it to **the YouTube User Id field** found on your RunClick Webinar Settings page

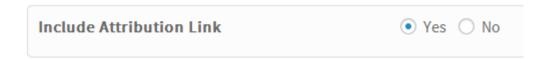


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Include Attribution Link

I. If you choose "Yes", every time you run a webinar a tag that says, "Powered by RunClick" will be displayed at the bottom of your screen. Although you can choose not to show the tag, we strongly encourage you to tick YES. We will pay you for every sale you bring in through that tag.

Note: Upload Theme will be discussed in a separate section.



Upload Theme

Note: Upload Theme will be discussed in a separate section.

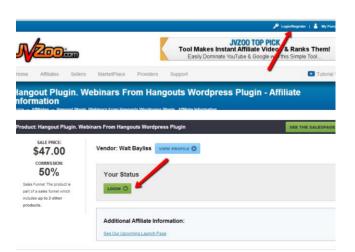
Affliate Link

I. This is optional. If you choose to get one, click **Receive Your Affiliate Link Here**. It will take you to the **JVZOO Affiliate Link area**.



You'll get 50% of every sale that you bring in if you choose to be our affiliate partner!

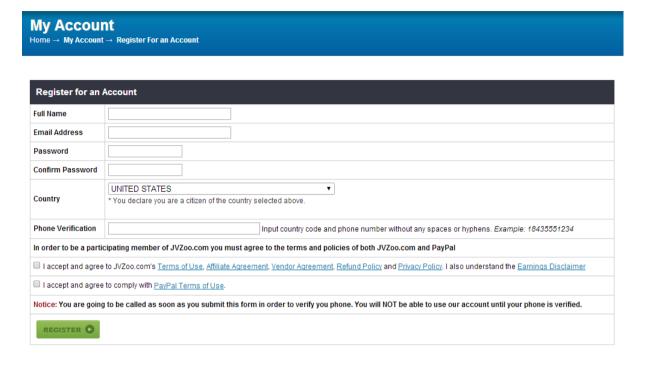
II. Click on the green **LOGIN** button or the **Login/Register** link on the top right corner of the page. It will take you to the Login page where you'll have the option to register.





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III. Complete all information on the registration form and **Register**. Your request will be approved within 24hours. Once you have your login credentials, go back to JVZOO page, login, get you affiliate link, and paste it back to RunClick Webinar Settings page.



Set Cron

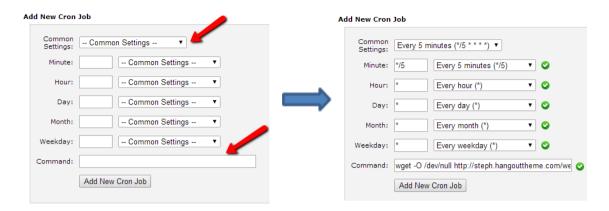
This section is specifically for sending out reminder emails to attendees of your event or webinar. You have to options: **WP-cron** or **External Cron**. If you're using WP-Cron, you don't have to change anything. However, if you choose to use **External Cron** for higher accuracy in sending out emails, you'll have to set it up first:

- I. Select **External Cron**. The panel will display the THREE COMMANDS you'll need to copy and paste into your Cpanel. The first one has a time interval of 5minutes the last two, 15minutes.
- II. Copy the FIRST command. Make sure that there's no extra character at the end. The highlighted portion should start with the "w" and end with the "l"
 - 1. wget -O /dev/null http://steph.hangouttheme.com/webinar/wp-content/plugins/RunClickPlugin/cron.php 2>/dev/null (enter "*/5" to minute field)
- III. Go back to **Cpanel** and find **Cron Jobs** under the **Advanced** section.



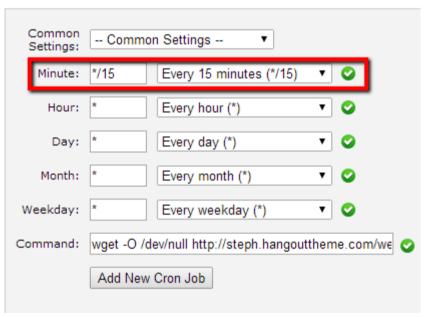
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IV. Select Every 5 Minutes for Common Settings and paste the FIRST command on the command field and click on Add New Cron Job



V. Do the same for the SECOND and THIRD commands. Select Every 5 Minutes from the Common Settings dropdown menu, but this time change the value of the minute field into */15

Add New Cron Job



Webinar Chat

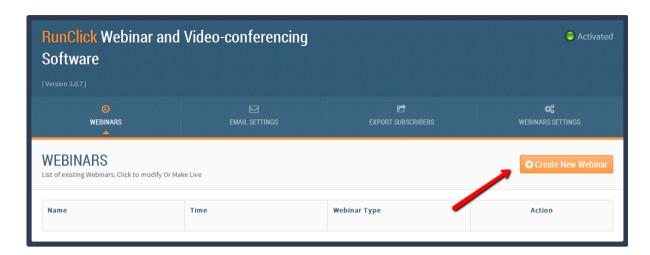
Note: Webinar Chat will be discussed in a separate section.

Remember: Don't forget to hit this button every time you make changes on the Webinar Settings page.

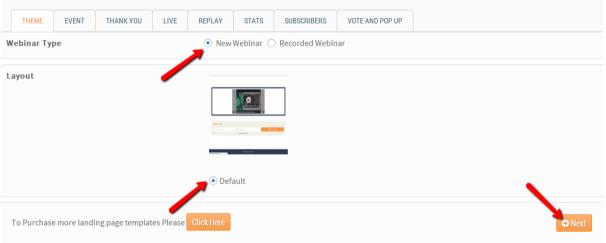


Running a Fast Start Webinar

I. On the G RunClick Plugin page on WordPress Dashboard, click on Create New Webinar

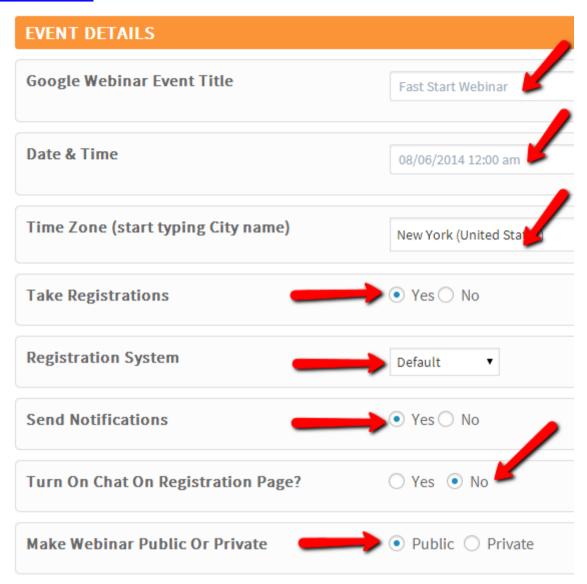


II. Select New Webinar, choose the Default layout, and click on Next



Webinar APPs Link: https://hangoutsapi.talkgadget.google.com/hangouts/?gid=728076588717

III. Under the Events tab, type in your webinar's title, select date and time, choose the timezone, take registrations, use the default registration system, enable sending notifications and make the webinar public.



IV. Choose from the three available clock designs

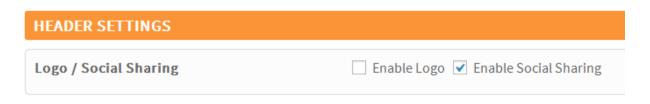


V. Add a Headline Text (Optional)

Headline Text Enter text for your headline. Click "Enter" to add a new line. Running a Fast Track Webinar

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VI. Enable Social Sharing under Header Settings and click on Add Webinar Event



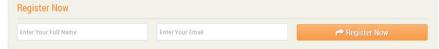
VII. To view your registration page, click on the View icon and it will open a new tab displaying your registration page





Running a Fast Track Webinar



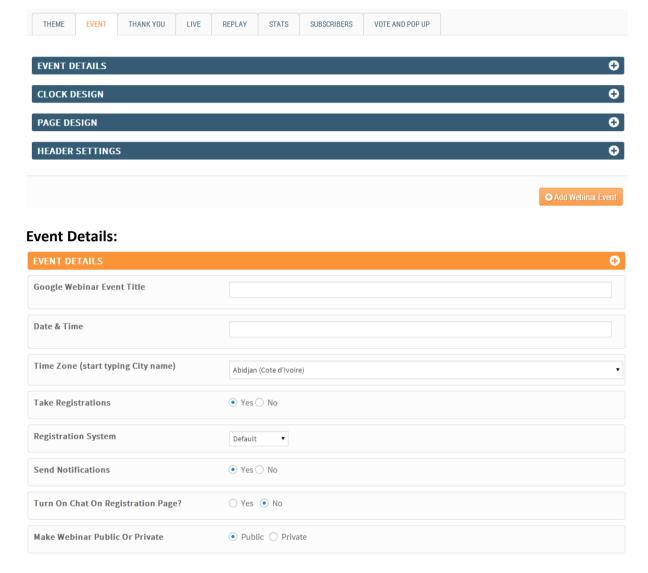


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Detailed Instructions on Event setup, Live Page, Thank you Page & Replay Page

Event Setup

Under Event Setup, there are four panels: Event Details, Clock Design, Page Design, and Header Settings.



- A. **Google Webinar Event Title:** This will form part of the URL. Make it specific for your attendees.
- B. Date & Time: Set the date and time of the webinar.
- C. **Time Zone:** Specify the time zone depending on where the webinar event is based. To quickly select the time zone, type in the city name.
- D. **Take Registrations:** By selecting "Yes," attendees are required to sign up by leaving an email address. This will allow the software to send them notification or reminder emails for the webinar.]

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- E. **Registration System:** RunClick has its own built-in registration system. Choose "Default" if you want to use it. However, RunClick allows the use of other autoresponders such as Aweber, InfusionSoft, Sendreach, and many more.
- F. **Send Notifications:** If you choose "Yes," the system will send reminder emails to all registered attendees. You can set the timing in your email settings on the Dashboard.
- G. **Turn on Chat on the Registration Page**: Although this is not a common setting for the registration page, you have the option to use this and receive questions through chat before the event.
- H. **Make Webinar Public or Private:** For regular webinars that involve a huge number of attendees, make the webinar public. On the other hand, for video chats between you and a few people, you can choose to make it private and bypass registration.

Clock Design



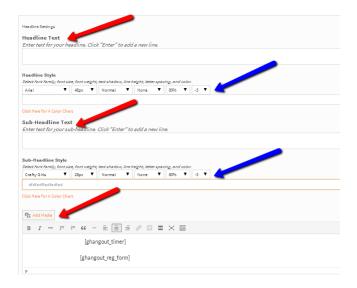
A. You have three clock designs to choose from: **Coloured Circles**, **Flip Calendar**, and the **Digital Timer**

Page Design

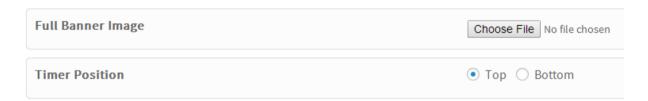


A. **Design Your Registration Page:** You can input your own headline and sub-headline and specify their font style and size. You can also add images or videos to your registration page.

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B. **Pre-Set Registration Page**: You can choose to upload your own background image and set the timer's position.



Header Settings



- A. Logo/Social Sharing: You can choose to Enable Logo and Enable Social Sharing.
- B. Logo Image (optional): You can upload a saved image file of your logo.
- C. Logo Text (optional)
- D. Logo Style

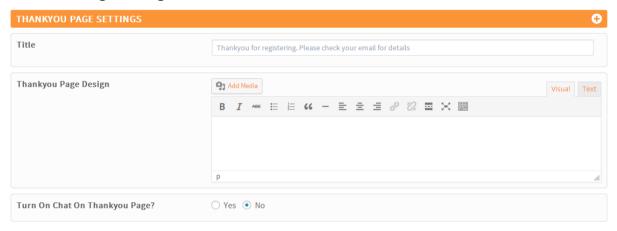
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Thank You Page

The Thank You Page has three drop-down panels: **Thank You Page Settings**, **Sidebar Box Setting**, and **Header Settings**.



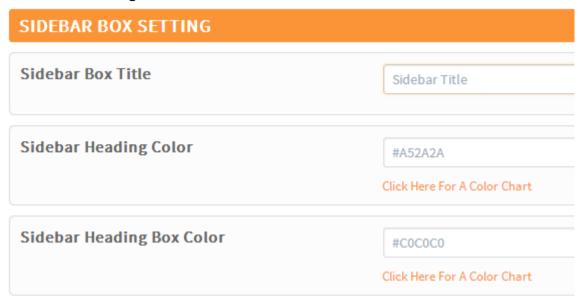
Thank You Page Settings



- A. **Title**: You can change the default text, "Thank you for registering. Please check your email for details."
- B. **Thank You Page Design:** You can type in additional information, add an image, or embed a YouTube video.
- C. Turn On Chat on Thank You Page

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Sidebar Box Setting



- A. Sidebar Box Title: Add the sidebar title.
- B. **Sidebar Heading Color:** You can set a different color for your heading text. Click the orange link below, copy the color code of your choice, and paste it on the text box.
- C. **Sidebar Heading Box Color:** You can set a different color for your heading box. Click the orange link below, copy the color code of your choice, and paste it on the text box.

Live Page



Live Event Settings

Note: This will be covered in a different section.

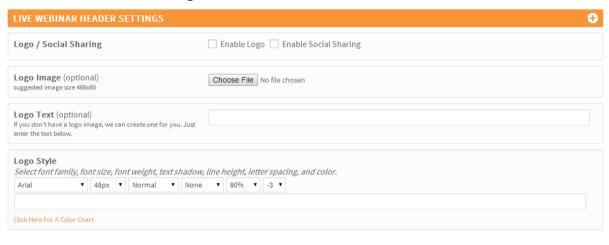
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Page Design



A. **Live Page Design:** Choose between designing your own registration page or RunClick's Pre-set Registration Page.

Live Webinar Header Settings



- A. Logo/Social Sharing: You can choose to enable log and social sharing.
- B. Logo Image (optional): Upload a logo image.
- C. Logo Text (optional): If you don't have a logo image, you can use a text-based logo.
- D. Logo Style: Format your text-based logo.

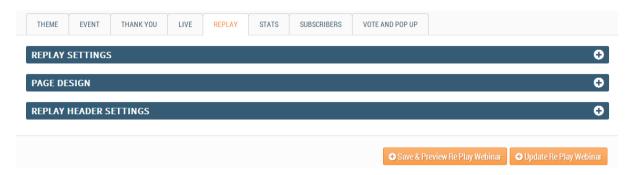
IMPORTANT!

Complete the design before the event goes live. That way, everything is all set and your live page looks as good as you need it to.

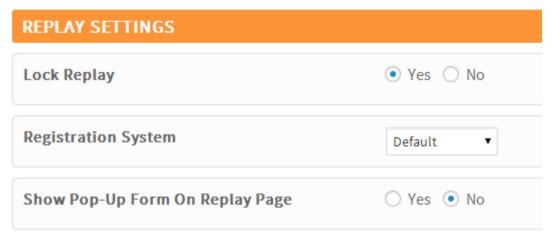
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Replay Page

The Replay Page has 3 drop-down settings: Replay Settings, Page Design, and Replay Header Settings.



Replay Settings



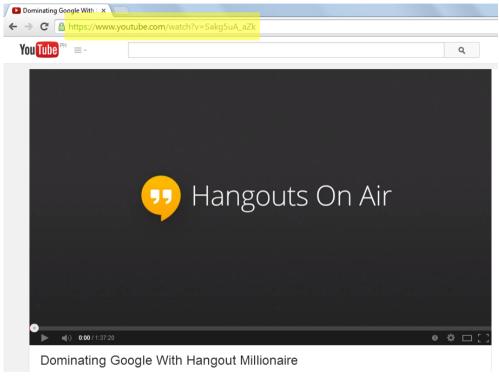
- A. Lock Replay: Choose Yes if you want people to opt-in before they can view the replay. If not, choose no and drop in the embed code of the replay and it will automatically show.
- B. Registration System: You can choose "Default" and use RunClick's built-in registration system. But if you want to use a different autoresponder, you can choose from the drop-down menu.
- C. Show Pop-Up Form On Replay Page: If you want to display a pop-up, either to gather votes or give attendees the option to "Buy Now," choose Yes. If not, choose "No."

 Note: The settings for the Pop-Up form will be discussed in a different section.

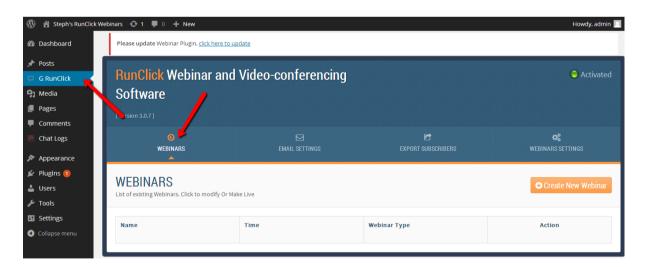
Setting Up an Evergreen Webinar

An Evergreen Webinar is a pre-recorded webinar that viewers can watch as if it were live. It's easy to set up and it will help you drive traffic and increase sales.

I. Copy the complete YouTube URL of your webinar

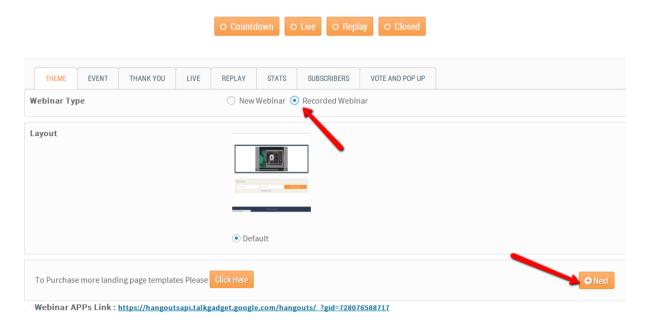


II. Go to RunClick Plugin in your WordPress Dashboard and make sure you're on the Webinars tab. Click on Create New Webinar

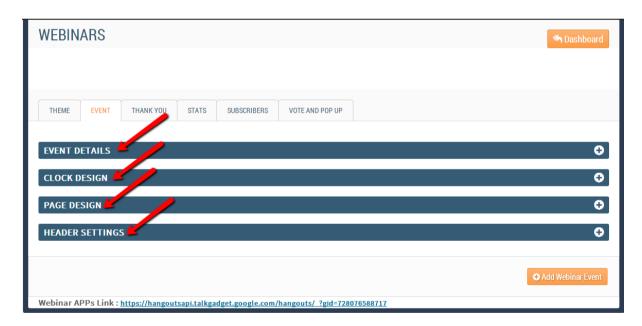


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III. Select **Recorded Webinar** and click on **Next.** You'll be taken to the **Event** tab.

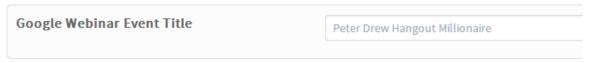


IV. Under the Events tab, there are **FOUR (4) drop-down Panels**: Event Details, Clock Design, Page Design, and Header Settings. Each has their own group of settings you'll need to configure. Click on **Event Details**.



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- a. **Event Details**
 - i. Type in the title of your Evergreen webinar



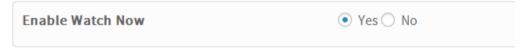
ii. Paste the complete YouTube URL of your webinar



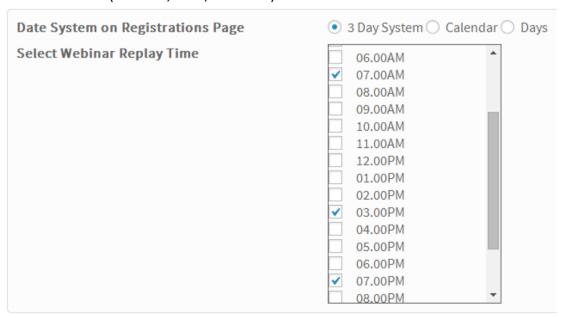
iii. Select the event video size you want from the dropdown menu



iv. Choose **Yes** if you want your attendees to have the **"Watch Now"** option. If not, select **No**.



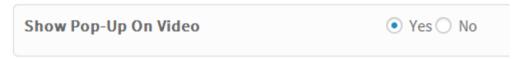
v. RunClick has three (3) scheduling options: **3 Day System**, **Calendar**, and **Days**. It also allows you to select timeslots when the webinar would be available to your viewers. (Ex. 7AM, 3PM, and 7PM)



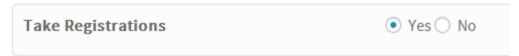
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- 1. **3 Day System**: The webinar will be available for three consecutive days. For example, if an attendee registers on a Friday, the webinar will be available on Friday, Saturday, and Sunday.
- 2. **Calendar:** A Calendar menu will appear on the registration page and the attendee will be able to select a specific date when to watch the webinar.
- 3. **Days:** As the webinar host, you'll be able to select the day or days when your Evergreen webinar should be available, e.g. Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and Sunday.
- vi. Select whether you want to show pop-up on video

 Note: This will be covered in more detail in a separate section.



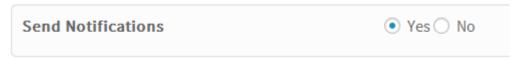
vii. Take Registrations: Yes or No. We recommend enabling this option. That way you'll be able to collect the email addresses of attendees.



viii. You can choose Default (RunClick's Built-In Registration System) or select a different registration system and set it up.



ix. If you want to send reminder emails to attendees, choose Yes



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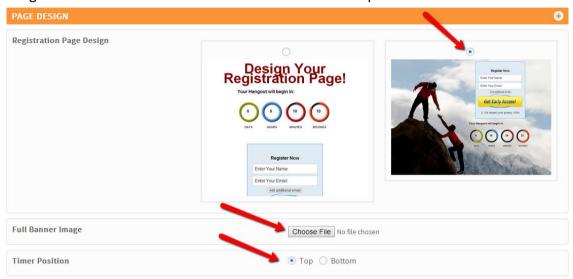
x. For an Evergreen webinar, select **No**. This option is best enabled for live webinars.



- b. Clock Design: Skip for Evergreen webinars
- c. Page Design

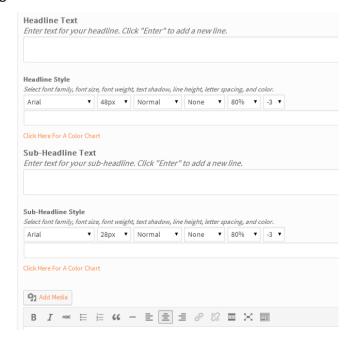
You have two options: Design your own or use the pre-set web design.

i. Using the Pre-Set Page Design is quicker. It also gives you the option to upload an image and use as a banner. You can also set the timer's position.



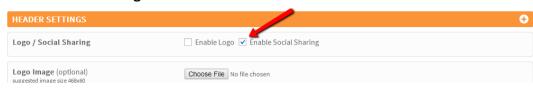
ii. If you choose to design your registration page, you'll have to configure every element on your registration page.





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- d. Header Settings
 - i. Enable social sharing

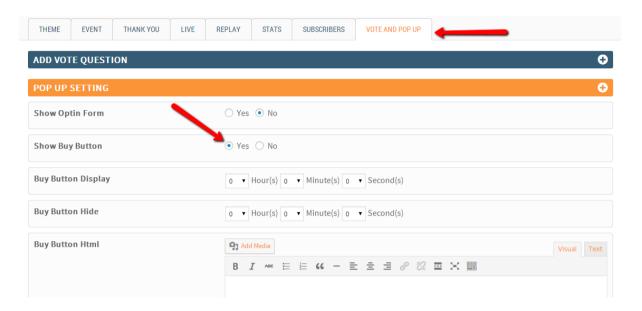


V. Click Add Webinar



Setting A Call To Action Or Floating BUY Button On Your Webinar

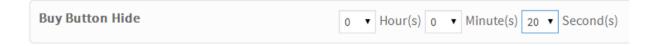
I. Go to the **Vote and Pop Up** tab and select **"Yes"** for the Show Buy Button. Three new panels will appear: **Buy Button Display**, **Buy Button Hide**, **Buy Button HTML**.



II. Set your **Buy Button Display** time. This will tell RunClick when to display your Buy Now button during the webinar. For example you set it to 0 Hours, 0 Minutes, 10 Seconds. The Buy Now button will appear during the 10th second of your video.



III. Set your **Buy Button Hide** time. This will tell RunClick when to hide your Buy Now Button during the webinar. For example you set it to 0 Hours, 0 Minutes, 20 Seconds. The Buy Now button will disappear during the 20th second of your video.



IV. Upload your Buy Now image. It should be a PNG file and the image should have a transparent background.



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V. Link your Buy Now image to your sales page. Click the **Paper Clip icon** and paste your sales page URL. Click **Update** and then save your new RunClick settings.





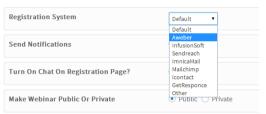


Integrating Autoresponders To RunClick For Lead Capture

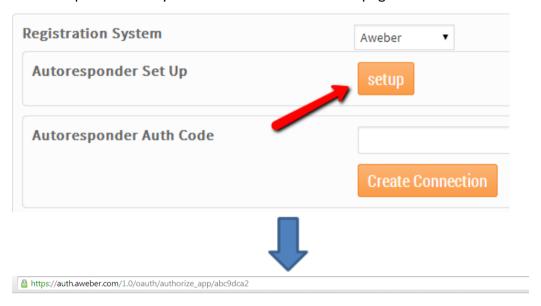
Aweber

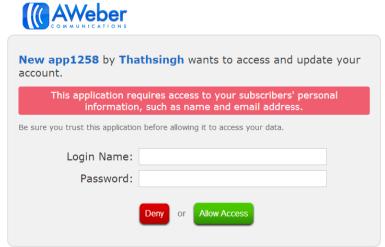
RunClick allows the integration of other autoresponders. Here's the step-by-step process in using Aweber as your registration system. Aweber

 Under the Event Details panel in RunClick's Event tab, select Aweber from the dropdown menu



II. Click Setup. It will take you to Aweber's authorization page.





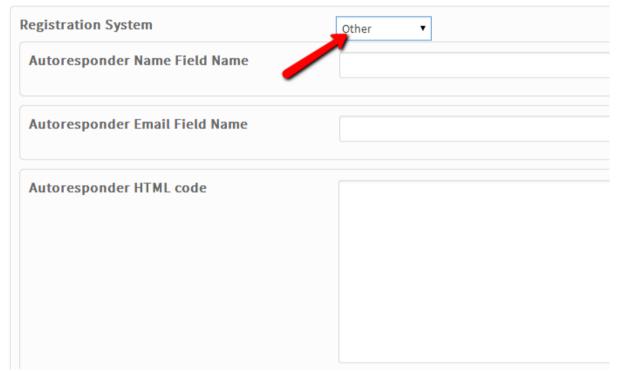
http://runclick.com

- III. Enter your Login Name and password and click on Allow Access
- IV. Copy the **authorization code** and paste it in RunClick and hit **Create Connection.** It will automatically configure your autoresponder settings.



Settings for Other Autoresponders that are not included in the dropdown:

- I. Choose "Other" from the Registration System dropdown menu.
- II. Fill out the required fields: Autoresponder Name Field Name, Autoresponder Email Field Name, and Autoresponder HTML Code. Save settings.



Uploading the Template Packages

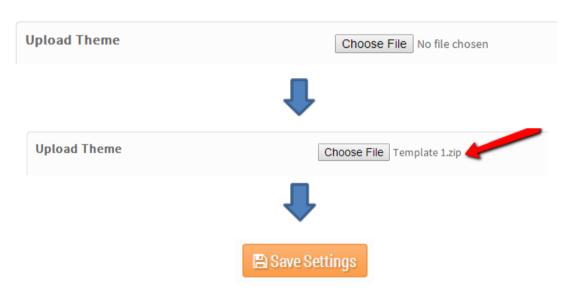
Template packages or themes are optional upgrades of RunClick. You can have as much as 10 landing page packages or themes in your RunClick System.

Uploading a Template Package via the WordPress Dashboard

I. In RunClick, go to Webinar Settings



II. Scroll down to **Upload Theme**, click on **Choose File**, and find your template zip file. Click on **Save Settings**.



III. Wait for the upload to finish or until you see the "Successfully Updated" message



Uploading a Template Package via CPanel (FTP)

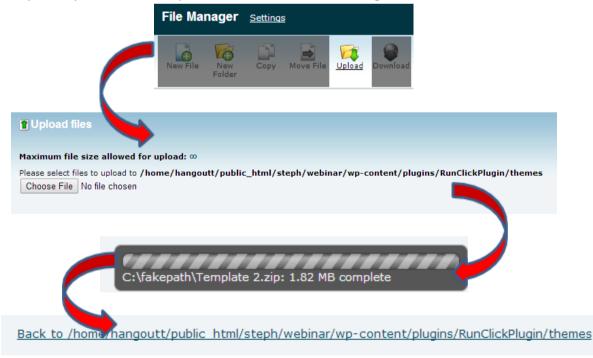
I. Log in to Cpanel and open File Manager



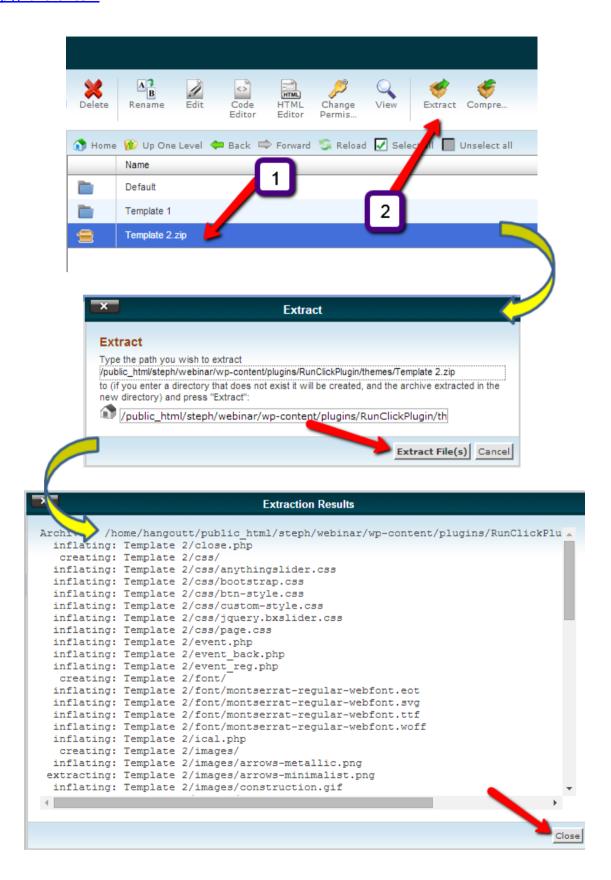
- II. Under the public_html, find the folder where you installed RunClick Plugin. (Ex. Steph>Webinar)
- III. Double-click the wp_content folder and go to plugins
- IV. Open the RunClick Plugin and go to themes



V. Once you're in the themes folder, click on Upload, then Choose File, and select the template zip folder. Once upload is done, click the link to go back to the themes folder.

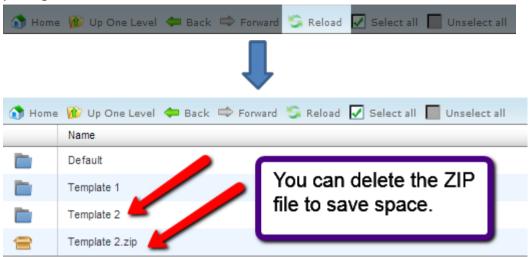


VI. Click the template zip folder once to highlight it and hit **Extract**

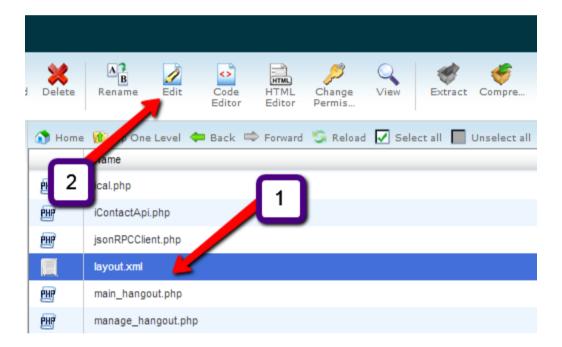


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VII. Hit **Reload** to refresh the folder and display the unzipped folder of the template package

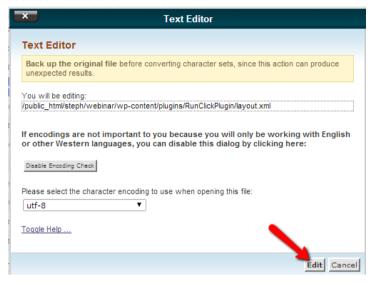


- VIII. Click **Up One Level** to go back and scroll down to find the **layout.xml** file
 - IX. Select layout.xml and click on Edit



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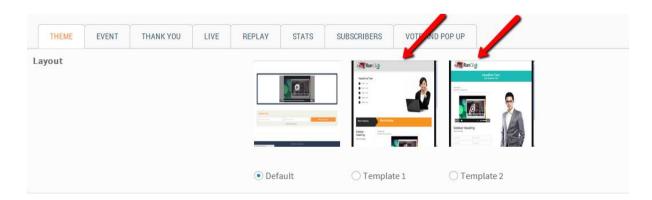
X. Click the **Edit button** on the **Text Editor prompt.** This will open a different tab where you can edit the codes inside the xml file.



XI. Add the code **<item>Template 2</item>** and **Save Changes**Note: If you have more templates, keep adding this code until you have each for every template you uploaded. Always stick to the format.



XII. To check if you've successfully uploaded and installed those templates, go back to **RunClick on the Wordpress Dashboard**, click on **Create a New Webinar**, and check out if the template thumbnails appeared under the **Theme Tab**.



Taking a Webinar and Hangout LIVE With RunClick

I. Click the **globe icon** of your webinar. It will take you to the **Live tab**.

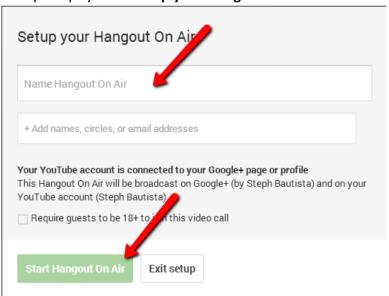


II. Under the **Live Event Settings** panel, **select the video size** and set whether you want to **turn on chat or not** during the live webinar.

Note: The Page Design and Header Settings are also under the Live tab. However, it's best to configure this settings beforehand, not when you're about to go live.

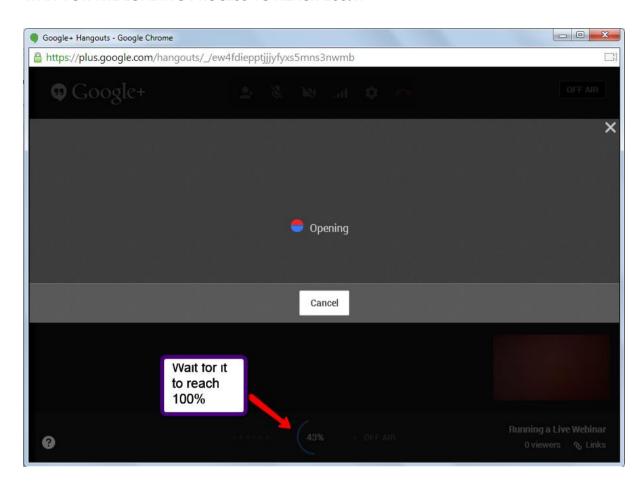


III. Click on the red **G+ Hangout button** . It will open a Google Hangouts window and it will prompt you to **Setup your Hangout On Air.**



IV. Enter your webinar's title and click **Start Hangout on Air.**Note: This will NOT automatically start the broadcast.

V. WAIT FOR THE LOADING PROCESS TO REACH 100%.

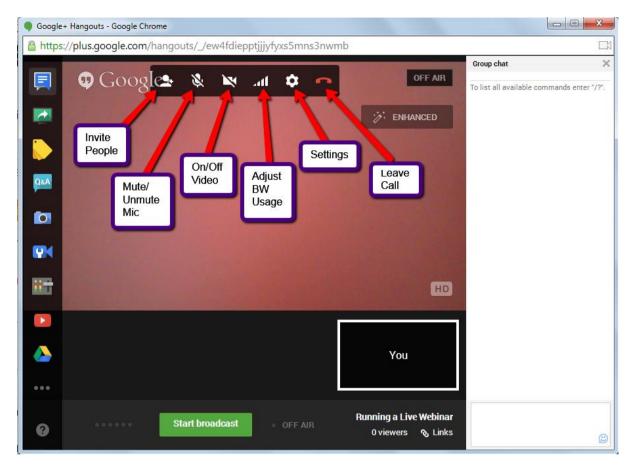


VI. Once it reaches 100%, the **Start Broadcast button** will take its place. Unless you click

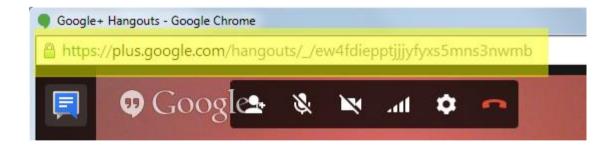
on Start broadcast , your webinar will stay offline.

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VII. Familiarize yourself with the Google Hangout interface and buttons

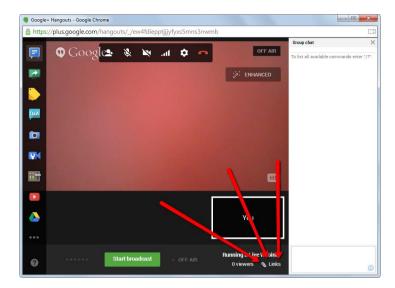


VIII. Before hitting the **Start Broadcast** button, **copy the link of the webinar** and paste in a text editor or somewhere you can easily get to in case Google Hangouts drops the call unexpectedly. You can immediately use the link to go back to your webinar.

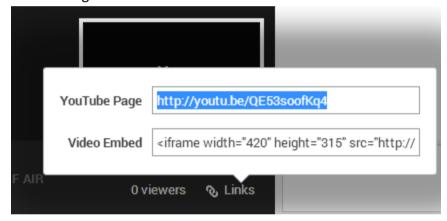


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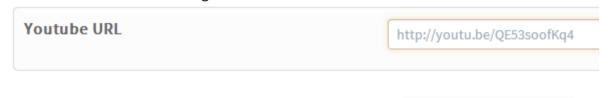
IX. Click on Links found near the lower right corner of the window



X. Copy the YouTube Page link. Take note that it's the

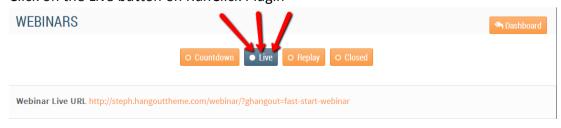


XI. Paste the YouTube Page link to RunClick Plugin in WordPress and click on Update Live Webinar found at the lower right corner of RunClick



• Update Live Webinar

XII. Click on the Live button on RunClick Plugin



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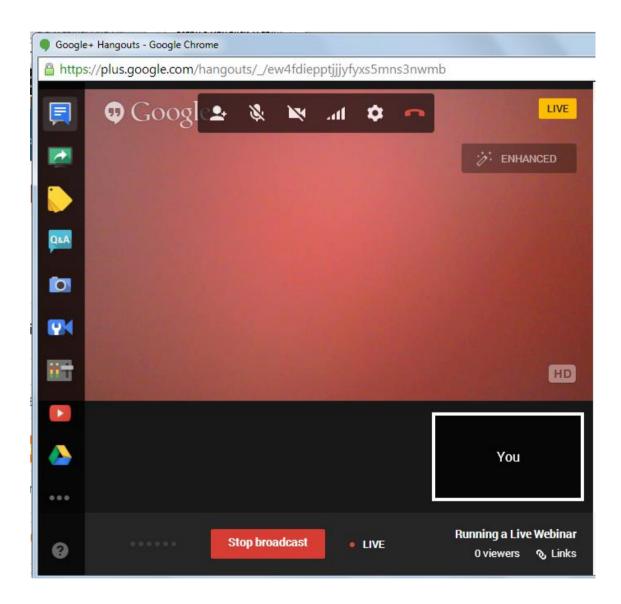
XIII. Go back to your Google Hangouts window, hit
Hangouts prompts you that you're **Broadcasting Publicly**

Broadcasting Publicly

Your Hangout On Air will now be broadcast publicly on Google+ and YouTube. You can broadcast for up to 8 hours.

Once your broadcast is over, a recording of the broadcast will automatically replace the live player so that people who miss the live broadcast can still view it.



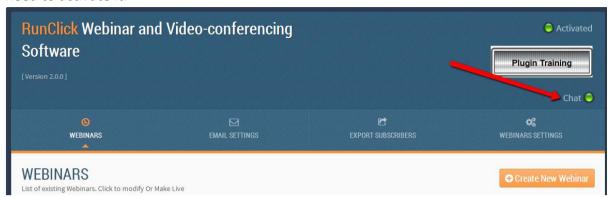


And now your webinar is LIVE!

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Using the CHAT System with RunClick Software To run Live Q and A During a Webinar Event

I. Check if your Chat is turned on or not. If the light is green, it's ON. But if it's red, you'll need to activate it.

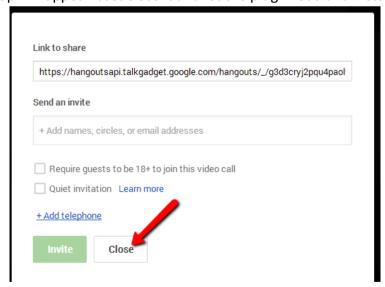


II. Go to Webinar Settings and scroll down to Webinar Chat. Tick YES and the Webinar Apps Link will appear. Save settings.



III. Click on the Webinar Apps Link and it will open a new Google Hangout tab or window.

An invite popup will appear. Just close it and let the plugin load and install.



You may now use Hangout Plugin Chat App for all your webinar events!

Setting Up Interaction, Live Voting and Buy Buttons During an Event with RunClick

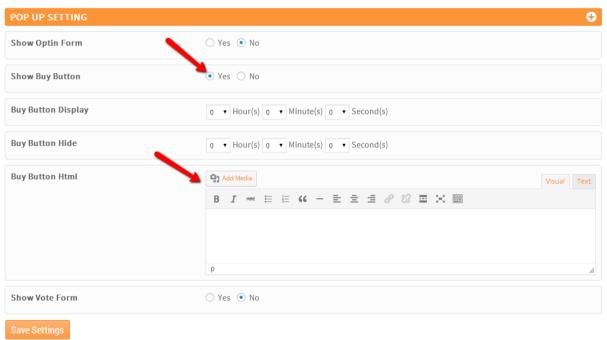
- Go through all the steps of creating a new webinar (New Webinar >> Event Settings >> Create New Webinar)
- II. Hover your mouse pointer on the view button, right-click and open in a new tab. It will open your Webinar Event Page.



III. Go back to RunClick and this time click the Edit button



- IV. Go to the Vote and Pop Up tab and click on the Pop Up Setting panel
- V. Select Yes to Show the Buy Button and click on Add Media to choose or upload your Buy Button icon



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VI. Upload a new icon (should have a transparent background) or select from the icons you've previously uploaded to your Media Gallery and click on Insert Post



VII. Turn your image into a link by selecting the image inserted into the editor and clicking the link button

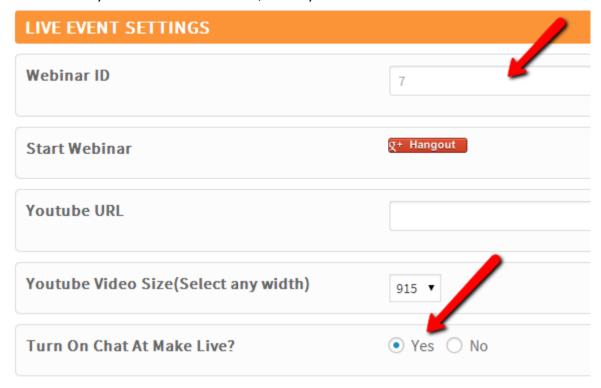


VIII. Paste the destination URL you want your buy button to link to, tick **Open link in a new window/tab** and click on **Update**. Hit **Save Settings**.

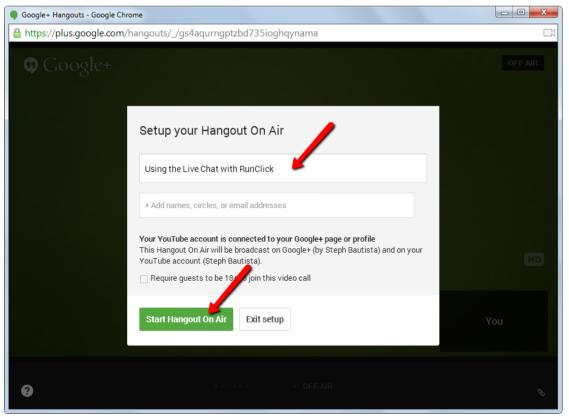


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- IX. Go to the **Live tab** and configure the **Live Event Settings**
- X. Take note of your Webinar Id Number, select your video size and turn on chat

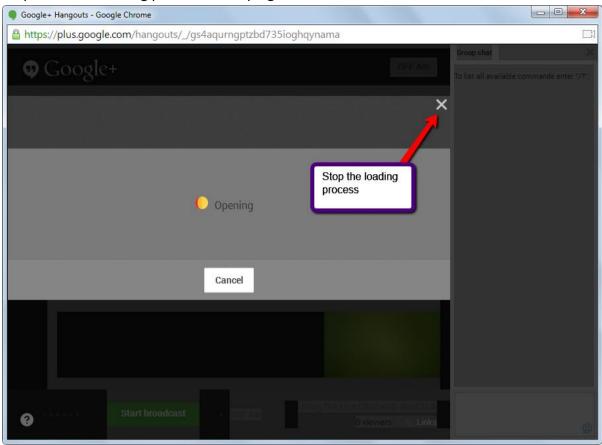


XI. To get your YouTube URL, click on the red g+ Hangout button. It will open your Google+ Hangout Window. Type in your Hangout name and click on Start Hangout on Air



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XII. Stop the initial loading process of the plugins

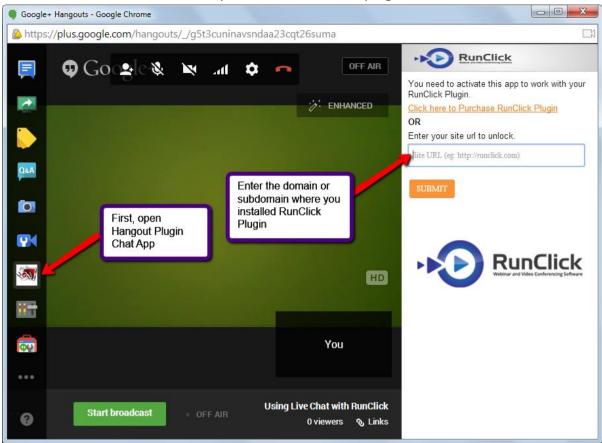


XIII. Copy the YouTube URL, go back to RunClick, and paste it on the YouTube URL field

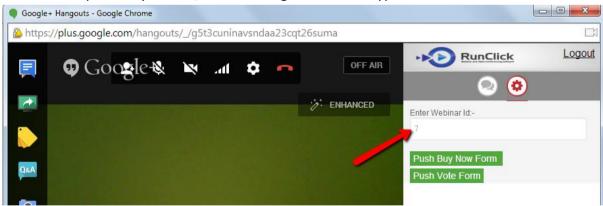


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XIV. Go back to your Google+ Hangout window, open Hangout Plugin Chat App and enter the domain or subdomain where you installed RunClick plugin



XV. To setup the buy button, click on the gear icon and type in the Webinar ID number

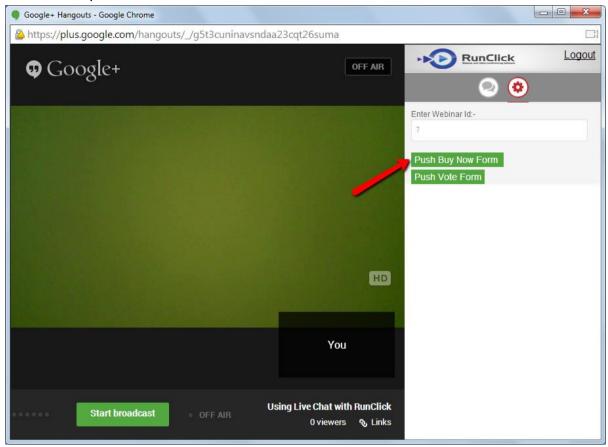


XVI. Go back to RunClick and take your webinar Live and refresh your webinar event page

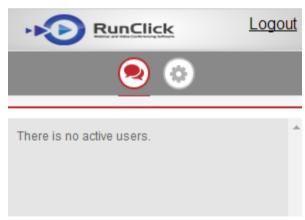


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XVII. Go back to your Google Hangout window. You're now ready for broadcast. You can use the Push Buy Now Form button anytime to display and remove the Buy Now button from your webinar.



XVIII. To switch from Chat to activating or removing your Buy Now button, click on these icons



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XIX. To add a Vote Question, go back to RunClick and click on the Vote and Pop Up tab.

Type in your question and enter you vote options. When entering your vote options, type in one choice and click add. Repeat for the other choices. Choose a default answer by ticking one of the choices and save settings.

