



## **CONSUMER GOODS AD-HOC INSIGHTS**

**Presented By**

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## ABOUT AtliQ HARDWARE, BACKGROUND AND THE CONTEXT



**About AtliQ Hardware :** It is a top-tier computer hardware manufacturer in India with a strong international presence. We are dedicated to delivering innovative and reliable hardware solutions that drive technology forward globally.



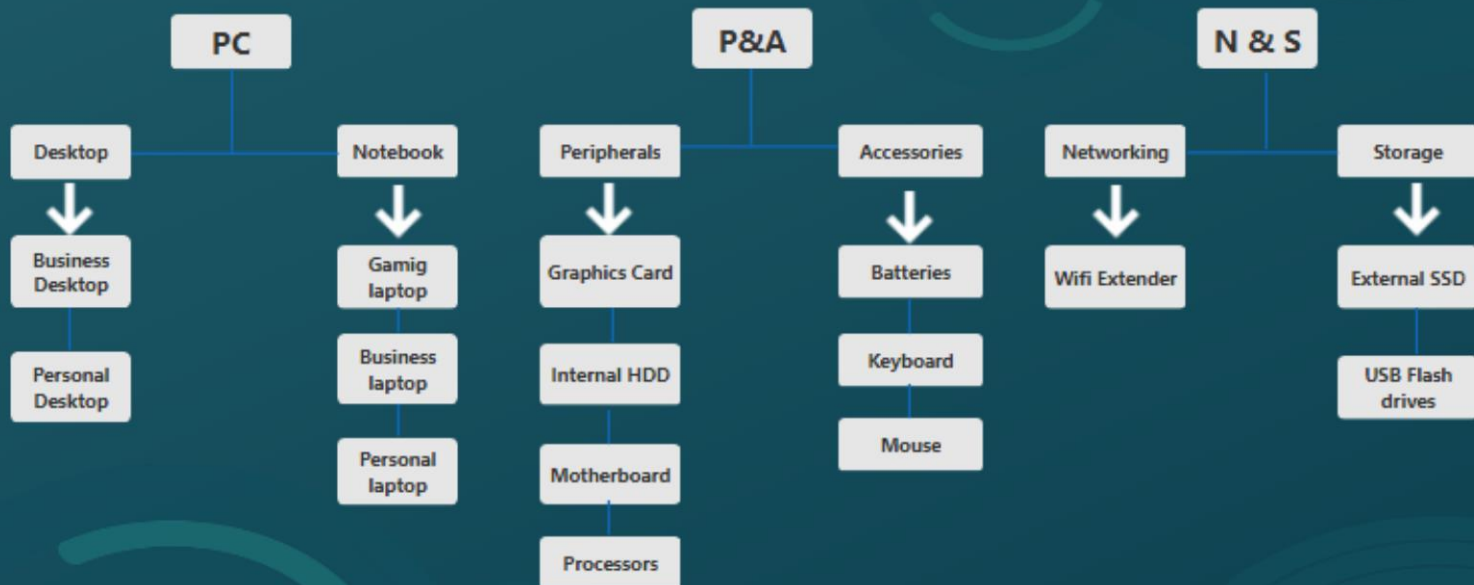
**Background :** The management has recognized a critical need: the lack of readily available, insightful data that facilitates quick and astute decision-making.



**Problem :** The company requires insights for 10 ad hoc requests.

**Solution :** Execute a SQL query to address these requests, visualize the findings, and present the insights to senior management.

## AtliQ's PRODUCT LINES



## AD-HOC REQUESTS

## REQUESTS

### Codebasics SQL Challenge

#### Requests:

1. Provide the list of markets in which customer "John Doe" operates its business in the **ASAC** region.  
  
The final output contains these fields:  
`customer_code`  
`customer`  
`average_discount_percentage`
2. What is the percentage of unique product increase in 2021 vs. 2020? The final output contains these fields:  
`unique_products_2020`  
`unique_products_2021`  
`percentage_chg`
3. Provide a report with all the unique product counts for each **segment** and sort them in descending order of product counts. The final output contains 2 fields:  
`segment`  
`product_count`
4. Follow-up: Which segment had the most increase in unique products in 2021 vs 2020? The final output contains these fields:  
`segment`  
`product_count_2020`  
`product_count_2021`  
`difference`
5. Get the products that have the highest and lowest manufacturing costs. The final output should contain these fields:  
`product_code`  
`product`  
`manufacturing_cost`

codebasics.io

6. Generate a report which contains the top 5 customers who received an average high `avg_discount_percent` for the fiscal year 2021 and in the **ASAC** market. The final output contains these fields:  
`customer_code`  
`customer`  
`average_discount_percentage`

7. Get the complete report of the Gross sales amount for the customer "John Doe" for each month. This analysis helps to get an idea of low and high-performing months and take strategic decisions. The final report contains these columns:  
`Month`  
`Year`  
`Gross sales Amount`

8. In which quarter of 2020, get the maximum `total_sold_quantity`? The final output contains these fields:  
`Quarter`  
`total_sold_quantity`

9. Which channel helped to bring more gross sales in the fiscal year 2021 and the percentage of contribution? The final output contains these fields:  
`channel`  
`gross_sales_mn`  
`percentage`

10. Get the Top 3 products in each division that have a high `total_sold_quantity` in the fiscal year 2021? The final output contains these fields:  
`division`  
`product_code`

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**Ad-hoc Requests , queried results , Insights and visualizations**

## Ad-hoc Request 1:

Provide the list of markets in which customer "Atliq Exclusive" operates its business in the APAC region.



QUERY

```
1  SELECT distinct market
2  from dim_customer
3  WHERE customer= "Atliq Exclusive" and region = "APAC" ;
```

## RESULT



	market
▶	India
	Indonesia
	Japan
	Philippines
	South Korea
	Australia
	Newzealand
	Bangladesh



## INSIGHTS




AtliQ Exclusive operates across eight countries in the APAC region, showcasing a substantial presence in the regional market.



## Ad-hoc Request 2:


What is the percentage of unique product increase in 2021 vs. 2020?

QUERY

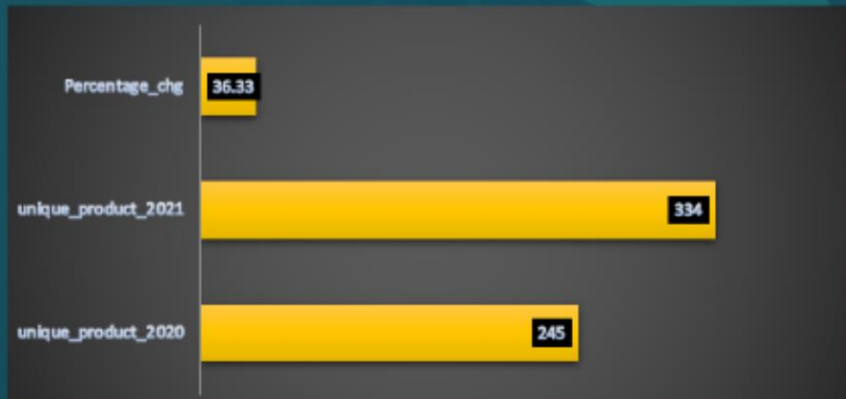


```
1 • with cte1 as
2   (
3     select count(distinct product_code) as unique_product_2020
4     from fact_sales_monthly
5     where fiscal_year="2020"
6   ),
7   cte2 as(
8     select count(distinct product_code) as unique_product_2021
9     from fact_sales_monthly
10    where fiscal_year="2021"
11  )
12
13  select
14    c1.unique_product_2020,c2.unique_product_2021,
15    round(((c2.unique_product_2021-c1.unique_product_2020)*100/c1.unique_product_2020,2) as Percentage_chg
16  from cte1 c1
```

## RESULT



	unique_product_2020	unique_product_2021	Percentage_chg
▶	245	334	36.33



## INSIGHTS

- ✔ **Product Growth:** The number of unique products expanded from 245 in 2020 to 334 in 2021, reflecting a 36.33% growth.
- ✔ **Company Commitment:** This notable increase underscores the company's dedication to innovation and catering to diverse customer needs.

### Ad-hoc Request 3:

Provide a report with all the unique product counts for each segment and sort them in descending order of product counts.

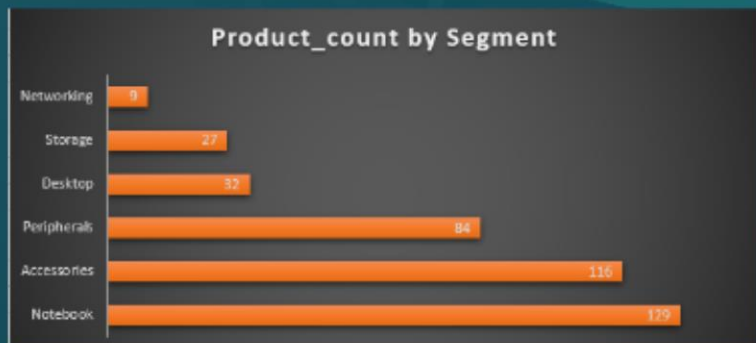
QUERY



```
1  SELECT segment, count(distinct product) as product_count
2  FROM dim_product
3  group by segment
4  order by product_count desc;
```

## RESULT

segment	product_count
Notebook	129
Accessories	116
Peripherals	84
Desktop	32
Storage	27
Networking	9



## INSIGHTS

- ✔ Notebook and Accessory Dominance: AtliQ excels in the notebooks, accessories, and peripherals segment, which constitutes an impressive 82.87% of its product range.
- ✔ Smaller Segments: Desktops, storage, and networking collectively represent a modest 17.13% of AtliQ's product portfolio.
- ✔ Strategic Focus Areas: In the desktops, storage, and networking segments, AtliQ should prioritize increasing product count while aligning with current customer trends and industry demands.

## Ad-hoc Request 4:

Which segment had the most increase in unique products in 2021 vs 2020?

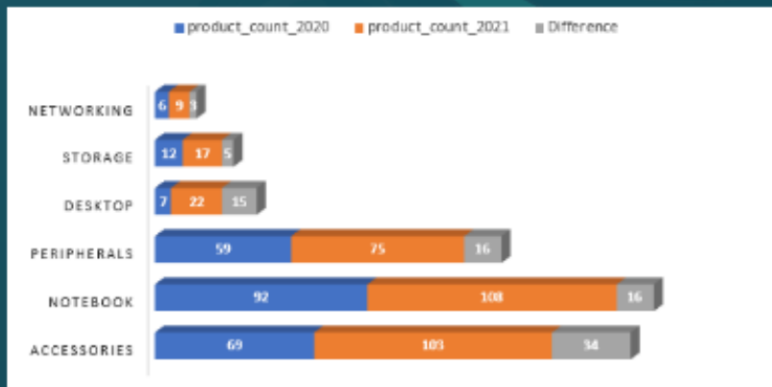
QUERY

```
1 with cte0 as
2 {
3   select p.segment, count(distinct s.product_code) as product_count_2020
4   from fact_sales_monthly s
5   join dim_product p
6   using(product_code)
7   where s.fiscal_year="2020"
8   group by p.segment
9 }
10 cte1 as(
11   select p.segment, count(distinct s.product_code) as product_count_2021
12   from fact_sales_monthly s
13   join dim_product p
14   using(product_code)
15   where s.fiscal_year="2021"
16   group by p.segment
17 )
18
19 select c1.segment, product_count_2020, product_count_2021, (product_count_2021-product_count_2020) as Difference
20 from cte0 c1
21 join cte1 c2
22 on c1.segment=c2.segment
23 order by Difference desc
```

## RESULT



segment	product_count_2020	product_count_2021	Difference
Accessories	69	103	34
Notebook	92	108	16
Peripherals	59	75	16
Desktop	7	22	15
Storage	12	17	5
Networking	6	9	3



## INSIGHTS




In 2021, AtliQ Hardware prioritized expanding its presence in the accessories market, launching 34 new accessory products.

## Ad-hoc Request 5:

Get the products that have the highest and lowest manufacturing costs.

QUERY



```
1 SELECT
2   m.product_code,
3   p.product,
4   m.manufacturing_cost
5 FROM dim_product p
6 JOIN fact_manufacturing_cost m
7   USING (product_code)
8 WHERE manufacturing_cost = (SELECT max(manufacturing_cost) from fact_manufacturing_cost)
9    or manufacturing_cost = (SELECT min(manufacturing_cost) from fact_manufacturing_cost)
10 order by manufacturing_cost desc
```

## RESULT



product_code	product	manufacturing_cost
A6120110206	AQ HOME Allin1 Gen 2	240.5364
A2118150101	AQ Master wired x1 Ms	0.8920

Highest Manufacturing product

\$240.54  
A6120110206

AQ HOME Allin 1 Gen 2

Personal desktop



Lowest Manufacturing product

\$0.89  
A2118150101

AQ Master wired x1 Ms

Mouse





## Ad-hoc Request 6:

Generate a report which contains the top 5 customers who received an average high pre\_invoice\_discount\_pct for the fiscal year 2021 and in the Indian market.



QUERY

```
1  SELECT
2  preinv.customer_code,
3  c.customer,
4  round(avg(pre_invoice_discount_pct)*100,2) as avearge_discount_percentage
5  from fact_pre_invoice_deductions preinv
6  JOIN dim_customer c
7  USING (customer_code)
8  where preinv.fiscal_year = 2021 and c.market = "India"
9  group by c.customer, preinv.customer_code
10 order by avearge_discount_percentage desc
11 limit 5;
```

## RESULT



customer_code	customer	avearge_discount_percentage
90002009	Flipkart	30.83
90002006	Viveks	30.38
90002003	Ezone	30.28
90002002	Croma	30.25
90002016	Amazon	29.33




## INSIGHTS



In 2021, Flipkart enjoyed the highest pre-invoice discount in the Indian market at 30.83%. Reflecting this competitive stance, AtliQ extended similar pre-invoice discount rates to its top five clients.

## Ad-hoc Request 7:

Get the complete report of the Gross sales amount for the customer "Atliq Exclusive" for each month.



```
1  Select CONCAT(MONTHNAME(s.date), ' (' , YEAR(s.date), ')') as Month,s.fiscal_year as Year,  
2  Concat(round(sum((g.gross_price*s.sold_quantity))/1000000,2),'M') as Gross_Sales_Amount  
3  from fact_gross_price g  
4  join fact_sales_monthly s  
5  using(product_code,fiscal_year)  
6  join dim_customer c  
7  using(customer_code)  
8  where c.customer="Atliq Exclusive"  
9  group by s.date, s.fiscal_year  
10 Order by Year ;
```

QUERY

## RESULT



Month	Year	Gross_Sales_Amount
September (2019)	2020	4.50M
October (2019)	2020	5.14M
November (2019)	2020	7.52M
December (2019)	2020	4.83M
January (2020)	2020	4.74M
February (2020)	2020	4.00M
March (2020)	2020	0.38M
April (2020)	2020	0.40M
May (2020)	2020	0.78M
June (2020)	2020	1.70M
July (2020)	2020	2.55M
August (2020)	2020	2.79M
September (2020)	2021	12.35M
October (2020)	2021	13.22M
November (2020)	2021	20.46M
December (2020)	2021	12.94M
January (2021)	2021	12.40M
February (2021)	2021	10.13M
March (2021)	2021	12.14M
April (2021)	2021	7.31M


## INSIGHTS

- ✓ **Peak Sales:** AtliQ Exclusive achieved its highest sales in November 2020.
- ✓ **Lowest Sales:** March 2020 marked the lowest sales point.
- ✓ **Impact of COVID-19:** The decrease in sales from March to August 2020 was linked to the repercussions of COVID-19.
- ✓ **Recovery and Resilience:** Sales have steadily recovered post-pandemic, demonstrating resilience and surpassing the levels observed in 2020.

## Ad-hoc Request 8:

In which quarter of 2020, got the maximum total\_sold\_quantity?

QUERY



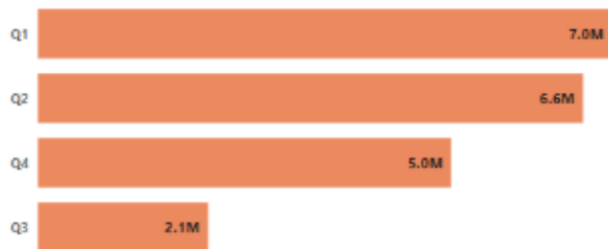
```
12 • Select
13 case
14   when month(date) in (9,10,11) then "Q1"
15   when month(date) in (12,1,2) then "Q2"
16   when month(date) in (3,4,5) then "Q3"
17   when month(date) in (6,7,8) then "Q4"
18 end as Quarters, Concat(Round(sum(sold_quantity),2)) as Total_sold_quantity_mln
19 from fact_sales_monthly
20 where fiscal_year=2020
21 group by Quarters
22 order by Total_sold_quantity_mln desc;
```

## RESULT



Quarters	Total_sold_quantity_mln
Q1	7005619
Q2	6649642
Q4	5042541
Q3	2075087

Sum of Total\_sold\_quantity\_mln by Quarters




## INSIGHTS

- ✓ Third Quarter of FY 2020: During March, April, and May, characterized by COVID-19 peak and extensive lockdowns, sales sharply declined to 2.1 million units.
- ✓ Surge in Demand: Interestingly, there was a notable surge in demand for computer accessories during this period, likely due to a large number of students beginning or continuing their coursework online.
- ✓ Impact on Rebound: This increased demand possibly played a role in the early rebound observed in the fourth quarter.

## Ad-hoc Request 9:

Which channel helped to bring more gross sales in the fiscal year 2021 and the percentage of contribution?

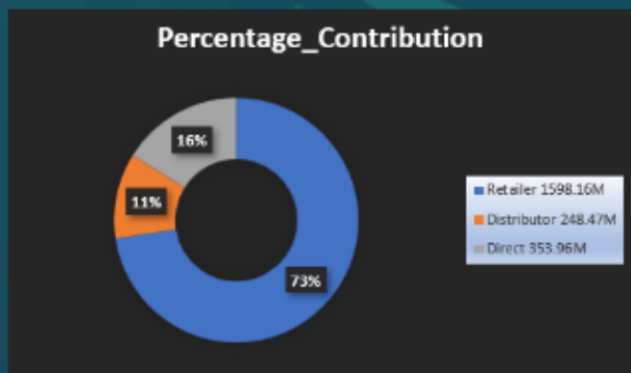
QUERY



```
1 WITH cte1 AS {  
2     SELECT  
3         c.channel,  
4         ROUND(SUM((g.gross_price * s.sold_quantity)) / 1000000, 2) AS Gross_Sales_Mln  
5     FROM fact_gross_price g  
6     JOIN fact_sales_monthly s USING (product_code,fiscal_year)  
7     JOIN dim_customer c USING (customer_code)  
8     GROUP BY c.channel  
9 }  
10 SELECT channel, Concat(Gross_Sales_Mln,'M') as Gross_Sales_Mln,  
11 Concat(ROUND((Gross_Sales_Mln / SUM(Gross_Sales_Mln) OVER ()) * 100, 2),'%') AS Percentage_Contribution  
12 FROM cte1  
13 Order by Gross_Sales_Mln
```

## RESULT

channel	Gross_Sales_Mln	Percentage_Contribution
Retailer	1598.16M	72.62%
Distributor	248.47M	11.29%
Direct	353.96M	16.08%



## INSIGHTS


- ✓ **Retailer Sales Dominance:** The majority of AtliQ's overall sales, accounting for a significant 73%, are conducted through retailers.
- ✓ **Substantial Revenue Contribution:** Sales through retailers form a substantial portion of AtliQ's total revenue.
- ✓ **Direct and Distributor Channels:** In contrast, sales through direct and distributor channels constitute a comparatively smaller share of the company's total revenue.



## Ad-hoc Request 10:

Get the Top 3 products in each division that have a high total\_sold\_quantity in the fiscal\_year 2021?

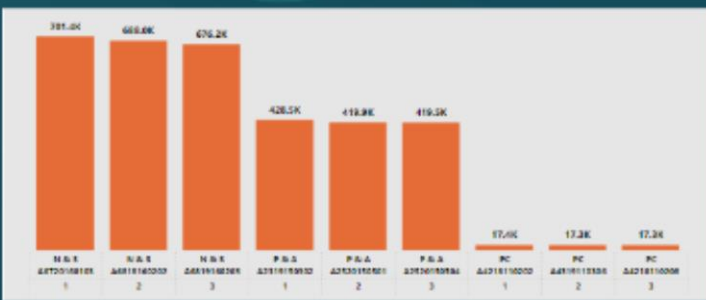
QUERY



```
1 with cte1 as
2 {
3   select p.division,s.product_code,p.product,sum(sold_quantity) as Total_sold_quantity
4
5   from fact_sales_monthly s
6   join dim_product p
7   using(product_code)
8   where s.fiscal_year="2021"
9   group by p.division,s.product_code,p.product
10  },
11 cte2 as(
12   select *,rank() over(partition by division order by Total_sold_quantity desc) AS rnk
13   from cte1)
14 select *
15 from cte2
```

## RESULT

division	product_code	product	Total_sold_quantity	rnk
N & S	A6720160103	AQ Pen Drive 2 IN 1	701373	1
N & S	A6818160202	AQ Pen Drive DRC	688003	2
N & S	A6819160203	AQ Pen Drive DRC	676245	3
P & A	A2319150302	AQ Gamers Ms	428498	1
P & A	A2520150501	AQ Maxima Ms	419865	2
P & A	A2520150504	AQ Maxima Ms	419471	3
PC	A4218110202	AQ Digit	17434	1
PC	A4319110306	AQ Velocity	17280	2
PC	A4218110208	AQ Digit	17275	3



## INSIGHTS

- ✓ In the N&S division, the top three best-selling products were pen drives.
- ✓ In the P&A division, the leading products were pen mice.
- ✓ Within the PC division, laptops emerged as the top three best-selling products.



## KEY STRATEGIES TO ELEVATE AtliQ's SALES PERFORMANCE

- ✓ **Deliver Exceptional Customer Service:** Prioritize outstanding support to foster lasting relationships.
- ✓ **Deploy a Comprehensive Marketing Strategy:** Utilize diverse channels to broaden audience reach.
- ✓ **Cultivate a Distinctive Brand Identity:** Clearly communicate AtliQ's unique value proposition.
- ✓ **Invest in Sales Team Training:** Enhance sales effectiveness through dedicated training.
- ✓ **Offer Competitive Pricing and Promotions:** Provide attractive pricing and promotional offers.
- ✓ **Expand and Refine Product Offerings:** Continuously improve and align products with market demands.
- ✓ **Regularly Collect Customer Feedback:** Systematically gather feedback to drive continuous improvement.



Thanks for your time and attention